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<b>Boris Sapozhnikov</b> (US Citizen) <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : <b>14 Yrs</b>	<b>Preferred Employment</b>	Available as of Jan-12-11
<b>Sys Admin/Network;</b>	<b>Linux Admin</b>	US Exp : <b>14 Yrs</b>		
Cleveland, OH	Ph(C) :	Salary : Market	W2 Contract <span style="color: green;">✓</span>	<a href="#">Email [Check Availability]</a>
Relocation : <b>NO</b>	Ph(H) : +1-216-650-6239	Rate : Market	W2-Permanent <span style="color: green;">✓</span>	
Prof. State(s) : OH	Ph(W) :		1099 Contract <span style="color: green;">✓</span>	<a href="#">Forward Profile/Resume</a>
Linux > 1 yrs	unix > 1 yrs	System Admin > 1 yrs	Need H1B <span style="color: red;">✗</span>	
TCP/IP > 1 yrs	Windows 2003 > 1 yrs	Desk Top > 1 yrs		<input type="checkbox"/> <a href="#">Save in Scratchpad</a>
Desk Top, ACTIVE DIRECTORY, COM, Encryption, MS Office, System Admin, Vista, Blackberry, Data Center, DNS, Exchange Server, HTTP, Linux, Migration, Operating System, Remedy, Symantec, TCP/IP, unix, Windows 2003				
Preferred Time to Call :				
Corp-Corp Info :				
Notes :				
Domain Experience : <b>IT/Software</b>				

**Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)**

Boris Sapozhnikov  
6811 Mayfield Rd #693, Mayfield Heights, OH

<http://www.linkedin.com/in/borissapozhnikov>

Microsoft Certified Professional with expertise in system administration and desktop support (level 2-3)

**Profile**

More than 13 years of successful experience in diagnosing and resolving technical/customer inquiries. Possess solid computer hardware and software skills. Excellent working knowledge of Windows-based enterprise environment, networking and MS Office applications. Able to clearly understand problems and find positive solutions through use of troubleshooting, problem solving, teaming and communications skills. Develop exceptional relationships with co-workers, management and end users. Excellent communication and problem solving skills. Fluent in Russian.

**Areas of Expertise**

**Hardware:** Maintained and supported Windows-based servers, desktops and workstations, laptops (IBM, Dell, HP, Acer, custom built). Maintained and supported laser printers (HP, IBM, and Lexmark).  
**Networking:** TCP/IP, DNS, 802.11x, switches, routers, storage.  
**Server Administration:** Active Directory, Group Policy, Backup, MS Exchange

**Operating Systems:** MS Windows 9x/2k/XP/Vista/Windows 7/ Windows Server 2000/2003/2008  
**Applications:** MS Office 2003/2007, Norton Antivirus, Adobe Professional, McAfee Endpoint Encryption, BMC Remedy tools

**Work Experience**

**Dell Perot Systems, Cleveland, OH (2008-2010)**  
Desktop Support Analyst (URS account)  
Supported 500 total users in 6 locations nationwide, as well as corporate office users. Performed all levels of hardware and software support for desktops, laptops, printers, cell phones, and networking. Activities included recognition, research, isolation, resolution, and follow-up steps. Supported and executed deployments of McAfee Endpoint Encryption, Symantec Endpoint Protection, and WinInstall. Supported and executed migration to new Exchange Server. Assisted System Administrators with local server backup, printer server management, local network connectivity issues, and local datacenter maintenance.

**Alvio Ltd, Solon, OH (2002-2008)**  
IT Support Specialist  
Provided System Administration and Desktop Support for 50 internal and external users. Installed, configured and maintained Windows Server 2003. Installed, configured and maintained MS Exchange 2003. Assigned user accounts and granted permissions to shared resources. Managed and monitored the daily backups. Completed end user restore requests and worked with users on backup issues. Responded to phone, voice mail, e-mail, and in-person requests for assistance from users experiencing problems with hardware, software, networking, and other computer-related technologies. Performed company-wide Windows XP rollout. Independent IT Consultant (2002-2008)

Dell/Ford PC Renewal, OH (2006-2007)

Performed replacing of more than 500 workstations on different Ford plants in Ohio.  
Renewal included: backing up user data and settings, imaging new systems, physical replacing units, restoring user data and settings, updating inventory database.

Diebold-ISS, Cleveland, OH (2006-2007)

Provided service for different Diebold accounts such as Taco-Bell, American Red Cross, Price Waterhouse, and HSBC.  
Performed hardware service and configuration of workstation (HP, Compaq), laptops (Panasonic), laser printers (HP), and POS equipment (IBM).  
Siemens IT Solutions and Services MMS, Westlake, OH (2007)  
Worked as Backfill Deskside Support Technician for local Energizer facility.  
Assisted engineers and office personnel with hardware and software problems.  
Actively tracked and followed up on trouble tickets.  
Physically and remotely configured, troubleshootted, and administered users, desktops and laptops, tablet PC and blackberry devices for onsite and mobile users.  
Set up new users and created new profiles.

Pioneer Standard Electronics Inc, Solon, OH (1999-2002)

System Technician  
Assembled and tested IBM workstations and servers.  
Installed and configured operation systems: Windows 98/2000, Unix, Linux

Cyberspace Computers Inc, Highland Hts, OH (1997-1999)

Technical Support Specialist  
Provided technical support to customers over the phone and onsite.  
Installed new hardware and software. Resolved hardware and software problems reported by customers.

Education and Certification

Kiev University of Technology, Kiev, Ukraine, 1986-1993

B.S., Mechanical Engineering

Lakeland Community College, Kirtland, OH, 1998-2001

Microcomputer client/server Certificate

MICROSOFT CERTIFIED TECHNOLOGY SPECIALIST

Microsoft Windows Vista: Configuration (2008)  
Windows Server 2008 Active Directory, Configuring (2010)

References Furnished Upon Request

**Jobs by Category:**

Java J2EE Jobs  
DBA's Jobs  
SAP Jobs  
Siebel Jobs

Mainframe Jobs  
Oracle Apps Jobs  
People Soft Jobs  
QA / Testing Jobs

Database Developer Jobs  
Embedded System Jobs  
Business Analyst Jobs  
Project Management Jobs

Dot NET, VB, ASP, C# Jobs  
Data Warehousing / ETL Jobs  
System Admin/Network Jobs  
Unix, C, Shell Scripting Jobs

Web / Internet Jobs  
C++, VC++ Jobs  
Reporting Tools Jobs  
EAI - MiddleWare Jobs