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Confidential (US Citizen) Posted by: Individual		Tot Exp : 12 Yrs	Preferred Employment	Available as of Feb-05-11
Sys Admin/Network;	NT Admin	US Exp : 12 Yrs		
Woodside, NY	Ph(C) :	Salary : Market	Corp-Corp	✓
Relocation : YES	Ph(H) : ✉ Email me job details	Rate : Market	W2 Contract	✓
Pref. State(s) : NY	Ph(W) :		W2-Permanent	✓
Cisco > 1 yrs	Linux > 5 yrs	Exchange Serv > 3 yrs	1099 Contract	✓
Windows 2000 > 5 yrs	Security > 1 yrs	Wireless > 6 yrs	Need H1B	✗
unix, Exchange Server, ACTIVE DIRECTORY, Blackberry, Outlook, Migration, Windows 2000, Cisco, Linux, MOM, Security, SQL Server, Wireless, ACCESS, LAN, Citrix, Citrix CPS, IIS, JAVA, Remedy				
Preferred Time to Call :				Forward Profile/Resume
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Domain Experience :	Dot Com, Financial, HealthCare, Insurance, IT/Software, Manufacturing, Pharmaceuticals, Retail			

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Avijit Sur chowdhury

Cell Home

Objective

Looking for a challenging position/project with a good working environment where I can express my knowledge and experiences to solve many critical issues and get opportunities to learn more about new technology

Summary

Total 12+ years of working experiences with the IT industry since graduating from college with B.S degree in CSC
 Expertise and in-depth knowledge of Windows Administration, Networking, Desktop and Server support
 A good knowledge and hands-on experiences on Active directory users, computers, OU and GPOS
 In-depth knowledge and experiences with different scripting languages like shell, Java, VB, Power-shell

Technical Skills

Hardware: HP, COMPAQ, Dell, Sun, IBM, Blade in a chassis, PC, Laptop, Mac
 Operating Systems: Windows Server 2008, 7, 2003, 2000, XP, UNIX, Linux
 Networking: LAN, WLAN, WAN, Blackberry, TCP/IP, DHCP, DNS, WINS
 Protocol: POP3, SMTP, IMAP, FTP, RDP, NNTP, HTTP
 Scripting Language: Shell, VB, Batch, Java, Power Shell, Perl
 Query Languages: SQL, SQLPLUS
 Server: IIS, MS SQL, Exchange, Windows, SMS, MOM, Citrix, VMware, MS Hyper-V
 Other applications: MS-Office, Norton Ghost, Visio, Remedy, Kintana, Manage now

Education

B.S in Computer Science, The City College of New York, CUNY
 Certification
 MCP (Microsoft Certified Professional)
 Sun System Administration Certified (P1) on UNIX
 Member
 The Alumni Association of Engineers at City College of New York

Experience

IT CONSULTING & PLACEMENT GROUP, INC Queens, NY NOV/08-Present
 Windows Desktop/Server support Engineer
 Designing and implementing windows and network infrastructure in a small environment, Installing new hardware and replacing old one, Creating image for computer using Ghost, installing and configuring OS on Laptop, desktop (XP/Vista/windows 7) and server (2003/2008), Updating BIOS, Installing and configuring MS office 2003/2007/2010, Setting up user's email account with outlook/OWA and linking them with the exchange server 2003/2007/2010 Creating, modifying, deleting user, computer, OU and GPOS. Backing up important files and folders and restoring them as needed, creating basic web side and making it available to the internet. Installing third party applications and giving a basic training to the end user. Setting up shared and network printers with the client's compute; Setting up black berry phones with desktop and the BES server; setting up and trouble shooting network connection with the router and switches; Trouble shooting in person or remotely on any hardware,

software or network related issues; Working with the users (24*7) to solve their any computer related issues if needed. Running, modifying, testing script written on Java, VB, Power shell, Perl as needed, Worked with VMware workstation 7 installing on host operating system like XP, Vista and windows workstation and server OS on each Virtual machine to create a LAN environment for the testing purpose.

L'Oreal USA, Inc New York, NY June/2008-OCT/08

Windows Desktop/Server Support engineer

Imaged OS on Laptop and Desktop through creating a session with SMS and windows deployment server
Used Remedy ticketing software to trouble shoot on any client's issues in person and remotely
Installed, configured and Administered Windows 2000/2003/2008 server with Active directory
Created Users and computer account, OU and GPO and worked with them on any issues
Installed, configured local and network printer, trouble shoot on any PC, Mac, desktop, laptop or Server hardware or Network related issues, setup email account with the outlook and MS Exchange server 2003/2007/2010, supported any email related issues like sharing calendar, creating archive files, etc
Installed, configured MOM/SCOM and monitored to check and to work with the alert
Installed and configured Black Berry with the desktop and connected with BES and internet email server
Installed, configure and updated SQL server 2008 when it needed to work with any third party application
Setup and established VPN connection on user's laptop using CISCO client 4.8 software applications
Installed, configured, updated, scanned and cleaned systems virus/spyware using Symantec antivirus software
Installed and configured Citrix presentation server and used to log in to client's computer and worked with their profile
Worked with the backup to insert and eject tapes from and to the backup server and ATL Library (IBM) as needed to keep up with the backup schedule and finally checked through the Back-up exec software to avoid any discrepancy
Ran, Modified and tested VB and Power shell scripts and applied them in real time and checked the result

American Express PHX, AZ Jan/2008-May/2008

Windows Desktop/server Support Engineer

Worked on a Windows Migration project to move Users, computers, OU and GPOS from multiple domain to one.
Created Active Directory Migration support related document to support migration related issues
Worked continuously with the users to solve pre and post migration related issues on 24*7 basis
Installed and configured VMware workstation and ESX server on host operating system and created virtual machine
Installed, configured MOM/SCOM on windows 2003 server and worked with the alert came from different server computer
Installed, configured MS SQL server 2005 on windows server 2003 and worked with the SQL server reporting services
Ran VB script for migrating users, computers, OU and GPO's from multiple domain to one and worked on error message
Used Manage-Now ticketing software to work with trouble ticket and resolved issues in person and remotely
Installed and configured WSS3 and MOSS 2007 on MS SBS 2003 and windows 2003 server environment.
Used Lotus notes to setup clients email account with the domino server and trouble shoot on any email related issues.

Indymac Bank New York, NY Oct/2007-Dec/2007

Windows Desktop/Server Support Engineer

Created boot images for laptop (Dell) and Desktop (HP and Dell) using Ghost and windows deployment server
Installed, configured windows 2000/2003 server, made server to DC, created users, computers, OU and GPOS
Mapped computer to server, installed and configured third party software and trouble shoot on any end user's issues
Installed and configured MS Exchange 2003/2007 server and worked on any email related issues
Setup users email account with outlook/OWA connecting to Exchange server through LAN and through internet URL
Worked with users outlook account to create and recreate share calendar and contact, PST, OST backup and repair
Installed, configured MOM and worked with the alert came from different server computer and fixed them on timely manner
Installed, configured network and shared printer and trouble shoot on any printer related issue
Trouble Shoot on any hardware, software or any network related issues on the basis of trouble ticket
Installed, configured, SQL server 2005 and Citrix presentation server, used Citrix server to work with user remotely
Setup and configured terminal server to control remote user's access to the server to use different software application
Ran, modified and tested VB and Power shell script to keep up with on going administrative task
Worked with the Dell backup server and backup exec software to insert and eject tape and to verify

The Community Preservation Corporation New York, NY Apr/2007-Sep/2007

Windows Desktop/Server support administrator

Used Remedy ticketing software application to work with trouble ticket and resolved issues in timely manner.
Installed, configured, administered windows 2000/2003 server and updated downloading the right patches
Created Users, Computers, OU and GPOS and worked with the end user on any of their server related issues.
Created and modified security template and audited different log file looking through the event viewer.
Installed new and replaced old hardware on PCs, Mac, Laptop and on server as needed
Installed and configured MS Exchange server 2000/2003 with OWA and SMTP protocol and trouble shoot
Created email account, configured outlook, Linked with exchange through LAN and trouble shoot as needed
Installed, configured SQL server 2005, Updated with the new service pack and trouble shoot as needed
Add print server role, installed network printer and helped to setup network and share printer with the client's computer
Grant access right to users on many different files and folders in Novell Netware 6.5 OS
Installed, configured and setup wire/wireless network connection with the Cisco router
Installed, configured and synchronized blackberry devices with desktop and connected with the BES server
Used Citrix presentation server to work with multiple clients computer remotely to back up their Emails, files and folders
Used backup options from system tools to create schedule for incremental, differential, copy backup and full backup
Ran, modified and tested Batch, VB and Power shell script to keep up with on going admin task and login script

General Electric, 201 High ridge road, Stamford, CT July/2006-Mar/2007

Windows/UNIX Server Support Engineer

Installed new rack, rail, PDU, Static switches, ran cat and fiber optical cable to Cisco router and switches
Installed, configured Windows 2000/2003, UNIX and Linux server, put them on new rack, connected them with the network, restarted and tested OS, checked network connection, backup and storage to server link.
Worked with server hardware like back-plane, HBA, NIC, memory, RAID controller, Reseated hard drive on RAID 5 environment, changed system board, Updated BIOS and used firmware to update system device.
Installed, configured Exchange 2000/2003 server, created routing group and routing group connector
Installed, configured and setup DHCP, DNS and WINS server and trouble shoot as needed
Configured ILO on different HP server and tested using internet explorer for remote access to the server
Used tools like TSM and VERITAS to create and maintain various types of back up schedule.
Worked and managed entire tape related activities with ATL(IBM) libraries for outbound and inbound tape
Worked 24 * 7 from Monday to Monday (a week) in every month as a on-call person
Used Kintana web base ticketing software to trouble shoot on any hardware, software and network related issues
Worked onsite in-person and remotely to trouble shoot on server issues using ILO and Avocent software
Ran fiber optical Cable from server to storage switch and worked to migrate data from Mac-data and EMC storage
Worked on SAN, NAS and DAS environment to trouble shoot on any network related issues

Trouble shoot on any server related issues using Laptop or monitor, keyboard and mouse to check and fix error
Monitor the entire network using SCOPE a network monitoring software and trouble shoot as needed on timely manner
Ran, modified and tested Shell (UNIX/Linux), batch, VB, power shell script to keep up with on going admin task.

Newtech consulting Inc. 111th Ave, South ozone park, NY June/2004–July/2006

Windows Desktop/Server Support Engineer.

Worked with the end client and end user remotely and in person to their different desktop and server related issues
Installed, configured Windows 2000/2003 server/XP/NT and updated with up to date patches

Created users and computer account, OU and GPO, global, domain local and universal groups
Trouble shoot on any hardware, software and network related issues in person and remotely
Installed and configured IIS 5/6, MS Exchange 2000/2003 and SQL server 2000 and updated
Created schedule for different backup using VERITAS backup, Symantec and windows back tools
Installed, configured Solaris 8 and Red hat Linux, created users profile and group, setup cron job
Wrote, modified, tested shell script, installed compiler, debugger, third party libraries, setup network connection
Setup email account with Outlook and OWA with the Exchange 2000/2003 through LAN and internet connection
Setup wire and wireless network connections in different offices using hubs, switches and routers and trouble shoot
Added print server role, installed printer driver and setup network and shared printer and trouble shoot
Worked with the vendor to fix and replace defective PC, Laptop, printer and other devices which was under warranty

CompUSA Inc. Stewart Ave, Garden City, LI, NY June/2003–May/2004

Desktop Systems and Support technician

Worked with assigned job to repair computer, notebook, and printer and created a job progress report.
Supported various customers to solve their different computer and network related issues over the phone.
Trouble shoot on different hardware and software application related issues
Ordered computer parts from different vendor and maintained paper works through proper filing.
Installed and configured Antivirus program, setup automatic live update, scanned for virus
Transferred data from old computer to new computer through other external device
Tested Printer, PDA, CRT and LCD monitor and Laptop which are under CompUSA's warranty
Grant permission on files and folders and set, reset and unlock password as per requirement
Setup, configured and tested local, shared and network printer in-person and remotely
Downloaded drivers, service packs and patches from Internet and updated accordingly.
Installed and upgraded systems with different new hardware devices and software applications
Setup MS outlook email accounts for internal users with Exchange and resolved email related issues
Helped customer to setup their wire and wireless network at home and workplace
Setup network connection wire and wireless for intranet and internet users
Fixed network related problems checking through Hubs, routers, gateway, and switches
Backup files and folders using different backup strategy and restored then when needed

The City College, 138th Street and Convent Ave, New York, N.Y Nov/2001–May/2003

Windows/UNIX/Linux Desktop/Server/Network Support Engineer

Installed, upgraded and maintained Windows, UNIX (Solaris) and Linux operating system.
Created, Deleted and maintained user's account on Windows and UNIX system as needed.
Set and reset password through AD users and computer icon with setting up incremental backup.
Installed and updated Laptops, PC and Handheld with different new software applications.
Checked virus using antivirus program and resolved other software/hardware/network problems
Installed setup and configured local, shared and network printer.
Downloaded drivers, service pack and patches from Internet and update accordingly.
Maintained and troubleshoot on back-up server and domain controller.
Arranged and replaced PCs, Laptop, printer and other peripherals with different vendors.
Installed & upgraded different software applications with the new and updated version as needed.
Created and deleted email account with Exchange server from active directory
Setup user's outlook account with different options and connected with exchange server
Setup and maintained network connection with wired and wireless for intranet and internet.
Backup and Restored files and folders on Windows and UNIX systems from external storage

Metropolitan Transportation Authority, (MTA) Madison Ave, New York, NY Sep/2000–Oct/2001

Web Developer

Developed and maintained Web pages using HTML, CSS and JavaScript
Used software application like Dream-weaver, Flash, Acrobat and Photoshop as a tools
Trouble shoot on any web related issues came from customer directly through email.
Used utility Linkbot-Pro to test company's website and resolved any technical difficulties
Monitored and controlled network traffic statistics including performance using Web trend
Worked as a team member responsible for designing website features to meet ADA regulations

Prolifics Inc. John Street. New York, NY June/1998-Sep/2000

Systems and Test Engineer on UNIX/Windows platform

Worked on different UNIX (HP, Sun Solaris, AIX, Unix-ware, Linux) and Windows platform
Installed patches to updated Windows and UNIX operating system

Installed third party software, compiler and debugger on Windows, Unix and Linux platform
Downloaded source code written in C, C++, Java, JPL and HTML on different platform.
Updated make-file and setup environment manually for compilation and created end user executable
Compiled source code using make-file and fixed compilation error.
Modified, source code as needed and wrote shell script to automate the compiling process
Updated SCCS directory with modified files using Source Code Control System command
Finally created test plan with the test cases to test the three tier product
Run script to setup the test environment for manual testing using browser with CGI and Servlet
Participated often on code review and code walkthrough process with the programmer
Worked closely with the support team to fix application related error.
Worked with Linux kernel 2.6 to trace kernel stack and kernel dump as needed

Waterhouse Securities, Wall Street, New York NY Mar/1997-June/1998

Programmer on Windows and UNIX platform

Used Shell, Peri-Producer and C language to develop new program
Modified and maintained existing applications on UNIX platform in a client server environment
Tested different small and large applications thoroughly and fixed bugs immediately

Designed and developed a trading ticket tracking program for the broker
Installed third party software, compilers, debugger and libraries on UNIX systems
Updated SCCS directory with modified source files as needed
Start, stop and restarted database server as needed
Setup cron jobs to download files and folders from ADP
Used PC anywhere to login remotely to TD bank's server to setup messages for broadcast.

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