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Christopher's Information

Location: Montclair, NJ

Title: Sr. Technical Consultant

Experience: 12+ years

Work Types:

Full Time

Part Time

Consulting

Willing to Relocate: Yes

Willing to Travel: Do not mind

travelling

Career Level: Intermediate

Work Status: U.S. Citizen

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Christopher Trent Bromley

Experienced Team / Project Manager
Windows 2003 MCSE / Windows 2000 MCSE / Windows 2000 MCSA: Messaging

IT professional with strong technical skills and extensive experience in financial, pharmaceutical, communication and manufacturing environments, project and team management, building client, intra and inter-organizational relationships and preparing management reports. Expertise includes:

- More than 18 years of experience in IT, including 7 in Management. Experience also includes 8 years in Electronic Mail System and Network Engineering, architecture, migration, implementation and administration.
- Superb communication skills with excellent ability to understand business processes deliver effective presentations. Effective in both project and team leadership with a track record for developing and managing local and global staff at all levels.
- Experience working with Fortune 100 as well as start-up companies, project and people management, pilot programs and legal and compliance issues.

TECHNICAL PROFILE INCLUDES

Operating Systems: Windows 2003 Advanced, Web and Enterprise Server (including Cluster), Windows 2000, Active Directory, Windows NT Server 4.0, 3.5; MS Exchange 2003 (including Cluster), 2000, 5.5 & 5.0, Mac OSX, , Terminal Server, Novell Netware.

Protocols and Services: TCP/IP, SMTP, NNTP, WWW Publishing, IXP/SPX, X.500, X.400, , POP3, DNS, WINS, DHCP, RRAS, RIS, IIS, IMAP, LDAP, SNADS, SNAPPY, FTP, SMNP, NetIQ AppManager, Veritas Insight Manager, HP Open view, SMS 2K3, MOM 2K5, Active Directory, Hp Storaeworks, Blackberry Enterprise Server, ARCserve, Netbackup, EMC Legato NetWorker Family, KVS Enterprise Vault, OWA, Assentor for content scanning, Veritas Backup Exec Suite, Trend Micro Scanmail and SPAM Solution, Antigen, Symantec AntiSpam™ for SMTP, Symantec AntiVirus Gateway Solution, Symantec AntiVirus Enterprise Edition, NSI DoubleTake v.4.2.

Software: Outlook (all versions), Beyond Mail, Trend Micro's ScanMail anti-virus, Lotus Soft Switch Central and Lotus Messaging Switch (LMS), IMA Internet Exchange, ACT, Goldmine, LANtastic, NetWare 4.x, 3.x, Banyan Vines, SMS, VMWare, GroupWise 4.1a, Q&A, MS-Access, Netscape, IE, MS Word, Excel, PowerPoint, Access; WordPerfect, Lotus Smart Suite, Forest & Trees, Lexis - Nexis, OneSource, Bank Scope, IBCA.

Security: Antivirus: Symantec Antivirus Enterprise Edition, Inoculate IT Enterprise, Sybari's Antigen

Utilities: Remedy, Norton Utilities, McAfee Virus Scan, esetutil, isinteg, scanpst, exmerge, Diskeeper, SecurID, Baranoff Mail Monitoring Products, ABS View Point, Reachout, ProComm, Sentry, Norton Ghost, Image Master, Rumba.

Languages include: Microsoft C, Visual Basic, VB Script

PROFESSIONAL EXPERIENCE

Anofi –aventis PHARMACEUTICALS - Bridgewater, New Jersey 06/04- Present

Manager of Application Support –Americas Email (Consultant)

As Manager of the North America Email Application Support Team, I maintain the operations budget including hardware, headcount and special projects, prepare status reports and ad hoc reports, ensure that messaging standards and *validated systems* are maintained, and overseeing the continual improvement of messaging monitoring tools within the Americas Region. Evaluate and guide Architects, Engineers and Administrators through successful project completions as well as improving existing SLAs and insuring adherence. Reporting to the Sr. Manager of Application Support.

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- Successfully managed the complete retrofit and consolidation of the entire North America Exchange Infrastructure. This included new technologies for backup, restore and disaster recovery including Proof of concept testing prior to rollout. Accomplished Server hardware reduction by 1/2 as well as hardware centralization and total reorganization of the Storage Group design for current and future mailbox placement to capitalize on "Single Instance Messaging", based on an analysis of messaging trends per organization, department and workgroup, resulting in an immediate and future reduction in storage utilization. Architected Exchange 2003 storage group and business continuity design utilizing EMC Symetrix with BCVs. Also converted from Arcserve to BackupExec.
- Overseeing and guiding the proof of concept testing for Assentor Email Archiving and Journaling Solution. This testing required the build out of a test lab, software installation and configuration, current database copy and moves to insure realistic and accurate testing.
- Leveraged team building skills and developed a highly motivated, knowledgeable, productive and dedicated team and maintained an "open door" policy with team members. Was able to construct valuable working relationships with members of other teams, groups, departments and branches, along with external clients and vendors.
- Acted as a senior resource and leader for all global messaging teams and issues as well as top level of escalation of all issues prior to Sr. Manager of Application Support.

Thoreb inc., New Jersey 4/03 – 06/04

Sr. Network / Exchange Architect / Engineer (Consultant)

Performed a migration from existing Windows NT and Exchange 5.5 to Windows 2000 and 2003 Enterprise and Exchange 2003 in a clustered Front-end Back-end configuration with XOSoft [WANSyncHA Exchange](#) for additional business continuity assurance. Completed a series of contracts providing Network, Active Directory and Exchange Infrastructure Architecture Engineering design, Checkpoint Firewall configuration and monitoring, deployment and support for client. Implemented BrightStor ARCserve backup solution and disaster recovery procedures.

- Analyzed and assessed existing environment including the entire Enterprise, all Windows NT Domains, Network, Security, DHCP, DNS design, RRAS, VPN, FTP Network Access, Security model using HP Openview and Insight Manager along with clients detailed Business model to create infrastructure AD design and security model and proof of concept migration plan from Windows NT to Active Directory Windows 2K/2K3 and Exchange 5.5 to E2K3.it
- Installed, configured and maintained Enterprise Windows 2K3 and Exchange Servers in Windows 2003 environment utilizing HP and Compaq Hardware. Performed migration of all mailbox, recipient and public folder data from Exchange 5.5 to Clustered Exchange 2003 Servers on new hardware. Raid configurations based on server requirements.
- Moved OWA from an NT box on the private network to the DMZ on a Windows 2003 Server creating a more secure network.
- Installed and configured Symantec AntiSpam™ for SMTP, Symantec AntiVirus Gateway Solution, and Symantec AntiVirus Enterprise Edition.
- AS400 platform support, including system software and hardware installations and upgrades, as well as overall system administration and management
- Participated in designing a Microsoft Windows 2000 Active Directory Infrastructure in compliance with the SLAs.
- Installed, configured and maintained Advanced and Exchange Servers in Windows 2000 environment utilizing Compaq Hardware and RAID configurations. Planned, installed and configured and FTP server.
- Automated the patch management Applying patches, critical update and service packs for Windows 2000 and MS Exchange 2000 environment utilizing products in testing. These included MOM and SMS.
- Ensure business continuity through planning, implementation and testing of disaster recovery and enterprise security plans/systems utilizing Teneros Application Continuity Appliances for Microsoft Exchange.
- Monitored logs and performance, updating and patching software, and related duties. Configured and maintained companies' server

hardware, software, and applications.

- Conducted work planning, estimation and prioritization to optimize performance.
- Develop detailed requirements documentation from description of user needs including program functions and steps required to develop and modify existing systems.

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Credit Suisse First Boston, New York, New York 4/01 – 3/03

Manager / Global Electronic Messaging Liaison to Legal & Compliance Department (Consultant)

Managed multiple teams of a total of 25 contractors performing email server and mailbox retrievals that include Exchange Server builds, restores and mailbox extractions for regulatory, Legal & Compliance Department (LCD) for up to 10 – 15 simultaneous projects involving from 1 to 400 users per project. Reported on all aspects of operations to Global Managing Director of LCD and to the Director of Global Electronic Messaging (GEMS). Started as sole person providing all data to outside counsel and LCD requests. Assumed immediate responsibility for design and execution of all project deliverables. Performed design and installation of a segregated GEMS LCD production environment, which included 30 Compaq DL360 Servers with RAID Arrays and a 1.5 TB SAN. As workload increased, hired and trained staff of 25 contractors and managed all legal and compliance email data requests **worldwide**.

Built and maintained relationships with group directors. Liaised between Global Messaging Group and LCD regarding technical, retention and compliance issues. Collaborated with multiple business units globally.

Interacted with all levels and various departments of technology, plus VPs, Managing Directors, outside counsel and members of regulatory agencies such as NYSE, SEC and NASD.

- Perform capital expenditure proposals, budgeting and expense analysis for GEM/LCD department.
- Planned, budgeted, developed, implemented and managed successful and innovative solutions for technology projects.
- Ensure business continuity through planning, implementation and testing of disaster recovery and enterprise security plans/systems.
- Testified as an expert witness in electronic messaging for Credit Suisse First Boston.
- Created and documented procedure to efficiently retrieve / deliver mass e-mail data, using 4 MM, 8 MM, DLT, Optical Platters (CommVault), and KVS Vaults (Archived Data) and Journal data.
- Managed and performed Exchange Server (2K, 5.5 and 5.0) builds including ARCserve 6.5, 2K, Veritas BackupExec and Net Backup. Proficient in Exchange 5.5 and 2K, utilities (eseutil, isinteg, scanpst, exmerge, pfmigrate) and troubleshooting.
- Played key role in the Exchange 2000 Pilot planning and deployment testing.
 - Worked extensively on migration project from Exchange 5.5 to Exchange 2000 Active Directory including research, planning and development deployment.
 - Extensive Beta testing of Windows and Exchange 2000 and 2003 Servers including Antigen and Advanced Spam Manager.
 - Design Proof of Concept environment for Illumin Assentor email archiving solution.

BrokerTec Global LLC, Jersey City, New Jersey 1/00 -4/01

3rd Level Network Engineer - Manager of LAN and Desktop Support

Managed and trained support team of 5 junior to senior Network / Desktop Administrators / Engineers, responsible for Messaging, LAN, WAN and desktop support for Startup Company initiated by major investment banks to perform broker-to-broker bond trading. Company's presence is in the UK, with main office in New Jersey. Firm grew from 8 employees in NJ to over 300 within a year. Reported to Chief Information Officer. Met weekly with CIO and CEO to report on network and proprietary Broker Tec trading application availability and status.

- Designed hardware and software standards to support all departments, including trading floor. Negotiated interdepartmentally as well as with all outside consulting and technology vendors for products, services and pricing. Reviewed and approved all network and desktop changes.
- Responsible for server and data network problem detection, diagnosis, and resolution, including root cause analysis and recurrence prevention.
- Planned, designed and implemented Windows NT Network, including RAS, RRAS, VPN, System Security, Frame Relay, point to point, T1s, and Ethernet protocols, configuring network cards and Exchange for multiple sites. Performed third level Exchange and LAN Support including monitoring, upgrades, restores and antivirus updates. Monitored network via HP Insight Manager
- Planned and rolled out BrokerTec trading applications and other software, OS patches, firmware and upgrades via HP

Openview. Helped train analysts in the applications.

- Assisted in the design, implementation and migration from NT 4/Exchange 5.5 to Windows 2000/Exchange 2000 for 300+ users.
- Authored and documented the Enterprise off site Disaster Recovery Plan. Developed system and disaster Recovery documentation.

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Merrill Lynch, World Financial Center, New York 1/98 - 12/99

E-Mail Engineer - (Consultant)

Performed Exchange 5.5, 5.0 Administration and troubleshooting of more than 40 Exchange Servers in a 65,000-user organization. Provided NT 4.0, NetWare Administration.

- Provided 3rd level cc: Mail support during migration to MS Exchange.
- Performed cc: Mail mailbox cleanups / migrations to cc: Mail DB8, MS Exchange 5.0.
- Responded to Remedy Tickets.
- Performed SMS functions for software installation and inventory.

Bell Atlantic NYNEX Mobile 5/97 - 1/98

Senior GroupWare Messaging - (Consultant)

- Administered Lotus cc: Mail network of more than 1500 clients.
- Performed client and Post Office upgrades from cc: Mail DB6 to DB8.

AT&T Solutions, New York, New York 1/96 – 5/97

Senior PC/LAN Technician - (Consultant)

Installed, supported and administered 800-user Windows NT network of 24+ NT servers and hundreds of clients running Windows for Workgroups, Windows 95, NT Workstations, OS/2.

- Migrated 1500+ users from MS Mail to MS Exchange and administered MS Exchange 5.0.
- Trained associates on software and available resources.

Merrill Lynch, New York, New York 3/95 – 1/96

Senior PC/LAN Technician - (Consultant)

Developed and implemented strategy for rollout of 300 Pentium PCs, including hardware and software setup, testing, debugging and installation including Microsoft Products, cc: Mail, 3270 emulation, financial analysis products and homegrown applications.

- Assisted with Implementation strategy for cc: Mail Post Office administration, directory synchronization and maintenance.

United Parcel Service (UPS), Mahwah, New Jersey 1/93 – 3/95

Senior Office Automation Analyst/Manager

Installed and administered cc: Mail, cc: Mobil and MS Mail Post Offices; supported UPS's Host based (mainframe) global SYSM E-Mail/Scheduling system running on Novell and NT NOS.. Installed and maintained Lotus Soft Switch, X.400 and SNADS gateways.

- Designed specifications for all UPS LAN-based e-mail Post Offices including cc: Mail and MS-Mail.
- Assisted in the design of migration plan from host based to LAN based email system.
- Trained e-mail post office administrators on e-mail administration including maintenance and directory synchronization.
- Trained and managed a staff of 5 responsible for LAN e-mails support.

H.F. Henderson Industries, West Caldwell, New Jersey 6/86 – 1/93

Information Systems Specialist/Network Administrator

Planned, designed, installed and maintained Novell 3.11 and LANtastic networks, including hardware and software to coordinate accounting, purchasing, materials, manufacturing and engineering.

Prior: U.S. Navy - Aviation Antisubmarine Warfare Operator (4 years)

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EDUCATION, TRAINING, CERTIFICATES & OTHER TECHNICAL SKILLS

MICROSOFT

MCSE Windows 2003 (Early Achiever)

MCSE Windows 2000

MCSA Windows 2000: Messaging

MCSA Windows 2000

MCP Exchange 2000

Active participant in Microsoft Beta Tester Program

Currently studying PMP and CCNA

Migration and Deployment of Exchange 2003, Asentus, Morristown, NJ 2003

MCSE NT 4.0 Training, Wave Technologies, Inc., NY, 1999

CNE preparation courses, Lanop, NJ, 1995 - 1996

Computer Programming Diploma, The Chubb Institute, NJ, 1991 - 1993

B.S. program, Computer Science, Hampton University, VA, 1983 - 1986 (85 Credits)

Other Technical Skills include: OS/MVS, JCL, CMS/XEDIT, MVS/ESA, TSO/ISPF, VSAM, Advanced VSAM, OS System Utilities, CICS, COBOL, IBM Assembler, FORTRAN and Pascal.

Hardware: HP Compaq DL Series and Dell Servers 6650/6620, EMC Centera, EMC Symmetrix, PCs, Apple, Cat5 switches, Cisco 2260, expansion boards, floppy and hard disk drives, monitors, cables, printers, network cabling, Synoptic hubs, CD-ROM / DVD drives and servers, network topologies, peripherals, IBM 3090, 4341, gateways and routers.