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Donald Tual (US Citizen) Posted by: Individual		Tot Exp : 12 Yrs	Preferred Employment	Available as of Feb-16-11
Sys Admin/Network;	NT Admin	US Exp : 12 Yrs		
Massapequa Park, NY	Ph(C) :	Salary : 65K /Yr	Corp-Corp	✗
Relocation : NO	Ph(H) : +1-516-804-9502	Rate : Market	W2 Contract	✗
Ph(C) :	Ph(W) :		W2-Permanent	✓
ACTIVE DIRECT > 10 yrs	Win32 API > 10 yrs	Windows 2008 > 2 yrs	1099 Contract	✗
Desk Top > 10 yrs	IIS > 7 yrs	Deployment > 7 yrs	Need H1B	✗
VBScript > 10 yrs			Email [Check Availability] Forward Profile/Resume <input type="checkbox"/> Save in Scratchpad  Download Resume Only for Premium Access	
VBScript, Desk Top, IIS, Deployment, JAVA, Linux, QA, Security, SQL, SQL Server, VSS, Web Services, XML, ACCESS, ACTIVE DIRECTORY, ASP, BizTalk, MS Office, Perl, Windows 2008, Windows 7				
Preferred Time to Call : Flexible - AnyTime on Home +1-516-804-9502 Corp-Corp Info : Notes :				
Domain Experience : IT/Software				

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DONALD TUAL
 22 Byrd Street
 Massapequa Park, New York 11762

PROFESSIONAL PROFILE:

Systems Administrator with extensive experience in automating IT Processes. Proven ability to reduce costs through eliminating redundant operational and administrative activities. Highly skilled at developing scripts and tools for building and supporting critical enterprise wide systems and applications. Background includes Window's Systems Administration, Desktop Engineering, Altiris Image Programming and SMS server package Programming.

CERTIFICATIONS:

Microsoft Certified Professional for Windows NT Server 4.0, Windows 2000 Server and Windows XP.
 CompTia A+ certified.
 CAT 5 and Fiber Optic Certified.

Skills:

Scripting: VBScript (WSH, WMI, ADSI), VBA, ASP 2.0/3.0, Perl
 Languages: SQL, Shell Script, HTML, XSLT, XML, Java
 Systems, Tools & Services: Altiris Notification and Deployment Server, SMS 2.0/2003, Visual Source Safe, VMWare, SQL Server, Heat, Remedy, Ghost, IIS, BizTalk Server
 Software: MS Windows 2008, 2003, 2000, NT4, 7, Vista, XP, Me, 98, 95, 3.1.1, DOS, Linux Red Hat, MS Office (Access, Excel, Word, PowerPoint, Outlook), FrontPage, Trend Micro, Mac OS 10, Xml Spy, Lotus Notes

PROFESSIONAL EXPERIENCE

Free Lance 2010
 Setup Windows 2008 servers with roaming user profiles. Automated weekly backups and setup wireless networks for residents at the Pierre Hotel.

National Grid 2009
 One Net Technician

Project involved conversion of Keyspan, LIPA desktop and network assets to National Grid. This involved a multi-site rollout execution strategy covering Nassau and Suffolk counties.

Martha Stewart Living Omnimedia, 11 West 42nd street, NY 2008
 Windows Platform Administrator

Cut costs 75% by automating the setup of Windows Workstations with VB script.
 Setup and configured Altiris Notification and Deployment Server.
 Maintained and configured Dell Direct Images for all desktops and laptops.
 Evaluated and tested new hardware and software for all new PC's company wide.
 Setup and ran hardware and software reports with Altiris Notification Server.
 Created automated jobs to push out software to desktops with Altiris Server and VB script.
 Provided 3rd level technical support to high-level executives and their assistants.

Rainbow Media Holdings, Inc, 11 Penn Plaza, NY 2005-2008

Senior Field Support Analyst
 Cut costs 50% by automating the setup of Windows Workstations with VB script.

Installed and maintained Altiris on servers and desktops.
 Provided 3rd level technical support to high-level executives and their assistants.
 Maintained servers, laptops, desktops, printers, Blackberry's and PDA units in Windows 2003/XP environment that included MS Office, Adobe, Trend Micro and most PC business applications.
 Conducted troubleshooting and resolution of hardware and software problems.
 Assembled and installed new equipment. Coordinated equipment moves and reconfigurations.
 Installed upgrades and implemented system enhancements.
 Automated common tasks i.e. set network card speed and duplex settings, rename PC's to logged in user name using VB script.
 Conducted user administration tasks such as Changing Passwords, Unlocking Accounts, add PC's to Active Directory and move PC's from Computers OU into appropriate workstation OU using VB script.

Information Builders, Inc./iWay Software, 2 Penn Plaza, NY 1997-2005

Windows Systems Automation Engineer

Developed variety of batch scripts, VBScripts and Perl scripts to automate server administration and to rollout security settings throughout the enterprise.

Installed, supported and automated Linux server administration.

Developed a web application utilizing ASP and SQL to post automated test results stored in a MS SQL Server 2000 database.

Created web page and backend SQL database to track server inventory and application configurations.

Engineered and project managed the rollout of SMS server.

Secured IIS Web servers across the enterprise by applying security patches and locking down the IIS configuration.

Engineered an automated server build process used to configure Dell and Compaq servers to company standard.

Defined and maintained global server hardware standards.

Built and maintained Active Directory infrastructure in lab environment.

Wrote and maintained global logon script written in VBScript and applied via GPO.

Tested and approved Windows security updates and service packs for deployment.

Created SMS packages to push out to servers and clients.

Provided level 3 technical support to Server Management Operations team.

Automated server user administration tasks i.e. add remove users, create shared directories, set permissions on shares and modify registry settings.

Automated the setup and maintenance of SQL Server 2000 databases.

Setup and wired rack systems from the ground up.

Helped field representatives, and in house desktop users troubleshoot Windows and network problems.

Setup and maintained multiple web sites on IIS that are used by field representatives to access software and documentation.

Automated the setup and configuration of Biz talk server.

Automated iWay Software build to produce hot fixes for iWay Software products.

Setup Visual Source Safe to use for source management of product and automation code.

Quality Assurance Manager

Setup and maintained test lab of 35 networked computers for testing and development of software

Improved quality of products and lowered production costs by automating client server testing as well as end-to-end testing of iWay web services.

Supervised six QA Analysts.

Documented QA procedures

Documented desktop and server configurations.

Senior QA Analyst

Setup Visual Source Safe to use for source management of product and automation code.

Improved quality of products and lowered production costs by automating client server testing as well as end-to-end testing of iWay web services using dos, VB script, ant and java.

Tested iWay Software web services using XML Spy.

Traveled with the Sales department as a Technical Advisor to potential customer sites.

Reported bugs on a custom mainframe bug tracking system and worked closely with programmers to debug software.

Worked with customer support group to help resolve customer issues.

EDUCATION

Current course work includes Windows 7, Linux and CCNA certification courses.

Briarcliffe College, Bethpage, New York 1996-1998

Associates Degree/Major: Computer Information Systems - GPA 4.0

Course work included: Data Processing, COBOL, CICS, Visual Basic, Advanced C, C++, DOS, Windows, UNIX, and Java.

References: Available upon request.

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