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<b>Eddie Dillard</b> (US Citizen) <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : <b>13 Yrs</b>	<b>Preferred Employment</b>	Available as of Mar-03-11
<b>Sys Admin/Network;</b>	<b>NT Admin</b>	US Exp : <b>13 Yrs</b>		
Stone Mountain, GA	Ph(C) :	Salary : <b>60K</b> /Yr	W2 Contract <span style="color: green;">✓</span>	<a href="#">Email [Check Availability]</a>
Relocation : <b>NO</b>	Ph(H) : +1-404-217-2525	Rate : <b>\$35</b> /hr	W2-Permanent <span style="color: green;">✓</span>	
Pref. State(s) : GA	Ph(W) :		1099 Contract <span style="color: green;">✓</span>	<a href="#">Forward Profile/Resume</a>
Cisco > 1 yrs	DR > 10 yrs	LAN > 10 yrs	FireWall > 1 yrs	<input type="checkbox"/> <a href="#">Save in Scratchpad</a>
Ghost > 5 yrs	WAN > 10 yrs	Windows NT > 10 yrs	Wireless > 10 yrs	
ACTIVE DIRECTORY, LAN, ACCESS, Blackberry, Cisco, Desk Top, DHCP, FireWall, Ghost, Operating System, WAN, Windows NT, Wireless, 3Com, ACL, AS/400, BDC, DR, Dreamweaver, EIGRP				<input type="button" value="Download Resume"/> <a href="#">Download Resume Only for Premium Access</a>
Preferred Time to Call :				
Corp-Corp Info :				
Notes :				
Domain Experience : <b>Telecom</b>				

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EDDIE DILLARD JR.  
188 Scenic View Lane (H)  
Stone Mountain, Georgia 30087

**QUALIFICATIONS OVERVIEW**

Network/System Administrator with 13+ years solid technical, troubleshooting, and analytical skills. Proven customer service skills, excellent communicator, detail orientated, self directed, and results driven.

**TECHNICAL SKILLS**

Network Operating Systems: RIP v2, OSPF, and EIGRP

Operating Systems: MS Server 2008/2003/NT 4. MS Windows 7/Msta/XP/2000/NT 3.51/9x.

Applications: Office 23/, Outlook 2010/2007/2003 , Exchange 2010/2007/2003 , IMAIL 6.02, Dameware 6.0, RDP, Symantec Ghost 14, Backup Exec 12, FrontPage 2007/2003, Dreamweaver CS5, Internet Explorer 8, Hyper-V, WSUS, Group Policy, IIS 7.

Hardware: Dell PowerEdge T710/2600/2500/2400 servers. Dell Optiplex GX-260 thru 760 workstations and Dell Latitude D600 thru E6400 laptops. Cisco 2950 switches and Cisco 1720/ 1841/2600 routers. Dell PowerConnect 3524/3548 switches.

**PROFESSIONAL EXPERIENCE**

right management consultants, Atlanta, GA 2001-12/2010

**Regional IT Manager**

Provided technical and phone support for over 15 locations within the Southeast region. Maintain tape operation and server backup schedules for all servers using Backup Exec 12 and disaster recovery. Maintain annual Regional budget for all equipment. Maintain Blackberry server by adding users and configuring/support blackberry devices for Southern Region. Managed a team of three service technicians.

Implemented and configured File Server, DHCP, WINS, and Print Servers in 2003/2008 server environment.

Managed Account Administration in Active Directory 2008 environment: Adding users, deleting users, password resets, created system policy template, creating user home directories, and account changes.

Managed Account in BES 4.1: Adding/Deleting users and setting activation password.

Managed Exchange Administration in Active Directory environment: add mailboxes, delete mailboxes, and created distribution list.

Print Server management for Canon IKON 3220 and Ricoh MP 3000 copier/printer: setup scan folders for mail and server.

Coordinated the provisioning of data and voice T1 lines for all office moves/office setups. Coordinated setup of all satellite offices in region which included ordering of computer equipment, installing workstations, installing printers, copiers, wiring for location, and setting up internet access.

Utilized Ghost to image laptops and workstations. Windows Patch Management via WSUS. Installed and maintained Linksys WRT54G wireless routers for Southeast regional. Created and maintained Access 2007 database for asset inventory management. Installed Dell PowerConnect 3524 switches, PowerConnect 3548 switches, and IP 450/IP331 phones for VOIP rollout for Southern Region which reduced telecommunication cost and improved efficiency. Installed Credant hard drive encryption software on all laptops in Southern Region to ensure security of intellectual data.

EDDIE DILLARD JR. PAGE TWO

PIPING AND EQUIPMENT COMPANY, Conyers, GA 1998-2001

**Corporate IT Manager**

Managed NT Administration: Adding users, deleting users, password resets, created system policy template, and account changes. Maintained server backup schedules for all servers using Backup Exec 8.5. Maintained IRX/Firewall Livingston router, which included adding, ACL for firewall. Repaired and or replaced hard drives, floppy drives, cd-rom drives, memory upgrades on servers, workstations, and laptops.

Implemented and configured PDC, BDC, File Server, DHCP, WINS, and Print Servers in NT 4.0 environment.  
 Managed Exchange Administration: add mailboxes, delete mailboxes, and created distribution list.  
 Implemented WAN using Sync Research Frad, Pearl/IBM Controllers, and 3Com switches.  
 Implemented and configured PCAnywhere 8.0 for maintaining LAN as well as remote users. Configured Dial-Up Networking on laptops and workstations for remote users.

PRUDENTIAL HEALTHCARE, Atlanta, GA 1994-1998  
 Desktop Support Technician

Configure desktop images for WFW, NT 3.51, NT 4.00, and Win 95 workstations. Configure modems and troubleshoot PC hardware/software problems. Create LAN accounts, Home drive, and share permissions. Assisting uses with mainframe and Microsoft application problems. Installed/ repaired IBM compatible and Compaq workstations, laptops, and docking stations. Installed and maintained HP LaserJet 4Si/4Si MX4 Plus printers.

EDUCATION

BS Computer Information Systems, DeVry Institute of Technology Atlanta, GA  
 Information Systems/ISA, Kennesaw State University, Kennesaw, GA 2009 – present

SELECTED ACCOMPLISHMENTS

Migrated servers, desktops, and laptops from native NT 4.0 environment to AD environment.  
 Upgraded all workstations and laptops from Windows XP Professional to Windows 7.  
 Implemented wireless routers in all regional offices.  
 Implement LAN/WAN companywide. Went from AS400 dead terminal environment to NT 4.0 server/workstation environment.

Microsoft Certified

Exam 070-067 MS Win NT Server 4.0  
 Exam 070-068 MS Win NT Server Enterprise  
 Exam 070-073 MS Workstation  
 Exam 070-059 MS TCP/IP  
 Exam 070-640 Windows Server 2008 Active Directory, Configuration  
 Microsoft Certified Professional ID: 386883

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