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Franklin Rodriguez (US Citizen) Posted by: Individual		Tot Exp : 14 Yrs	Preferred Employment	Available as of Feb-18-11
Sys Admin/Network;	NT Admin	US Exp : 14 Yrs		
Lodi, NJ	Ph(C) : +1-973-563-1837	Salary : 70K /Yr	Corp-Corp ✗	Email [Check Availability]
Relocation : NO	Ph(H) :	Rate : Market	W2 Contract ✗	
Pref. State(s) : NJ	Ph(W) :		W2-Permanent ✓	Forward Profile/Resume
Windows 2003 > 6 yrs	TCP/IP > 10 yrs	Ghost > 1 yrs	1099 Contract ✗	
Windows NT > 1 yrs	Wireless > 6 yrs	Documentum > 1 yrs	Need H1B ✗	<input type="checkbox"/> Save in Scratchpad
Documentum, ACTIVE DIRECTORY, Blackberry, Desk Top, Windows 2000, Lotus Notes, Deployment, VPN, ACCESS, Captiva, Citrix, Ghost, QA, unix, Web Application, Windows NT, Wireless, Apache, Documentum Administrator, MCP				
Preferred Time to Call :			Download Resume Only for Premium Access	
Corp-Corp Info :				
Notes :				
Domain Experience : Government, IT/Software, Manufacturing, Pharmaceuticals				

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Franklin Rodriguez, MCP

Franklin Rodriguez, MCP
 10 Columbia Lane Lodi, NJ 07644
 E-mail:
 Home
 Mobile

CERTIFICATIONS

Microsoft Certified Professional for NT Workstation 4.0
 A+ Certification

Microsoft Certified Professional for NT Server
 ITIL

Microsoft Certified Professional for Windows 2000 Pro
 Dell Laptop and Desktop Certified

HARDWARE

Dell (desktops and laptops)
 HP Printers
 Wireless routers

IBM/Lenovo
 Windows Pocket PC
 Network 10/100/Switches

HP
 Bluetooth devices
 Blackberry

Toshiba and compatibles
 SCSI/USB
 Network Cards Cat 5 and Wireless

DOCUMENTUM SOFTWARE
 Documentum 4x5x
 DQL
 Webtop

Document Transformation Services
 Content Rendition Services
 AutoRender Pro

Webcache

Workspace
e-Content Server 4.2

Documentum Administrator
eConnector for SAP 4.5.5.1
Thumbnail Server

Full Text Index Server/Agent
Content Rendition Services
Documentum Application Installer

WDK
PDFaqua
Documentum Application Builder
SOFTWARE
Sun Solaris 8.x/9.x
BMC/Patrol/Formula/ITSM/Peregrine
VM Ware

Windows NT, 2000, XP, Vista, Windows 7/Server 2003, 2008
Subversion
VueLogic

Apache Tomcat 4.1.27/5.0.28
Captive Input Accel
Polycom Video conference

eRoom
Lotus Notes 6.X
AutoCAD 2007, 2009, 2010, 2011 MEP

Exchange 5.5/2000
PatchLink
Sysprep

Microsoft Office 95-97-2000-XP-2003-2007-2010
Blackberry Desktop Manager/BES
Active Directory

MS DOS 6.22
Intellisync
RightFax

PC-Anywhere/VNC/RD 32
Nortel VPN Client
Ghost (unicast/multicast)

MS Visio / MS Project
MS SQL 2005 / ODBC
Citrix/Checkpoint VPN
WORK EXPERIENCE

Skanska USA Civil North East, Whitestone, NY 8-08 – 9-10
Systems Engineer

Network Support firm wide in an Active Directory MS Exchange environment. Creating and configuring AD accounts, adding users and new computers to their proper OU, assigning appropriate user rights, creating new mailboxes in MS exchange.

Blackberry Enterprise Server administration, adding new and existing users, device configurations, creating policies and applying them on the device.

F-Secure Anti virus Proxy manager Administration

Lotus Notes 6.5 database administration

Web application administration

Administrating and managing a project that consists of removing an existing IP segment and assigning a new IP with its appropriate new scope. Created documentation of the new infrastructure using MS Visio.

Build infrastructure of new jobsites setting up the file print server, printer queues, router and switch. Set up drive mappings and logon scripts, copied over data from all the users into the new server.

Remote Access Administrator; set up users to connect to the network remotely via Citrix Client.

Symantec Backup Exec Administrator, performed back up maintenance on all corp. office and job site file servers.

Worked with HR in creating new hires in AD, Exchange, BES, hardware procurement and setups

Worked with HR in employee terminations in disabling AD, exchange, VPN access and web application accounts. Responsible for collecting the hardware and re-imaging of the equipment.

Becton Dickinson, Franklin Lakes, NJ 2/06 – 5/08

Documentum Systems Administrator

Responsible for 24x7 technical support for all Documentum applications including: Content Server, eConnector, Archive Services for SAP, Content Rendition Services, Documentum Compliance Manager, WebCache, Full Text Index Agent and Server, Webtop, Documentum Administrator, PDFaqua and eRoom on Windows 2003 and UNIX 9.x servers.

Built and Administered eRoom on Dev and QA environments, helped solve an issue with the Java plug-in with the system. Created users and gave appropriate access to the system

Responsible for the Network Infrastructure applications design.

Responsible for the installation, deployment, and configuration of all Documentum applications in BD.

Assisted with the design and implementation of the Document Transformation Services product.

Designed and installed Subversion source control and vueLogic Batch Printing solutions for BD's Documentum team.

Designed and installed Captiva Input Accel scanning globalization solution.

Technical Lead in the Captiva Input Accel scanning globalization project.

Deploy docapps to DEV QA and Production servers

Update IQ and SRS documentation appropriately and in accordance to the organization's SOP's

Application Support and administration on a Citrix farm of 20+ servers

Global ID migration from Active Directory to the Network applications
 Troubleshooting Apache Tomcat Web Application Servers
 Calculated backup times to strategize maintenance windows
 Implemented Change Management and presented to a Technical Review Board when changes were being made to a Production server.
 Implemented Disaster Recovery plan process
 Assisted with writing startup and shutdown service scripts on UNIX using vi editor
 Worked closely with Business Analysts and project leads coordinating project plans

Siemens Business Services, New York, NY 11/04 – 2/06
 On Site Field Service Engineer for Becton Dickenson
 Hardware Support Technician
 Hardware support for 1100+ users, Supporting laptops, desktops, printers.
 Troubleshooting and repairing, Dell and IBM laptops, HP printers, Dell desktops.
 Configuration of wireless network on laptops to Linksys routers.
 Responsible for all hardware under warranty throughout the facility.

National Basketball Association NBA, New York, NY 8/04 — 10/04
 Desktop Support Specialist
 Level 2 and level 3 support, taking user calls from a centralized helpdesk on a Windows 2000/XP with active directory and Lotus Notes.
 Troubleshooting and repairing network, printer drivers, Lotus Notes, Windows 2000/XP issues on Desktops and Laptops.
 Deployed over 350 Blackberry devices. Deployment involving troubleshooting, configuration of Lotus Notes, Blackberry device configuration, quality assurance, and user training.
 Palm OS's, and Pocket PC data conversion to new blackberry's.

GMAC Commercial Finance, New York, NY 4/04 — 7/04
 Desktop Support Specialist/Network Operations Assistant
 Supporting users on a Windows 2000 and Windows XP with Lotus Notes on an active directory network.
 Responsible for helpdesk calls that come in through a helpdesk system for 450+ remote and in-house users troubleshooting and repairing network, printers and pc issues.
 Administered Blackberry deployment of over 300 units, installed and configured Desktop Manager Software, trained users on how to use the devices.
 Assisted with building server racks, server installations and cabling.
 VPN client configurations for remote users.
 Created laptop images with Windows 2000, Windows XP, VPN client, ISP's and other proprietary firm applications.
 Responsible for patching and updating servers and workstations with latest updates.
 Assisted in building a test duplicate network, domain controller and workstations to test software, anti-virus programs and hardware before deployment.

Kelley Drye & Warren LLP, New York, NY 5/01 — 12/03
 Systems Support Specialist/Remote Access Administrator
 Supporting users on a Windows 2000 with Exchange 2000 platform.
 Responsible for remote access set-ups and troubleshooting on laptops, Blackberry email and Palm Pilot devices.
 Desktop and laptop support for over 850 users firm wide.
 Blackberry Server Enterprise administrator, creating and troubleshooting user accounts, responsible for server updates, service packs, patches, backups and CAL License.
 Creating images for loaner laptops using Ghost and configuring sysprep, installing the OS, Firm applications, and ISP to ensure a remote connection. Creating security policies for correct usage of laptops.
 Administered Blackberry on the client side, installing desktop software, maintaining, and troubleshooting the devices.
 Network administration; unlocking user accounts, assigning user rights through active directory, stopping and restarting service resources, connecting to other servers through a Terminal service client for maintenance, trouble shooting or repairing for other Kelley Drye offices.
 Audio/Video backup, responsible for setting up the video conferencing equipment, videotaping, converting videotapes to VCD, setting up projectors.
 PC connects for new employees and moving attorney's equipment to new locations.

Andersen Consulting, New York, NY 9/00 — 5/01
 On site consultant
 Desktop Support Analyst
 Responsible for supporting over 500 users, creating images for their Compaq, Toshiba and Dell laptops using Ghost and Sysprep. Configuring their remote dial up, VPN, Lotus Notes, and network connectivity. Involved in a project of upgrading all pc from Windows 95 to Windows 2000.

AMC Systems Solutions, New York, NY 9/99 — 8/00
 Field Service throughout the New York Metropolitan Area and consulted for Hughes Hubbard & Reed LLP
 Hughes Hubbard & Reed LLP, New York, NY On Site Field Service Engineer
 Desktop support on a Windows NT Environment.
 Responsibilities include: troubleshooting, repairing, network connectivity for both PC's and printers supporting over 700 users in New York, Los Angeles, Washington, D.C., Miami and Paris offices.
 Key player in the Firm's recent migration from NT 3.51 to 4.0 assisted with planning, deployment, and user training.
 Involved in upgrade to Microsoft Outlook and a Windows NT roll out. Responsible for creating and testing images for new computers. Images consisted of Windows NT 4.0 dual booting with Windows 2000 and other basic applications.

Computing Concepts/MicroAge, East Rutherford, NJ 8/98 — 8/99 Field Service Engineer consulted for New York Times & Hoffman LaRoche

Responsible for level 2 desktop support for end user equipment located throughout the entire building.
 Hardware and software troubleshooting and repair on a Windows 95, 98 and Novell network environment.
 Assisted in a project of converting token ring network to Ethernet.
 Network hub connectivity, installation and warranty service for all new PC equipment.
 Also responsible for redeployment of used PC's.

EDUCATION

Becton Dickinson University 11/06 – 11/06
 Six Sigma Methodology Green Belt Training
 ITIL Training and Certified
 EMC Documentum, New York, NY 5/06 – 5/06
 Technical fundamentals and System Administration training for Documentum 5x
 Sun Microsystems, Islin, NJ 4/06 – 4/06
 Unix Essentials for Solaris 10 OS training
 Millennium Institute, Hasbrouck Heights, NJ 12/03 – 4/04
 Advanced Networking course MCSE, Network+, CCNA Classroom and hands on training on Active Directory, DHCP, DNS, TCP/IP.
 Computer Learning Center, Paramus, NJ 10/96 – 10/97
 Certified in electronics, computer applications and networking technology. Intensive 1200 hour courses which included classroom and hands on training. Obtained

Associates degree.
LANGUAGES
Fluent in English and Spanish.

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