

# Resume

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**Adam J. Eckerle**

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**MCSE, MSBS,  
MCITP, CCA, CSSA,  
VCP4**

**Information Technology Specialist  
Hardware & Software Engineer**

**Project Management / Business Compliance / Risk Management /  
Information Integrity**

*Summary of Qualifications*

*Established Information Technology Professional with  
Management Experience.*

*Proven experience managing small teams throughout most  
aspects of Project Lifecycle.*

*Provides highest customer service in consultant role and  
utilizes great written and verbal communication skills.*

*Technically sophisticated Information Technology Professional  
with roots in Hardware and Software Engineering.*

*In-depth understanding of underlying technologies and early  
adopter in Bleeding*

*Edge products and technologies for testing and development.*

**Core Competencies Include:**

Troubleshooting & Problem

Test Systems Development

Self-Directed Team

Resolution

Leader

Needs Assessments

Cost Avoidance &  
Reduction

Business Plan Processes

Training &amp; Development

Operating Budget

Relationship  
Management

Leadership &amp; Mentorship

Process Improvements

Risk Assessment

## Educational Development, Affiliations & Honors

### **Bachelor of Science—Computer Engineering**

***Rose-Hulman Institute of Technology*** (May 2001)

VMWare Certified Professional – vSphere 4

Microsoft Certified Systems Administrator: Messaging

### **Microsoft Certified Systems Engineer**

### **Microsoft Small Business Specialist**

### **Microsoft Certified IT Professional: Server Administrator**

### **Citrix Certified Administrator: XenApp 5.0**

Certified SonicWALL Security Administrator

**Microsoft Certified Technology Specialist** (Active Directory – Server 2008 – Exchange 2007 – MOSS 2007)

Microsoft Transcript Verification at: <http://www.microsoft.com/learning/mcp/transcripts> / Transcript ID: 810652 / Access Code: aeckerle

## Technical Proficiencies

<b>Servers &amp; Networks:</b>
Virtualization – vSphere 4.1
SAN – iSCSI, Fiber Channel (EMC Clariion & Celerra)
Microsoft Sharepoint Server Administration (2003, 2007, 2010)
WAN Acceleration – Riverbed
Apache, IIS Web servers (5, 6, 7, 7.5)
Database management MSSQL (2000 – 2008), MySQL,
VoIP, Wireless Security, VPNs
Disaster Recovery (Tape, CDP, Disk-based)
Routing, LAN, WAN, DNS, DHCP, Appletalk, TCP/IP
Firewalls (PIX/ASA, Netscreen, SonicWall, CheckPoint)
Exchange 5.5/2000/2003/2007/2010

Active Directory with Multiple sites and domains
Datacenter Management
Citrix Presentation Server 4.0/4.5 & Citrix WAN Scaler

<b>Platforms:</b>
Microsoft Windows NT/9x/2000/XP/2003/2008 Server & Desktop Setup, Support, Migration, & Application Development
Linux Setup & Migration 2.0 – 2.6.x kernels

<b>Languages &amp; Software:</b>
Shell, logon, and web application scripting
Javascript
C++(.Net), ASP(.Net), VB(.Net)
C, Java, SQL
PHP, Perl, XML, RSS, HTML
MS Project, Project Server
MS Office 9x/XP/2003/2007/2010
MS Exchange 5.5/2000/2003/2007/2010
Lotus Notes & Domino 7.x

<b>General Skills:</b>	
Small Datacenter Design (Rack, Cooling, Power)	Structured Cabling
Building Layout (Cabling, Wireless, Electrical)	Communications Archival for Compliance

# Professional Career Progression & Select Accomplishments

## IT Consultant

**American Structurepoint** / Indianapolis / **2009 – Present**

### **Accountabilities:**

- § Provide IT consulting services on a project by project basis to several dedicated clients including project management, training, and documentation.
- § Provide IT leadership and value-add in working directly with C-level executives to provide road maps, budgeting, and guidance on how to leverage new technology to solve problems, increase workflow efficiency, and reduce costs.

§ Manage, train, and provide guidance to client IT departments during all phases of the project lifecycle as well as in general day to day support.

§ Work with clients and peers to provide support as the subject matter expert in Virtualization (VMware vSphere), MS Exchange, and Active Directory.

***Accomplishments:***

Ø Worked with larger companies to transition from small business support to become a subject matter expert in several areas while improving knowledge and experience in all skill areas.

Ø Achieved VMware VCP4 certification.

Ø Managed build-out of a client's new office including electrical, structured cabling, voice, and data systems for the entire building.

Ø Successfully designed and deployed highly available and redundant systems (including Exchange and SQL clusters) leveraging HP Servers, VMware, and EMC SANs.

Ø Enhanced knowledge of networking in all areas including L3, VLANs, Fiber, and routing.

Ø Successfully managed the migration from physical server infrastructures to virtualized systems with SAN back-ends.

Ø Successfully deployed MS Office Communications Server 2007 R2 as a unified messaging platform.

## IT Consultant

**Sikich, LLP.** / Indianapolis / **2006 – 2009**

***Accountabilities:***

§ Manage day-to-day client support; augment existing IT infrastructure (5 to 500 nodes); support existing LAN & WAN infrastructure, and design new infrastructures (routers, firewalls, SSLVPN, and switching).

§ Provide end-to-end solutions for new/existing clients that involve simple workstation solutions to complex solutions involving new infrastructure and migrations to new platforms.

§ Coordinate with software vendors for sales quotations, pre-sale support, post-sale support, and ongoing maintenance of all hardware and software including Line of Business applications.

§ Consistently work with security concerns and standards (i.e. HIPAA), and additional standards bodies (i.e. FDA and ISO).

§ Participate in budget and decisions that impact business and investments of clients including ROI's and cost analysis.

§ Manage full cycle design projects, from needs assessment, inception, planning, implementation to daily ongoing support.

***Accomplishments:***

Ø Built/maintained client relationships; became skilled in business practices/methods in developing revenue stream sources.

Ø Project Manager of complete infrastructure design of new branch and corporate offices (including workstations, servers, network equipment and phone lines). Facilitated all necessary procurement, follow through and ongoing support.

- Ø Sole SharePoint resource within company; oversaw migration and redesign of Sikich Corporate Sharepoint presence from Sharepoint Portal Server 2003 to Office Sharepoint Server 2007.
- Ø Developed SharePoint-based extranet application to give clients environment to collaborate with during ERP (CRM, NAV, Great Plains) projects.
- Ø Original member of Sikich Alpha Tiger team (small, elite group of cross discipline consultants) called upon for most critical problem solving scenarios for internal and client needs. Used as client '911' to help expedite solutions in dire situations.
- Ø Introduced new technologies including Virtualization (Microsoft & VMWare) and set up lab for product testing and educational source for Engineers.

## System Administrator / Production Support Engineer / Test Engineering Lead

**Foxconn / Indianapolis / 2003 –2004 & 2005 –2006**

### ***Accountabilities:***

- § Key member and leader of Server Team to support Hewlett-Packard manufacturing facility.
- § Manage 4 technicians (2 shifts) who maintain equipment, PC hardware and software for testing and production systems.
- § Coordinate and perform day-to-day maintenance operations, new server builds, hardware/software upgrades and infrastructure and security management.
- § Team with HP Engineers to coordinate rollout schedules, support calls and troubleshoot; coordinate with IT for Network infrastructure changes; implement/test software/patches and maintain server uptime on production floor and test labs.

*Additional Experience and References Available Upon Request*

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## ADAM'S LATEST TWEETS



[Adam Eckerle](#)

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Doesn't chg the past but a personal apology from an #EMC VP with an explanation is a nice gesture. AX will be fixed in the morn.

*about 3 hours ago*

So tired...delirium, frustration, standard side affects of sleep deprivation kicking in. Off to bed so i can wake up with a better attitude

*about 23 hours ago*

[@nomad59](#) welcome to the twitterverse!

*about 23 hours ago*

[@da5is](#) I've screamed at alot of people. Had alot of EMC help, but since this is AX4, support is outsourced to WIPRO, which is terrible

*about 1 day ago*

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