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<b>Alan W Lacy (US Citizen)</b>		<b>Posted by: Individual</b>		Tot Exp : <b>20 Yrs</b>	<b>Preferred Employment</b>	Available as of Mar-04-11
<b>Sys Admin/Network;</b>		<b>NT Admin</b>		US Exp : <b>20 Yrs</b>		
Bellevue, NE	Ph(C) :	Salary : Market		W2 Contract	✓	<a href="#">Email [Check Availability]</a>
Relocation : <b>YES</b>	Ph(H) : +1-402-957-1151	Rate : Market		W2-Permanent	✓	
Ph(W) :	Linux > <b>5 yrs</b>		Novell > <b>10 yrs</b>	Netware > <b>10 yrs</b>	Windows NT > <b>10 yrs</b>	<a href="#">Forward Profile/Resume</a>
Ph(W) :	LDAP > <b>10 yrs</b>	Network Engin > <b>10 yrs</b>	unix > <b>1 yr</b>	Citrix > <b>9 yrs</b>	Need H1B	
Novell, Netware, Migration, ACTIVE DIRECTORY, DHCP, intel, Linux, VMWare, Windows NT, ACCESS, Cluster, LDAP, Network Engineer, unix, Citrix, Dbase, DNS, HTML, Identity Management, Network Admin						
Preferred Time to Call : Flexible - AnyTime on Home +1-402-957-1151						<a href="#">Download Resume</a> Only for Premium Access
Corp-Corp Info :						
Notes :						
Domain Experience : <b>Financial, Government, HealthCare, IT/Software, Manufacturing</b>						

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Alan Lacy15007 S. 21st Street  
Omaha NE 67123  
e-mail:  
Qualifications:

Solutions-focused, team oriented Senior Support Engineer with broad-based experience and hands-on skill in the successful implementation of highly effective infrastructure operations and the cost-effective management of innovative server support strategies. Proven ability to successfully analyze an organization's critical support requirements, identify deficiencies and potential opportunities, and develop innovative solutions for increasing reliability and improving productivity. A broad understanding of computer hardware and software, including installation, configuration, management, troubleshooting, and support. I have supported all sizes of environments, including enterprise and global systems. Having supported them for over eighteen years, I have an in-depth knowledge of both Windows and Novell systems. I have in-depth knowledge and hands-on experience managing and maintaining Active directory and E-Directory. I have also supported linux (mostly SuSe) as application systems. I also have in-depth knowledge of data management and migration methods.

Technical Skills:Windows XP, Windows NT 4.0 (Server and Workstation), Windows server Clustering, Windows 2000 (Server and Workstation) Windows 2003 Server, Windows server 2008  
DNS, DHCP, WINS, Group Policies, WSUS, SUS, Active Directory Administration  
DOS, CTOS, COBOL, DL/1, Quick basic, C, Dbase, JCL, Assembler, ADS, Visual Basic, C++, HTML, Winbatch, Powershell, multiple scripting technologies.  
Microsoft Exchange (5.5 , 2000,2003 and 2007), Novell GroupWise

VMWare ESX, GSX, Workstation  
UNIX, SuSE Linux Enterprise Server, Ubuntu, Redhat Linux.  
Mac OS X  
Novell (3.x, 4.x, 5.x, 6, 6.5), Open Enterprise Services , Novell E-Directory, Novell Clustering  
Novell Zenworks 4.0, Zenworks for Servers 3.0, Secure Login, Novell Identity Management (DirXML), Single Sign on, LDAP

**Experience Highlights:**

Independent Consultant  
Contracting for Union Pacific Railroad.  
06/10-now  
Title: Senior Systems Administrator  
Deploys and Maintains nationwide infrastructure of 200+ server. Maintains and troubleshoot issues with infrastructure authentication issues with current directory structure. Design, installs, configures, maintains, and performs system integration testing of Windows/Novell/Linux operating systems, related utilities and hardware.

Accomplishments:  
Installation and upgrade of current systems to SLES 11 SP1

SSM Healthcare Services.  
10/08 to 06/10  
Title: Senior System Software Technical Analyst  
Provide expert technical analysis, design, development and implementation of Windows Server based, Linux OS and Novell applications. Access Manager and Identity Manager.  
Resolve highly complex technical issues, providing problem analysis and resolution as needed. Troubleshoot DirXML issues related to IDM.  
Conduct advanced research of new technologies.

Coordinate installation of hardware and systems software.  
 Ensure that server/application systems are operational.  
 Install software, establish operating environment, monitor performance and capacity on an ongoing basis.  
 Responsible for problem analysis and resolution as needed.

**Accomplishments or Current Projects:**

Develop custom troubleshooting application combining multiple LDAP sources.  
 Migrated servers to ESX environment using P2V and V2V strategies.

Cree Inc.  
 6/07 to 10/08

Title: Infrastructure Engineer/Specialist

Deploys the release of new Technologies as well as designs, installs, configures, maintains, and performs system integration testing of Windows/Novell/Linux operating systems, related utilities and hardware.

Responsible for trouble shooting server problems as reported by users.

Research, evaluates and recommends software and hardware products.

Provides new hardware specifications to users based on application needs and anticipated growth, installs new software and hardware and maintains the server infrastructure.

Work on multiple projects as a project team member, often as a project leader.

**Accomplishments:**

Enterprise upgrade from Exchange 2000 to Exchange 2007.

Upgrade of Citrix Infrastructure to Presentation server 4.5

Develop Internal data archiving system using custom programming.

Built and setup of VMWare ESX server environment.

Migrated servers to ESX environment using P2V and V2V strategies.

Build and setup company Microsoft Sharepoint site.

Setup server imaging system using Ghostcast.

Setup and maintained enterprise monitoring system for servers and network devices.

4 Front Systems (Contracting @ Cree)

8/06 to 6/07

Title: Server Support Engineer

Troubleshoot site application problems and escalate if required.

Review routine audits of systems and software and implement improvements

Support the product development teams by answering highly complex and other technical questions.

Responsible for system performance tuning and maintenance.

Consult in design of new applications and services to ensure that they can be supported by the infrastructure.

Work on multiple, complex projects as a project leader and a subject matter expert.

Define and implement procedures for system monitoring.

Evaluate, diagnose and establish work plans to resolve system and software issues.

Perform routine audits of systems and software.

Validate backups of critical systems and data.

Apply operating system updates and configuration changes.

Install and configures new hardware and software.

Assist in design of new applications and services as they relate to current infrastructure

**Accomplishments:**

Build and Setup multiple servers in Netware cluster environment.

Setup Microsoft clusters, with SQL 2005

Build project servers as needed. (MS 2000, MS 2003, Netware 6.5) (HP Hardware- DL380 G3,G4, G5)

Install and setup multiple VM Server instances.

Setup of Enterprise monitoring system, utilizing SNMP.

Alphanumeric Inc.

5/06 to 8/06

Title: Network Engineer

Supporting the current environment of Netware and windows based servers.

Provide solutions for issues that occur during production processes.

Troubleshooting complex issues as that arise.

**Accomplishments:**

Setup VMware Test environment for Cluster upgrade testing. (ESX 2.5 and Workstation 5)

Testing of in-place upgrade from Netware 5.1 to 6.5

Tek Systems (contracting @ Bayer)

10/05 to 5/06

Title: Intel server specialist Responsibilities included server support for Intel-based servers.

Install and troubleshoot and maintain hardware and software.

Provide support for enterprise Windows environment. Install and troubleshoot hardware and software. Provide all facets of systems maintenance, recovery and configuration. Provide solutions via custom programming for system automation and updates. Provide support via online ticketing system.

**Accomplishments:**

Created install package to setup timesync on Windows based servers.

Racked and setup 90+ Windows 2000 and Windows 2003 servers.

Created custom application to audit windows shares for user permissions.

Installation and setup VMware ESX Servers.

Migration and creation of new Microsoft server 2000 and 3003 servers on ESX.

Evolution Systems Inc.

06/05-10/05 Title: Sr. System Engineer Responsibilities included server support for Intel-based servers.

Install and troubleshoot and maintain hardware and software.

Provide support for enterprise Novell network environment.

Install and troubleshoot hardware and software.

Provide all facets of systems maintenance, recovery and configuration.  
Provide solutions via custom programming for system automation and updates.

**Accomplishments:**

Upgraded 60+ Netware 5.1 and Netware 6.0 servers via remote inplace upgrade.  
Wrote scripts to automate ILo firmware upgrades to Directoryenable cards.

National Commerce Financial Corporation 10/99-6/05 Title: Technical Lead- Server Support Group

Managed a group of eight people, consisting of full time and contract employees. Responsibilities included server support for Intel-based servers. Install and troubleshoot and maintain hardware and software. Perform support and administrative duties in an enterprise environment. Novell and NT (Active Directory) platforms. Novell E-Directory, Active Directory Administration. Enterprise Backup management utilizing ARCserve and Brightstor EB. Install and troubleshoot hardware and software.  
Experience troubleshooting network issues with IPX and TCPIP. Install and maintain DNS and DHCP servers.  
Setup of support website to provide access to real-time monitoring of server health.  
Mentoring additional staff in Active Directory and E-directory policies and procedures.  
Provide solutions via custom programming for system automation and updates. Application distribution using multiple methods

**Accomplishments :**

Installed and setup multiple ESX servers on HP Blade servers.  
Migrated multiple server to ESX platform using VMware (P2V).  
Installation and configuration of Enterprise backup system. Installation and management of Corporate Anti-Virus Solution.  
Install and setup of multi-server Citrix Metaframe 1.8 server farm. Completed rollout of 500+ servers to branch locations. Setup and management of Novell Account Management 3.0 (For RACF, Active Directory, E-directory Password Sync and Account provisioning) Successful rollout of Netware cluster servers on Netware 6.5.  
Development of various management apps using LDAP in E-Directory and Active Directory.  
Installation of Novell Identity Management 2.0 including design and implementation of custom DIRXML drivers.  
Rollout of numerous applications to 7000+ workstations using Zenworks and custom applications.  
Setup and distribution of Group policy for Windows XP and 2000 via Zenworks  
Setup and configuration of anti-spam server (Spam assassin)  
Migration from Exchange 5.5 to Exchange 2000 system.  
Migration from Exchange 2000 to Exchange 2003 system.  
Migration of Netware servers to Windows platform for 500+ sites.

Labcorp

10/01-02/02

Title: Manager, Information Technology

Managed a team of five technicians. Acted as a liaison between multiple business and technology areas, assisting both internally and externally with the assessment, procurement and implementation of technology solutions. Lead and guided others in providing integrated service to and for associates and partners, addressing barriers cross-functionally. Manage the design and maintenance of projects at all levels of complexity—including installation, customization, documentation, debugging and performance tuning—which will have enterprise-wide ramifications. Oversee projects and processes designed to create and refine corporate best practices and standards. Assist in the development and execution of departmental strategic plans and objectives, including budget planning.

Tek Systems, Raleigh, NC 10/98-10/99 Title: Network Engineer Responsibilities included server support for Intel-based servers.

Troubleshoot Novell and Windows NT servers. Performed Novell 3.12 and 4.11 administration duties (NDS), Windows NT Domain administration, backup management utilizing ARCserve. Install and troubleshoot hardware and software. Experience with IPX, TCPIP, and DHCP protocols. NT Domain configuration and administration. User account maintenance (NT and Novell) Accomplishments: Successful migration of Novell 3.12 server to Novell 4.11 (bindery to NDS) Successful installation and integration of Netware 5 into NetWare 4 environment Installation and configuration of MS SQL server.

Larscom, Inc., Morrisville, NC 4/98 to 10/98 Title: Network Administrator Responsibilities included user support for Intel-based PCs and Sun Solaris workstations.

Troubleshoot Windows 95 and Windows NT workstations. Performed Novell 3.12 and 4.11 administration duties (NDS), Windows NT Domain administration, backup management utilizing ARC serve, and Exchange e-mails system administration. Installed and troubleshot hardware and software. Installed remote access using Shiva LANover. IM), TCPIP, and DHCP experience. Accomplishments: Installation and configuration of Enterprise backup systems (Seagate and ARCserve) Successful migration of Novell 3.12 server to Novell 4.11 (bindery to NDS) Successful migration of Exchange 4.0 server to Exchange 5.5. Installation and configuration of corporate DHCP server. Agency implementation of Novel Client 32.

Lockheed Martin, Research Triangle Park, NC 2/97 to 4/98 Title: Network Engineer Supported over 500 Novell servers, nationally and locally. Tested and evaluated upgrades, patches, and new software. Supported NetWare 3.x and 4.x. Managed and maintained a nationwide NDS tree with over 25,000 user objects.

Accomplishments: Successful migrations of Novell 3.11 servers to Novell 4.11. National rollout of Enterprise backup system. Member of Central NDS Administration Team. Trained network administrators on NDS migration.

Oklahoma Corporation Commission, Oklahoma City, OK 2/93 to 2/97 Title: Senior Computer Services Analyst Responsibilities included network administration (Novell and Windows NT), usersupport, hardware setup, and installation/repair including platform integration, telecommunications, and wide area networks (WAN). Programmed HTML. Server setup and management for POP3 and SMTP.

Accomplishments: Installation and setup of NT web server. Successful installation of Bay Networks 10/100 switch w/VLANs. Successful installation of 3COM router and multi-homed DHCP server. Installation of NT RAS server for remote access. Successful installation of GroupWise 5.1 w/SMTP Gateway. Setup and configuration of POP3 server. Independent Computer Consulting (Independent Contractor) 7/95 to 12/97 Installed and upgraded Novell networks and peer-to-peer win95 networks.

Oklahoma Department of Agriculture, OKC, OK 12/91 to 9/93 Title: Programmer Analyst I Analyzed, designed, and coded programs using ADS programming language for internal departments. Installation of hardware and software. Performed backups for CTOS and UNIX Systems. Migration of customer inventory application from UNIX to CTOS system. Designed customer barcode inventory system. Migration of PC-based database to CTOS relational database.

Logan County Assessors Office, Guthrie, OK 6/91 to 12/91 Title: Computer Operations Manager Installed and maintained Novell networks. Provided software evaluation and training. Performed scheduled backups and Dbase programming. Responsibilities also included desktop publishing. Installed and configured Novell 3.11 server and Ethernet network.

Education: (12/91) Associates Degree, Computer Science, Oklahoma City Community College, Oklahoma City, OK (92-96) University of Central Oklahoma, Additional 68.00 hours completed toward BS in Computer Science. Electronics and Computer Science, Francis Tuttle Vo-tech (Transcript furnished upon request)

Certifications: Novell Netware CNAMicrosoft MCP Awards: Lockheed Peer-to-Peer Award, 1998 Oklahoma Corporation Commission Employee of the Month, 1996 Data Processing Employee of the Month, 1996 Data Processing Employee of the Month, 1994

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