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Elliot Yakir (US Citizen) Posted by: Individual		Tot Exp : 10 Yrs	Preferred Employment	[Hot Resume]
Sys Admin/Network;	NT Admin	US Exp : 10 Yrs		
Brooklyn, NY	Ph(C) :	Salary : Market	W2 Contract ✗	Available as of Mar-05-11
Relocation : YES	Ph(H) :	Rate : Market	W2-Permanent ✓	Email [Check Availability]
Pref. State(s) : NY	Ph(W) : +1-718-772-4996		1099 Contract ✗	Forward Profile/Resume
Windows XP > 1 yrs	Windows 2000 > 1 yrs	Ghost > 1 yrs	Security > 1 yrs	Save in Scratchpad
Novell > 1 yrs	Desk Top > 4 yrs	ACCESS > 4 yrs	MS Office > 6 yrs	
Desk Top, Windows XP, ACCESS, MS Office, Prism, Windows 2000, ACTIVE DIRECTORY, Deployment, Ghost, Security, Symantec, FIX, JIRA, MCP, MCSE, Migration, Multimedia, Novell, Outlook, QA				Download Resume Only for Premium Access
Preferred Time to Call :				
Corp-Corp Info :				
Notes :				
Domain Experience :				

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Elliot Yakir

2630 Cropsy ave Phone
Brooklyn, NY 11214 E-mail:

OBJECTIVE:

To obtain a challenging growth-oriented position with the opportunity of potential advancement while utilizing skills developed through my work experience and education.

QUALIFICATIONS

Software: Microsoft Office package suite, Windows 2000 and XP, Windows NT Server & Workstation, Active Directory, Symantec Ghost 7.5, Novell, VB, SQL, Access, Prism, GE Centricity PACS, Fuji PACS RA600, Centricity Archive, Speech Q, Commissure, IDX and Misys.

Hardware: IBM PC, Compaq/HP, Laser & Ink-Jet Printers, System Boards, Hard Drives, Memory & Multimedia components, NIC Cards, Modems (PCMCIA, External and Internal), Network Hubs 10/100 bt, SCSI Tape Drives.

Personal: Excellent analytical and written communication skills, member of the Future Business Leaders of America, highly professional demeanor, well adept to corporate environments, self motivated aggressive starter, fluent in Russian (US Citizen).

PROFESSIONAL EXPERIENCE

Hewlett Packard (Bank of America) New York, NY
December 2010- Present
Desktop Support Technician
Support a Windows 2000/XP/7 environment
Installation, troubleshooting and support of Financial Applications (Bloomberg, Reuters, etc.)
Provide support of Microsoft Office Products
Troubleshoot/repair hardware and software problems as required
Work independently in a business environment
Assist in desktop, laptop, and network printer deployment
Manage day to day activities to meet customer's service level agreements (SLA)
Display a positive attitude and willingness to work with the customer
Keep company assigned tools in good working condition
Advise project/team lead of any risks, issues, or concerns related to service delivery and/or customer sites.

Baseline Consulting (BPL) Brooklyn, NY
September 2008- August 2010
Desktop Analyst Consultant
Provided desktop support to end users in a Windows XP and MS Office 2003 environment.
Documented, tracked, and escalated issues through Action Remedy ticketing system.
Troubleshot user network connectivity issues.
Provided hardware maintenance and break/fix support for Dell PCs and laptops, and was responsible for deployment of equipment to new hires.

Migrated Regional PCs from Windows 2000 to Windows XP.
Setup printers on network.

Lenox Hill Hospital New York, NY
December 2007-April 2008
Information Systems Analyst

Responsible for implementation, support and systems access of Fuji Synapse(PACS), Misys (RIS), Commissure (Digital Dictation System) and other various clinical and none clinical applications such as Portal 3D, Teletracking, Outlook, Symantic Anti-Virus, Sunrise, Active Directory.

Responsible for all hardware in Radiology department, this includes IBM PC, Dome monitors, all PC components, wiring and network patches for modalities and voice data.

Daily responsibility include back-up tapes for Fuji PACS(Symantic Backup Veritas Software), Misys and MUSE EKG Servers, creating and uploading Misys billing, MMP reports and MUSE EKG data files and sending to appropriate personnel for evaluation.

Monitoring systems errors in Commissure, PACS and RIS, provide and maintain all security and password files for end users.

Also responsible for projects with upgrades and installation of new and already existing software.

Staten Island University Hospital (ITS) Staten Island, NY
January 2006-May 2007
Systems Analyst

Responsible for implementation, integration and support of the GE Centricity PACS (Picture Archive Communications Systems), Speech Q (Digital Dictation System) and RIS (Radiology Information System)

Train staff (Radiologist/technical/clerical) regarding daily usage of the PACS system.

Provide and maintain all security and password files for end users. Assisting Radiologists to customize workstation to their individual preferences.

Inventory and deploy all hardware for PACS at all sites. Act as "Help Desk" for end users on PACS/Speech Q, this includes hardware, software installations and system access.

Work with DAS to connect modalities to the hospital network. Monitor Radiologists usage of the system. Monitor error queues through out the day.

Responsible for back-up Radiology images and exams onto the Server on a daily basis.

Also responsible for calibration of PACS monitors using VeriLUM software when needed.

Record all Radiology issues calls onto the JIRA and GWI tracking system on a daily basis.

St.Luke's-Roosevelt Hospital (CTI) New York, NY

2005-2006

Desktop Support/Migration Consultant

Troubleshoot, supported and upgraded PC hardware and software

Backed up and restored user data

Windows XP/2000 (network, installation/upgrade and troubleshoot)

Imaged over 300 PC's using Windows XP Symantec Ghost 7.5

Installed and configured Printers (Fujitsu, DELL, Cannon and HP)

Conducted Prism Software tests, trained employees on how to work with Windows XP and Prism

Achieved one of the highest satisfaction ratings, received a number of thank you letters from the employees.

EDUCATION

Dell Certified in (Desktops, Notebooks, Printers, PowerConnect)

Sam Career Center

Certified in Quality Assurance (QTP, Test Director)

Career Blazers School

Certified in A+ (Hardware/Software), MCP/MCSE Trained

1998 ASA College of Business and Computer Technology

Diploma in Computer Programming

1997 Brooklyn College, CUNY

Majored in Computer Science

Jobs by Category:

Java J2EE Jobs

Mainframe Jobs

Database Developer Jobs

Dot NET, VB, ASP, C# Jobs

Web / Internet Jobs

DBA's Jobs

Oracle Apps Jobs

Embedded System Jobs

Data Warehousing / ETL Jobs

C++, VC++ Jobs

SAP Jobs

People Soft Jobs

Business Analyst Jobs

System Admin/Network Jobs

Reporting Tools Jobs

Siebel Jobs

QA / Testing Jobs

Project Management Jobs

Unix, C, Shell Scripting Jobs

EAI - MiddleWare Jobs