



Burris Walker

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SUMMARY/OBJECTIVE:

- Senior infrastructure support specialist / for all aspects of distributed network computing environments including specification, installation, service and maintenance.
- Expertise in installing, managing, maintaining and troubleshooting networks, Windows 2008 R2, Win2003/2000/XP/NT servers and workstations in high-pressure situations.
- Strong knowledge of Microsoft Active Directory (Forest, Domains, AD Partitions, FSMO roles, DC/GC specifics, Sites, AD replication, ADAM, AD Backup/Restore, Group Policy, AD security etc) and file replication mechanism (NTFRS/sysvol replication, DFSr)
- Good understanding of the network and authentication protocols (SMB/CIFS, DNS, RPC, LDAP, Kerberos, NTLM, TCP/IP etc.)
- Responsible for maintaining VMware infrastructure, Provision ESX Servers, Deploy VM's, Manage capacity and Troubleshoot VM infrastructure.
- Experience with EMC Storage-Area Network (SAN /NAS), Monitors and maintains NAS infrastructure and other SAN Storage Administration and Engineering.
- Strong Experience with Windows Server Hardware specifically with HP, Dell and IBM Server Hardware. Microsoft Exchange 2010 and 2003, Windows Server 2003/2008, VMWARE, SharePoint Server, Active Directory: SYMANTEC Enterprise Vault, OWA, OMA, RPC over HTTPS, Content Filtering and Anti-virus Control. Oracle 9i, 10i and 11g. Hyperion ESSBASE 9.1 to 11.1.3
- Experience with various Systems Management tools, VERITAS Net-backup, SMS, SUS and WSUS, Backup-Exec, NET-IQ, HP-Open view, Microsoft Virtual Machines, and Linux tools. SiteScope, Statistical Analysis Software 9.x (SAS 9.2) and REMEDY, Windows Clustering, MSNLB, Windows Failover Clustering. Experienced with SAN Devices, LUN Configuration, Fiber Channel, and ISCSI.
- Administered and manages KVS Enterprise Vault archiving solution and CommVault Enterprise Backup solution. Managed Network, Firewall and VPN solution. Network Security with Various anti-virus solutions Cisco Switches/ Routers Firewall/VPN installation and configuration.
- Developed and deployed corporate technology infrastructure Policies and applications. Drafted an organizational plan for migration to a Windows 2003 domain.
- Devised a plan to standardize all software and hardware to decrease service calls, and help desk support. Dedicated to ensuring client satisfaction. Natural ability to build strong, trusting relationships with clients and users. Focused achiever, consistently producing results that exceed quality, quantity and time standards.
- Managed company move, provided 100% support to company name change, and e-mail domain name change plan. Instituted security standards for the corporation. Created Disaster Recovery / Business Recovery Plan.
- Strong Cisco Networking Skills, Layer 2, 3, F-5 Load Balancing, switch configuration and network subnet creation, VLAN and routing configuration.

TECHNICAL SKILLS:

Hardware: Cisco Switches, Routers, TI frame relay, Cisco VPN 3000, HP / Compaq Servers, Dell, Gateways, and ADTRAN Firewall. Microsoft System Center, Cisco 6500, 3700, 3500, 2900 switches and Routers

Network Skills: Trend-Micro, Symantec End-Point, and MacAfee Security, Quest Migration tools for Active directory, Microsoft Exchange, Disaster Recovery and Database management, Cisco Applications

Ancillary Skills: Microsoft Office 2010-97 professional; VERITAS Backup; CISCO VPN Market-Data Applications, VMWARE, Group Policy, and Blackberry Enterprise solution. Cisco Works. Bloomberg, Instinet, Routers (Bridge), First Call, DJI, JAVA, XML, WebSphere MQ, MSMQ. SAS 9.2,.Net

Telecom: Siemens Hi-com Phone system; AVAYA G3 Dfinity, Lucent Voice Mail, ROLM Phone system. IPC systems, Northern Telecom, Nortel Business Communications Manager Enterprise; Cisco VOIP

Network: Active directory, RAID Arrays, Fault Tolerance, SAN, Microsoft Clustering, Microsoft System Center, RAS, VPN, OSPF, RIP, BGP, L2PT, IPSEC, TCP/IP, Sniffers, NAGIOS, and Network Monitoring tools.

Functional Skills: Experience with Hyperion ESSBASE Server 9.x, 11.x and other Hyperion applications like Planning, HFM and DRM; Oracle Database administration, MS SQL database administration.

EXPERIENCE:

May 2011 – Present Migration Architect at ITT – Hanover, MD

- Assist with the migration of servers and workstations into new Active Directory domains, using the Quest Software migration tools. Over 20,000 workstations and servers into new Active Directory domains, using the Quest Software migration tools.
- Responsible for using Quest Migration Manager to migrate computers & group objects and security permissions to new domains.
- Responsible for using Quest Resource Update Manager to migrate computer objects to new domains.
- Position required troubleshooting PC networking issues involving LAN connectivity, TCP/IP, DNS, etc.

Feb./2011- May 2011 Exchange Migration consultant at DCU Boston MA

- Designed and architecture Exchange 2010
- Documented , Implemented and tested Migration strategy for MS Exchange 2010
- Strategized and identified pre-deployment issues.
- Documented migration steps, deploy Exchange, migrated users.
- Documented and completed side by side install of SQL 2008R2
- Manually Migrated data, security and configuration settings to new Instances.
- Installed and documented steps for MySQL Workbench 5.2 for SQL Server Administration
- Deployed Exchange forest wide in two sites with Four Exchange 2010 with DAG
- Implemented V-Sphere, VMware, and V-motion.
- Configured SAN Devices, LUN Configuration

8/2010 – Feb. 2011 IBM Messaging Consultant at Spirit Aero Wichita KS

- Manage and administer all Exchange, Microsoft, and Unified Messaging Communications in a Complex Active Director environment within multiple regional sites.
- Implemented Quest Migrator for Exchange to Migrate various messaging solutions to Exchange 2010
- Manage all Group policies, Registry Changes for OCS 2007 R2
- Specialist in Unified Messaging Engineering for OCS on multiple complex sites across the Globe
- Document, test, and implement all aspects of the AD and GPO architecture.
- Maintain and monitor the effectiveness of the current BDD and GPO object architecture.
- Worked with and Co-Architect the Exchange 2010 Migration US, Asia and Europe
- Install, configure, and initiate Exchange servers, software, and any other corresponding equipment.
- Support Windows OS (2003/2008), hardware, SAN connectivity, VMware V-Sphere,
- Backup Support Corp Wide Mobile Devices (BlackBerry)
- Experienced working with Trend Micro™ Encryption for Email Gateway, Message Flow Content Filtering and Message Quarantine

- Create scripts and documentation procedures to help administered Exchange Servers
- Participated in Disaster recovery planning & implementation for the Messaging Environment
- Provided support for migration. Use of Quest Migration tools.

6/2009 – 8/2010 IBM Consultant /Malware Engineer

- Maintaining the Anti-Virus and Personal Firewall infrastructure for IBM's customer.
- Team Lead Administrator, McAfee ePO and McAfee Virus Scan Team.
- Team Lead Administrator SAV 10 and SEP 11 enterprise team.
- Co-Lead Administrator for Trend Micro Applications
- Respond to audit requests relating to the currency of the customer's infrastructure and take remediation steps to close any gaps in anti-virus coverage.
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- Provide Security forensics (Identifying source and propagation methodology if an infection / Root Cause Analysis
- Monitor the AV Console and provide current reports to System Administrator and Desktop Support Personnel.
- Provide 3rd level software support to the support groups and the customer to assist in resolving any non-standard anti-virus issue. Work closely with the anti-virus vendors to resolve outstanding issues. Provide virus samples to the anti-virus vendors for analysis and respond appropriately to the findings.
- Design and rollout new product releases of anti-virus into the customer's infrastructure. Prepare product comparisons and roll out a different vendor's product if selected by the customer.
- Respond to, and remediate virus infections in the customer's infrastructure
- Provide regular status reports made to IBM and customer during an outbreak.

05/07 – 6/09 STS Consulting Company PA.

Title: Network Engineer

- Provided high level engineering support in newly designed Infrastructure.
- Installed Designed/Documented Hyperion ESSBASE Console Financial Manager (HFM 11.1)
- Designed and upgrade Oracle 9i to Oracle 10. Created database and implemented backup solution.
- Installed and configured SQL 2005 My Sql Workbench for SQL admin.
- Spearhead the Information Security Plan, Virtual Infrastructure (VMWARE.) and AD
- Developed and Installed the Trend-Micro Office scan server, with Endpoint security Platform, Web and Messaging security.
- Designed, Installed and Documented Microsoft Exchange 2007
- Managed, designed and implemented the Active Directory Plan, Managed and Migrated All AD policies. Rolled out and implemented the Network Infrastructure.

01/06 – 05/07 Contractor at McGraw Hill Group of Companies - NY/NJ

Title: **Messaging Operations Consultant**

- Monitors, supports and administers the email Services operations and systems within the enterprise including message queues, email services, server response times, performing disaster recovery when necessary and providing support.
- Assists in the development, specification and communication of email and AD services operational plan.
- Implement and manages Exchange clustering technology Active/Passive utilizing Dell/EMC Storage Solution
- Installed, configured, and maintained Exchange 2000 and 2003 Clusters.
- Extensive Experience working with EMC CX 6000 SAN, including LUN creation, Mirror View installation, RAID configuration and the configuration of hosts and clusters.
- Extensive Experience working with Dell Power Vault storage systems
- Responsible for installing, troubleshooting, Configuring, and Updating CommVault 4.2 Backup solution.
- Experience working with Bright Mail Content Filtering and Quarantine server.
- Recovered mailboxes using Aelita Recovery Manager for Exchange.

- Responsible for upgrading and maintaining Good Link Server.
- Administration and Support of Symantec KVS Enterprise-Vault for over 10,000 users
- MOM reporting diagnostics and troubleshooting
- Active Directory in-debt knowledge and assistance for account modifications and administration, performing necessary active directory queries and LDAP tasks, providing related support for local AD and email administrators; -accounts creations, terminations and permissions.
- Spam Management by monitoring incoming and outgoing message queues, monitoring SPAM filtering queues, monitoring configuration settings for all Spam quarantine servers and monitoring the status and configuration of filter settings.
- Anti-Virus maintenance by monitoring incoming and outgoing message queues, working with pattern files to ensure that each server has current virus protection, configuring virus settings, email content settings and attachment filtering settings.

04/04 – 01/06

R.A.B Food Group. Secaucus, NJ

Title: **System Administrator**

- Coordinated Network, Servers, Desktop and database support, space management issues.
- Interact with outside vendors, WAN support personnel and associates on a daily basis.
- Administer Enterprise MS Exchange Email server, Windows 2003 / Active Directory and Trend Micro.
- Installed supported Hyperion ESSBASE.
- Designed, administered, monitored and ensure daily backups Oracle 9i databases for ESSBASE.
- Provided Disaster recovery support per oracle documentation
- Documented and tested Hyperion, Knowledge of Hyperion planning , HFM, ESSBASE and shared services.
- Instituted a Disaster Recovery Plan that included Domain level Backup using VERITAS Backup Exec, Enterprise anti-Virus (Trend Micro and Symantec), Exchange 2003 / SMTP scanning.
- Instituted Trend –Micro Endpoint , Web and Messaging security., Rolled out Office Scan Client-Server
- Designed three sites WAN-VPN link at extremely minimal cost to company.
- Migrated email from Exchange 5.5 and POP3 to Exchange 2003.

09/02 – 03/04

First Albany Corporation, New York, NY

Title: **Infrastructure Engineer / Consultant**

- Special projects on documentations, of company-wide hardware and equipments.
- Worked in desktop support and Windows 2000 /XP roll out.
- Worked with the Lotus Notes pre-migration project to MS Exchange 2000 using Active Directory connector for the migration.
- Migrated to VERITAS Net backup for enterprise backup.
- Supported and trained Technology staff on various Market data applications
- Provided Third level Market DATA support to end users.
- Site Support Engineer for Infrastructure.

03/96 – 07/02

Robertson Stephens, New York, NY

Title: **Infrastructure Engineer / Windows NT Server Administrator**

- Supported a 1600 user Windows 2000/NT LAN/WAN environment with Active Directory supporting trading floor operations.
- Built and integrated Windows 2000/NT and Microsoft Exchange servers.
- Implemented and supported Market-Data Applications
- Configured and maintained computer hardware, operating systems Windows, (UNIX/Linux) and software/applications, as well as system security, remote access, Siemens PBX and Lucent voice mail systems.
- Site Support Engineer for the Investment Banking and Equity Research departments; covered all aspects of distributed network support.
- Installed servers/network printers and implemented data security procedures.
- Successfully completed all migrations/projects/implementations on time, within budget and met/exceeded requirements.

1992 – 1996

Various Financial/Insurance companies

Title: **System Engineer/Support**

- The Guardian Life Insurance; Desktop support
- MetLife; Desktop migration
- Mitsubishi International; PC support
- Chase Bank, New York, NY; System administrator

EDUCATION:

- **Long Island University** School of Continuing Ed. Certificate
- **College of Arts Science and Technology.** Diploma in Mechanical Engineering Technology

CERTIFICATIONS/TRAINING:

- Microsoft Certification MCP
- Certified Novell Administrator CNE