



Brad W. Hemann

OBJECTIVE

Locate a position in which I can draw on my 16+ years of experience with Microsoft based products and technology to support and lead a company into the future. I also strive to provide superior support to all end users, staff, and customers.

PROFESSIONAL SUMMARY

- Extensive Implementation, setup, and administration of MS Exchange 2000, MS Exchange 2003, MS Exchange 2007, & MS Exchange 2010.
- Design, Implementation, Administration, and Support for Microsoft Windows 2000 Server, Windows 2003 Server, and Windows 2003 SBS, Windows 2008 Server, and Windows 2008 SBS.
- Highly experienced with MS Windows Server and Exchange Server Migration Projects. This includes support of end users and Outlook clients on PC's, laptops, and mobile devices.
- Experienced in MS SQL 7.0, MS SQL 2000, & MS SQL 2005 Administration.
- VMware design, implementation, and administration within small environments as well as multi location SAN deployments.
- Experienced in Symantec Backup Exec for W2K, W2K3, W2K8 MS Exchange, and MS SQL.
- Network Diagramming of network infrastructures, active directory, and domain relationships use Microsoft Visio.
- Highly Versed in Corporate versions Symantec Anti-Virus, CA Anti-Virus, and Trend Micro.
- Professional, XP Professional and Home, Vista, Windows 7; Adobe CS2, CS3, and CS4; and MS Visio (all versions).
- Skilled and experienced in leading efforts within a large corporate network to become Microsoft DCM compliant.

PROJECT EXPERIENCE

- **Consilium1/OSF St. Francis Healthcare**
 - Exchange 2010 Migration Project. Exchange 2003 to Exchange 2010.
 - All mailboxes migrated using the standard Microsoft built-in tools.
 - Migration Scope of 19,000 OSF mailboxes.
 - Involved in all phases of this Exchange 2010 migration project.
- **The B-Line/EMC/Microsoft Professional Services/MasterCard Worldwide**
 - Exchange and Active Directory Migration Project. Lotus Notes to M.S. Exchange 2010.
 - Worked on the migration using Binary Tree Software tool set.
 - Migration Scope of 6500 MasterCard users.
- **Softworld/U.S. Air Force**
 - Exchange and Active Directory Migration Project. Exchange 2003 to Exchange 2007. Windows 2003 to Windows 2008.
 - Worked on the migration using Quest Migration Tool Set.
 - Migration Scope of 100,000 total users Air Force wide. Military and Civilian Mailboxes.
- **Datamax/TEK Systems**
 - Citrix Presentation Server 4.5 project. Setup, installation, and maintenance.
 - Backup Exec Disaster Recovery Implementation (all versions through current).
 - HP/Dell SAN and NAS planning, setup, and installation.
 - Migration projects - Microsoft Windows 2003 SBS to Microsoft 2008 SBS (multiple)
 - End User Support of Microsoft Outlook 2003 & 2007 following migration of mailboxes.
 - Migration projects - Microsoft Windows Server 2003 to Microsoft Windows Server 2008 (multiple)
 - Virtualization project using VMware to downsize physical server requirements.
 - Infrastructure refresh and server consolidation project.
 - Provided onsite Network Evaluations and recommendations for Datamax customers.
- **Mercy Health Systems**
 - Exchange 2000-2003 Migration project.
 - End User Support of Microsoft Outlook 2003 & 2007 following migration of mailboxes.
- **Anheuser-Busch Companies**
 - Microsoft Server Patch Management and Testing.
 - Exchange 2000-2003 Migration Project for brewery operations globally.
 - End User support of Microsoft Outlook 2000 & 2003 following exchange migration and mailbox moves.
- **Jersey Community Hospital**

- Windows NT 4.0 Server migration to Windows 2000.
- Exchange 5.5-2000 Migration Project.
- Implemented I.T. Internship Program in conjunction with LCCC.

EXPERIENCE

- Jan 2010-Present Consilium1/OSF St. Francis Healthcare**
- Design, Implementation, and Support for the complete migration of 18,000 mailboxes from Exchange 2003 to Exchange 2010.
 - Migrations are all being performed using the M.S. Exchange built-in tool sets.
- Nov/Dec 2010 The B-Line/EMC/Microsoft Professional Services**
- Exchange Migration Project. Exchange 2003 to Exchange 2007.
 - Mailbox migrations were all performed using Binary Tree software.
 - Primary role was to perform the migrations of the 6500 Lotus notes mailboxes to Exchange 2010.
- Sept/Oct 2010 Softworld/U.S. AirForce - I.T. Consultant/ Migration Engineer**
- Exchange and Active Directory Migration Project. Exchange 2003 to Exchange 2007. Windows 2003 to Windows 2008.
 - Worked on mailbox migrations using Quest Software Suite.
- 2008-2010 Datamax/TEK Systems - I.T. Consultant/ Network Systems Engineer**
- Design, Implementation, Administration, and Support for Microsoft Windows 2000 Server, Windows 2003 Server, and Windows 2003 SBS, Windows 2008 Server, and Windows 2008 SBS.
 - Exchange 2003, 2007, & 2010 Exchange Server Administrator (Standard and Enterprise).
 - Provided End User support and troubleshooting for Microsoft Outlook versions 2000-2010 on a daily basis and in post migration scenarios.
 - HP/Dell SAN and NAS planning, installation, setup, and maintenance.
 - High level experience with Symantec Backup Exec (all versions).
 - Citrix Server Administration up to version Presentation Server 4.5.
 - N-Able Monitoring Suite Administrator used for remote network monitoring.
 - Blackberry Enterprise Server and Blackberry Handheld SME.
 - Sonicwall firewall administration and configuration/setup.
 - VMware design, implementation, and administration.
- 1999-Present D&A Technology Associates – Owner/Systems Engineer**
- Provide technical consulting to small and mid sized businesses, as well as home users, specializing in Windows NT/2000/2003/2008 Server, Windows 2003/2008 SBS, Windows 98/NT/2000/XP/Vista/Windows 7 Workstations, and Exchange 2000/2003/2007/2010 Server.
 - Primary services offered are Email system integration, network administration, Backup, Anti-Virus, & Malware/Spyware solutions, as well as hardware and software troubleshooting services.
- 2007 Timberlake Sales Inc - Network Manager/Administrator**
- I was responsible for all I.T. related systems.
 - Windows 2K3 Server and Exchange 2K3 Administrator.
 - Provide Website design/development using Adobe Creative Suite 3 for three company websites.
 - Red Hat Linux Server support.
 - I provided all technical hardware support for workstations, laptops, servers, network hardware, and printers.
 - Managed users, hardware, inventory, cellular phones and contracts, and various other items.
 - Provided all user support for hardware and software.
 - I was responsible for managing all patch and hot fix administration for all systems.
 - I was responsible for creating all marketing materials for the primary two products sold.
- 2007 Mercy Health Systems/TEK Systems - Exchange Technical Specialist**
- I provided top level support with Microsoft Exchange 2003 for server and end user problems associated with a forest to forest domain.
 - This was an Exchange Mailbox Migration project.
 - I worked open tickets related to 3rd level support of Exchange mailbox migrations.

- Provided End User support and troubleshooting for Microsoft Outlook versions 2003 & 2007 for post migration issues.

2006-2007

Anheuser-Busch Companies/Ajilon Consulting – Microsoft Exchange Technical Specialist

- I was one of a team of five responsible for supporting over 50 Messaging systems for thirty thousand plus domestic and international Exchange 2000/2003 mailboxes.
- I provided top level support for Microsoft Exchange 2000 & 2003 in both a standalone and clustered environment.
- I provided 3rd tier support of Blackberry Enterprise Server.
- Systems supported at Anheuser-Busch included, Exchange 2000/2003, Blackberry Enterprise Server, Public Folders, Routing Site Servers, Omtool Genifax Servers, MOM 2005, Sharepoint Servers, and Microsoft Live Communication Server Microsoft.
- I had primary responsibility for all Microsoft SPAB and Security updates within the Messaging and Collaboration group for Windows 2000/2003 and Exchange 2000/2003 servers. This included testing, scheduling, and implementation via SMS or manual installation.
- Worked on Exchange 2000-2003 Migration Project for brewery operations globally. Tested server images, implemented server builds, and managed remote deployments of remote servers.
- End User support of Microsoft Outlook 2000 & 2003 following exchange migration and mailbox moves

EXPERIENCE – Other

2003-2006 **D&A Technology Associates – Owner/Systems Engineer**

2003 **Curry Companies - Information Technology Manager**

2003 **St. Patrick Center - I.T. Director**

2000-2002 **Jersey Community Hospital - I.T. Director**

2000 **A G Edwards & Sons Inc - Satellite Network Engineer**

1998-2000 **Edward Jones - Satellite Network Analyst II**

1996-1998 **Edward Jones - Helpdesk Analyst II**

EDUCATION

Lewis and Clark Community College

TRAINING

Microsoft Windows Server 2008 Training – Microsoft Curriculum
 Microsoft Exchange Server 2007 Training – Microsoft Curriculum
 Microsoft Windows 7 Training – Microsoft Curriculum
 Microsoft Windows Vista Training – Microsoft Curriculum
 Microsoft Exchange Server 2003 Training – Microsoft Curriculum
 N-Able Onsite Manager Training.
 Blackberry - User and Administration Training
 Microsoft Windows 2000 Server Administration-New Horizons
 Implementing and Managing Microsoft Exchange 2000-New Horizons
 Designing MS W2K Active Directory Services Infrastructure-New Horizons
 Implementing and Administering MS W2K Active Directory- New Horizons
 HIPPA Compliance - Computer Programs and Systems, Inc.
 HIPPA Security - Computer Programs and Systems, Inc.