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Confidential (US Citizen) Posted by: Individual		Tot Exp : 12 Yrs	Preferred Employment	Available as of Feb-22-11
Sys Admin/Network;	NT Admin	US Exp : 8 Yrs		
Nashville, TN	Ph(C) :	Salary : 65K /Yr	W2 Contract ✓	Email [Check Availability]
Relocation : YES	Ph(H) : ✉ Email me job details	Rate : \$35 /hr	W2-Permanent ✓	
Prof. State(s) : AZ, FL, TN, GA	Ph(W) :	Cisco > 5 yrs Linux > 2 yrs NetBackup > 4 yrs Novell > 7 yrs	1099 Contract ✗	Forward Profile/Resume
		Security > 5 yrs Wireless > 7 yrs Network Admin > 10 yrs Symantec > 7 yrs	Need H1B ✗	
Cisco, Symantec, ACCESS, ACTIVE DIRECTORY, Linux, NetBackup, Novell, Security, VMWare, VOIP, Wireless, AutoCAD, Blackberry, C, CheckPoint, Documentum, MCSE, MS Project, Network Admin, Outlook				
Preferred Time to Call : Corp-Corp Info : Confidential Notes :				
Domain Experience : IT/Software				

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Christos Parham
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Objective:

To benefit a company that will utilize my technical knowledge and experience in information systems, software installations, hard installations and network administration. This will offer continuous improvements to my technical, executive and professional skills.

Qualifications:

Demonstrated the ability to upgrade, maintain and repair networks with a minimum of 1000 users reaching necessary deadlines.
 Proven the ability to assist in the installations of WAN & LAN networks, hubs, patch panel, server and all required network essentials
 Has over 10 years of experience in the IT field.
 Finished course requirements for MCSE NT at AJ Technical Institute.
 Microsoft Certified Professional (Server, Workstation, Exchange, Tcp/lp)
 Microsoft Certified Systems Administrator (MCSA)

Able adjust to task at hand, very trainable
 Project management/Team lead
 I.T departmental management skills
 Experience with Apple OSX and apple products
 Successfully supported and dispatched technicians and parts to all of America, Puerto Rico, Hawaii and Canada
 Currently taking test for MCSE 2003.

Certifications:

MCSA
 MCP 2003
 Associates Degree – Computer Information Systems
 IBM Xseries & PC Server Problem Determination for Advanced Systems
 McAfee Destop Technical Professional (Partner Training Series)
 McAfee GroupShield for Exchange with Spa
 McAfee GroupShield for Domino with Spamkiller
 McAfee Desktop Firewall 8.0
 McAfee VirusScan and virus Theory–
 McAfee EPolicy Orchestrator

Skills:

(Hardware) Pc rebuilding, hard drive partitioning and formatting, memory upgrading, installing sound cards, CD drives, floppy drives, internal and external zip drives, palm

pilots, trouble shooting printers, SMB scanning and scan to email. and 2nd & 3rd level network support. Remote Server/workstation support, RAID configurations, internal and external tape drive backup units, tape library support, fiber channels, light path diagnostics. Read Bios error logs to determine system issues, Covad systems, Trapeze Network, VOIP, Cisco 7961 & 7962 IP Tel

(Software) Microsoft Office (all versions), Access, Corel WordPerfect, NetWare, documentum, BaaN, Remedy, MS exchange, Lotus 123, Win Nt, 98 & 2k, XP, Vlista, Win2000 Server, Win2003 Server, Linux, Active Directory, TJ ping, Profile 32 software, Novell, FrontPage & Dream weaver. NS3, Clarify, IDS, SAN, Lotus Notes, Symantec NetBackup, Raid Manager, egahter, Citrix, Veritas Backup exec, Policy Maker, Storage Central, VMWare, EPO orchestrater, MS GPO, checkpoint, Blackboard, QCS, Ferrell, Timberline, SQL, Visio, Great Plains, AutoCad Revit, Ms Project, Suretrac, Primevera P3,

Employment:

(August 2008 – present)
 Technical Services Huntsville LLC
 Technology consultant/Owner

Duties:

Supported small to mid-sized business network infrastructures

Project: Dimension Data
 Installed Cisco 7962 Telephones for Compass Bank call centers,
 Deployed at least 300 phones.
 Installed Cisco Poe switches if needed.

Took inventory of all the newly installed Cisco phones, any left over would be boxed and shipped to the next call center.

Project: Southern Masonry Construction

Design network infrastructures including trapeze wireless networks. Server 2003 environment, used MS GPO to install required apps on workstations.
 Completely wired new office buildings with cat6,
 Installed and configured CCTV (8 cameras, 2 of them were hidden cameras)
 Installed and configured a new VOIP system for client
 Responsible for the redesign of their company website
 Designed and created server room

Project: Good Tax Service

Upgrade workstations memory and add additional harddrives
 Install and configure CCTV
 Repair workstations as needed
 On call support

(February 2006 – August 2008)

Turner Construction - Huntsville Al
 Sr. Technical Systems Engineer
 Supervisor: Jason Livingston

Duties:

Designed and setup an I.T department in the Huntsville Alabama office.
 Created and designed Server room, 5 Servers running Microsoft Server 2003, VMware
 Managed all I.T resources in 2 main offices (Nashville, TN & Huntsville, AL)
 Managed 15 satellite offices in 3 other States (GA, TN, KY).
 Configured and managed Linux servers at all jobsites
 Installed, configured and managed Trapeze wireless network and access points
 Setup remote jobsite offices in rural locations,
 Provisioned T1 and/or DSL for jobsites
 VOIP - Configure Cisco phone and Cisco POE switches, Covad was our vendor
 Set up and configured multifunction copy machines (Xerox, Cannon, Muratec)
 Configured Nortell Vpn for jobsites
 Configured copiers to scan using SMB scanning,
 Configured and maintained print queues for networked printers
 Maintained all business specific applications on workstations and Servers.
 . (Primevara Suretrac, Ferrell, Primevera P3, MS Project &, AutoCad Revit)
 Responsible for Data backup and maintaining the SQL 2003 databases.
 Worked with the Core of Engineers on Government projects, (responsible for keeping the QCS database updated according to Government contract requirements).
 Reviewed Core of Engineer RFC's and ordered all equipment according to specs specified in awarded contract.
 Organized installs with vendors and managed the Security systems
 Reviewed all I.T related contracts prior to signing contracts.
 Joined blackberry's to the BES (Blackberry Enterprise Server)
 Reviewed and approved any I.T related invoice from vendors

(March 2004 – January 2006)

ACT (Applied Computer Technologies) Bermuda
 System Engineer/Consultant
 Supervisor: Greg Smith

Duties:

Project: Bermuda College
 Assisted helpdesk manager with the implementation of a more efficient and effective helpdesk procedure.
 Managed network deployment for student projects,
 Setup and configured Linux lab for college students.
 Ran Cat5 cabled to new offices
 Put disaster recovery plan in place: used Symantec NetBackup.
 Administered user accounts in Active Directory, Server 2003 environment
 Configured and setup Checkpoint & Nortell VPN settings for faculty laptops
 Trapeze Wireless network setup and configured access points
 Repaired all dell laptops (hardware and software) / trained interns how to repair Dell laptops

Project: Bank of NT Butterfield
Worked in a mixed environment (Server 2003, NT 4.0, VMWare and Novell)
Supported multiple applications used daily in the bank.
Responsible for verifying daily backups using Symantec NetBackup Administered McAfee Epo Orchestrator and MS GPO.
2nd level support for helpdesk
set security permissions for shared folders

Project: Repair shop
Repaired laptops and desktops hardware (Dell, Hp, IBM, Compaq)
Removed virus's from laptops and workstations
Repaired apple products

(Sept 2003-March 2004)
AIG (Bermuda)
Senior Technical Analyst
Supervisor: David Dupont

Duties:
Tested new software before implementation to AIG's environment
Tested Symantec NetBackup, also set up a test Citrix server and verified that it could be accessed across the WAN
Set new workstation and user policies using MS GPO according to AIG's latest standards.
2nd lvl support to the help desk
Managed groups and user in Active Directory in a Windows Server 2003 environment
Checked event logs daily for all servers & found the fixes for the events

(Jan 2002 - August 2003)
IBM (GSSC) - Atlanta
Remote Server Support Analyst
Supervisor: Nathan Smith

Duties:
Member of the H.E.A.T team (High Enterprise Accuracy Team), provided support for IBM server Netfinity Family, eServer Series, xServer series, EXP 200 and EXP 300 expansion units, maintaining customer relationships with large companies such as Gap, Old Navy, Banana Republic, WaMu (Washington Mutual), Kmart and Kroger defined as Penalty accounts which require special attention because of the time and sensitivity of their servers uptime.
My focus was in 4hr and 2hr customers, which expect quick response and accurate solutions to maintain their system working 24x7
Provide Assistance with IBM Director, IBM ServeRaid Manager 5.01, 6.0, ServeGuide 6.02, IBM Web sphere Homepage Builder, Support Tapes Drives DLT, LTO and DDS/4, Tape Libraries and Simulating Server Deployments.
Trained new employees according to the policies and regulations implemented by IBM.

(April 2000 - Dec 2001)
Intelsat - Washington D.C
Supervisor: Carlos Santiso/Sharon Rodriguez
Network Caseworker/ Network Analyst

Duties:
2nd and 3rd level support to the helpdesk, supporting over 3000 end users.
Backing up end users data.
Installing network printers
Set permission on shared folders
Supported applications such as Outlook, windows98/nt, windows server 4.0 , Documentum, Internet Explorer, Netscape, remedy, PowerPoint, & Oracle
Converted workstations from token ring to Ethernet

(May 1998 - May 2000)
UNISYS - Atlanta
Supervisor: Linda Drennon
Network administrator/Lead field Technician/Assistant Management

Duties:
Project: Cobb County Schools
Team-lead of 10 techs responsible for the roll out of new workstations for all of Cobb county schools.
Unboxed pc's and set them up in the specified classrooms and labs
Removed old workstations to be recycle
Installed new images on the new workstations
Setup and configured any network printers that needed to be setup
Joined workstations to domain (Windows98/NTwork environment also configured Novell, Outlook, I/E & Netscape)

Project: South Trust Bank

Replaced hard drives in all bank servers and replaced it with newly imaged hard drives
Re-imaged all teller and office workstations
Run the latest security patches on the server and the workstations

References:

Sharon Robison Huntsville, Al
Ava Mapp Huntsville, Al
Arnold Green Huntsville, Al
Andre Nowell Nashville, TN

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