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Bruce Wong (US Citizen) Posted by: Individual		Tot Exp : 14 Yrs	Preferred Employment	Available as of Mar-04-11
Sys Admin/Network;	NT Admin	US Exp : 14 Yrs		
Chester, NY	Ph(C) : +1-917-687-8011	Salary : Market	Corp-Corp ✓	Email [Check Availability]
Relocation : YES	Ph(H) :	Rate : Market	W2 Contract ✓	
Prof. State(s) : NY	Ph(W) :		W2-Permanent ✓	
Windows 2003 > 7 yrs	SAN > 1 yrs	Windows 2000 > 4 yrs	Citrix > 5 yrs	1099 Contract ✗
Netware > 1 yrs	Altiris > 3 yrs	ACTIVE DIRECT > 5 yrs	VMWare > 4 yrs	Need H1B ✗
Windows 2003, ACTIVE DIRECTORY, VMWare, ACCESS, Blade Server, Lotus Notes, Outlook, SAN, Windows 2000, Citrix, Excel, Mainframe, Migration, MS Office, Netware, Novell				
Preferred Time to Call : Flexible - Any Time on Cell +1-917-687-8011				Download Resume Only for Premium Access
Corp-Corp Info :				
Notes :				
Domain Experience : Financial				

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Bruce M. Wong
7 Lori Lane
Chester NY 10918
Home
Email:

OBJECTIVE: To obtain a system administration position where my experience, enthusiasm, and abilities can be utilized.

EXPERIENCE:

Fitch Ratings, Inc. New York, NY

2005-2011 Associate Systems Administrator

- Perform hardware system maintenance on IBM Blade servers and Dell Blade Servers
- Performed Developer requested application QA and PROD change controls on Windows 2000/2003 servers
- Manage Windows 2003 Print servers consisting of over 50 HP and Canon printers
- Install Windows 2003 Server on Dell and IBM Blades, HP Proliant servers
- Install and upgrade VMWare VM Tools on Windows 2003 servers; Perform P2V migrations of Windows servers
- Build VMs and migrate VMs from SAN to SAN; Backup/Restore VMs using Vizioncore Vranger

- Patch and perform maintenance on Windows 2003 cluster servers and SQL servers
- Administer and support Windows 2003 Active Directory file systems and group permissions
- Support various proprietary Windows applications (Canon network scanners, Saleslogix, Citrix)
- Perform off-site co-location center hardware maintenance and server builds
- Administer Juniper EOffice Remote access tokens

· Create and deploy Altiris software tasks and images, schedule patching with Altiris Patch Management

2000-2005 Senior Technician

- Handled Exchange 2000 Administration/Outlook 2000 monitoring and moves for acquired subsidiary company
- Create Company standard builds for Windows NT 4.0/Windows 2000/Windows XP corporate desktop
- Worked the 2nd shift (2 – 10 pm); Patched Servers/PCs and deployed Software Packages at night
- Supported migration from Novell Netware to Microsoft Active Directory (Windows 2003)
- Configure and support Lotus Notes, Blackberries, various in-house applications
- Fixed dll conflicts for several in house applications (Fitch Ratings CMBS Model, Intellisync 4.0, Ceridian 6.12)
- Research and configure 3rd party software products such as Bloomberg and Intex for various business units · Mentor and train junior support staff

1999-2000 Deutsche Bank, NA New York, NY

Field Service Engineer Level I - assigned by Getronics Wang Global Services Inc.

- Support 1300 remote users; dial-in connectivity and various software issues (Windows 95/ 98/NT)
- Perform Y2K upgrades and compliance work on IBM Thinkpads, Compaq Armadas and various laptops
- Configure Outlook 97 for Exchange 5.5, Lotus Notes, and Lotus CC:Mail email systems for laptops
- Troubleshoot laptop hardware problems and system conflicts
- Created and reset Securid tokens using ACE Server, Created Smartcard tokens with Safeword
- Installed and configured Open Bloomberg, Bridge Systems and other Market data packages on laptops

1997-1999 The Bank of New York, Co. New York, NY

Technical Support Specialist

- Setup and troubleshoot Reuters and Bloomberg terminals
- Support Windows 95 workstations and MS Office 97 in a Novell network environment
- Responsible for administrative tasks such as resetting accounts, printer rights and general phone support
- Created Reuterlink 3.2 pricing source feed spreadsheet for MS Excel
- Tested and reported on Phase I of Sungard Apollo MS Internet Explorer accounting software
- Supported 300 user environment; various hardware and printer issues
- Managed Mainframe Printer queues; Configured Extra! terminal emulator software

EDUCATION:

1993-1997 Baruch College, City University of New York New York, NY
Major: Bachelor of Business Administration in Accountancy (1997)

Training Classes:

- Wise Altiris Packaging Studio 7.0 (2007)
- Symantec Livelink 6.0 Packaging (2006)
- Deploying Windows 2003 server (2001)

CERTIFICATIONS:

- Microsoft Certified Technology Specialist – Configuring Windows 2008 Active Directory (70-640)

EXTRA CURRICULAR:

NYC Cares, Inc. (Professional volunteer organization) New York, NY
Networked and setup PCs for 5 classrooms, ran Category 5 cable for PS 125 in Harlem NY
Setup 5 PC peer to peer workgroup and broadband internet access for I Have a Dream community organization in Long Island City, NY

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