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Frederick D Jarvis (US Citizen) Posted by: Individual		Tot Exp : 12 Yrs US Exp : 12 Yrs	Preferred Employment	Available as of Feb-03-11 Email [Check Availability] Forward Profile/Resume <input type="checkbox"/> Save in Scratchpad <input type="checkbox"/> Download Resume Only for Premium Access
Sys Admin/Network;	NT Admin	Salary : Market Rate : Market	Corp-Corp ✗ W2 Contract ✗ W2-Permanent ✓ 1099 Contract ✗ Need H1B ✗	
Silver Spring, MD Relocation : YES Pref. State(s) : DE, DC, FL, MD, MA	Ph(C) : Ph(H) : Ph(W) : +1-617-290-0449			
FTP > 1 yrs Windows 2000 > 1 yrs Windows NT > 1 yrs Novell > 1 yrs IMAP > 1 yrs LAN > 1 yrs Lotus Notes > 1 yrs Desk Top > 1 yrs				
Lotus Notes, Desk Top, Migration, Graphics, Windows 2000, Windows NT, ACCESS, Novell, Project Manager, ACTIVE DIRECTORY, Apple Mac, AutoCAD, C, Data Migration, Deployment, Director, Excel, FTP, IMAP, LAN				
Preferred Time to Call : Corp-Corp Info : Notes :				
Domain Experience : Government, HealthCare, IT/Software				

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Rick Jarvis
 35 Long Green Court Silver Spring, MD 20906 Cell ~ Email

Summary

15+ years of experience working extensively with Desktop Support
 Thorough knowledge of the server/user configuration.
 Installed/Configured multiple Exchange servers.
 Administered sites including creating, editing users thru active directory.
 Server Replication.
 Connect disparate Email platforms.
 Optimize Exchange servers and tasks.
 Configure SMTP, IMAP, POP, NNTP, SSL and LDAP services.

Experience:

L-3 Thru (Sapphire Technologies) 12/10 – 05/10

Working Call Center Manager
 Responsible for scheduling and weekly metrics reporting for management.
 Answered phones as a troubleshooter for the call center

AES (Thru HireStrategy Reston, Va 12/07 – 12/10
 Helpdesk/Desktop Technician/Project Management & Troubleshooting
 Responsible for Laptop deployments.
 Provided Desk side Support at corporate for senior vp's .
 Provided pc configuration to field locations using remote assistance.
 Recovered data of corrupt mail archives and hard drive failures.
 Diagnosed, repaired or replace pc hardware. Setup, configure, and support of video conferencing equipment
 Provided MAC OS 10.X support

HMSHost 12/04 – 07
 Helpdesk/Desktop Technician/Project Management & Troubleshooting
 Responsible for Laptop/Desktop Deployments for both field and corporate associates.
 Provided Deskside Support at corporate for Sr. Officers.
 Provided pc configuration to field locations using remote assistance.
 Recovered data of corrupt mail archives and hard drive failures.
 Diagnosed, repaired or replace pc hardware.
 Setup and Support of FTP/WebDav Server for client graphics collaborations.
 Application packaging and deployment for the Tax Department.
 Integration of OS for Anton systems into HMSHost environment to allow updates.
 Provided RFP Support for desktop publishing/production.
 Setup of advanced query's for Concept Group Data Extraction

Provided searchable data repository for autocad & graphics files.

Teksystems HMSHost 12/03 – 12/04

Client XP Migration/Server Builds

Hired as team lead to migrate 500 users from 98 to XP.

Built and deployed MS 2003 servers for field locations. (Approx. 200 Servers)

Teksystems Westat Corp /First Horizon Home Loan 03/03 – 12/03

Helpdesk/Desktop Technician

Provide Helpdesk/Desktop Support during client migration from NT & 2000 to XP

Client support post migration trouble shooting at deskside

AV Support- Set up of Projection equipment for presentations and training

Loaner Laptop Support- reimaging laptop hard drives and installing software as needed

Migrated end-users from Groupwise to Outlook.

COMP USA, Rockville, MD 11/02-03/03

Technician/Sales

Setup of AV Projectors for classrooms

TSS (Technical Sales Support) for Laptops, Desktops, Projectors, Networking

Extensive Power Point Experience

Extensive Server Migration/Upgrades experience

Warwick Resources, Inc. Cambridge, MA 04/02-08/02

Lotus Notes/Windows 2000 Server Administrator

Windows NT 4.0 to Windows 2000 Server Upgrade

Lotus Notes Client/Server Migration from 5.04 to 5.1

Customized Notes DB's for users.

Quest Albany, NY Thru TRS Staffing Boston, MA 1/02-4/02

Lotus Notes Client/Server Migration from 5.04 to 5.1

Three Locations: S. Carolina, Albany, D.C.

State Street Global Advisors, Inc., Boston, MA 11/00 – 12/01

Lotus Notes Administrator

Responsible for 15 servers, maintaining clustering fail-overs. Provided 2nd level support for Notes clients.

Migration of R5.04 to R5.1. Used Intellivatch for server monitoring.

Included some development such as creating databases and altering views.

Windows NT client support

Verizon, Inc., Middleton, MA 9/00 - 11/00

Lotus Notes Administrator

Part of a team which migrated from MS Exchange to Notes R5, creating ID's and mapping clients to network.

Windows NT Client Support

I-Group, Inc., Boston, MA 8/00 - 9/00

Consultant

Brought in for a short-term assignment to verify the integrity of the Lotus Notes infrastructure. Presented findings to management.

Provided support to users/management as requested on Notes use and maintenance.

Lightbridge, Inc., Burlington, MA 4/00-7/00

Administrator & Development for Lotus Notes R4.6 to 5.04 migration.

Created custom databases per request.

Set up new employees on using Remedy for call tracking.

Maintained databases replicating to the company web site.

Upgraded from NT to Windows 2000 environment

Signal Communications, Woburn, MA 10/99-3/00

Set up new MRP system using data migration techniques to populate the fields in a pervasive retrieve database.

TJX Companies, Inc. Westborough, MA 8/99-10/99

Lotus Notes/Domino Administrator

Supported clients in a Lotus Notes/Domino environment incorporating Internet standards (browser access), workflow, and document management using Release 4.6 also involving development and support of applications.

Responsible for a variety of long and short term strategic planning functions often investigating and recommending new technology.

Worked on a variety of desktop computer systems, including PCs, LANs, and Client/Server projects using Standardized and Custom Software, relational databases, and Windows development tools on a day-to-day basis.

Responsible for the management of LANs as well as network integration among Windows, Windows NT, and Novell users.

Supported stores nationally by utilizing sophisticated, labor-saving technology. These technologies included: computerized point-of-sale system, which performs real-time check and credit authorization via satellite network; automated in-store markdowns; computerized time and attendance; and automated merchandise transfers.

Besides designing, programming, and installing these systems, I also would examine each one thoroughly in the state-of-the-art "Store Labs," which can simulate any real-life store situation.

Provided store systems with support to the Home Office and Regional Store Operation groups which is very involved in other start-up divisions.

GTE INTERNETWORKING, Burlington, MA 2/99-8/99

Lotus Notes/Domino Administrator
Monitored and maintained servers
Set up new accounts and databases
Trouble shot Operating Systems and VPN problems.

CENTRAL ARTERY TUNNEL PROJECT, Boston, MA 8/98-1/99

Worked as a desktop troubleshooter as well as maintenance of "The Big Dig" web page.

Some of my duties included upgrades [hard drives, ram, etc.], troubleshooting of 200 node NT 4.0 platform and 95/98 platform, setup and configure Printer through LAN, setup of routers and hubs, rebuilt computers.

50% Lotus Notes Administration setting up new accounts and terminations.

Cleaned up old Lotus Notes databases and created new ones for various groups.

Supported local and remote users

MIS LIAISON/CONSULTANT 1995 to 1998

Advanced to liaison between the purchasing department and MIS.

Utilizing my experience in purchasing and my strong computer skills, I was able to manipulate and convert databases into a lotus notes environment to integrate various departments.

Was able to troubleshoot configuration problems on a Novell environment while assisting MIS with Networking.

Conversion from cc mail to Lotus Notes

While working at various locations, I started out as a senior buyer/planner. My duties included but were not limited to setting up a computerized purchase order tracking system and shipping/receiving system using Excel and Access. I purchased all components for the bill of material while working closely with engineering and vendors, troubleshooting manufacturing processes. Additional responsibilities included the procurement of Sun Workstations, Silicon Graphics Indigo's, and Peripherals for Production, R&D, and Engineering.

Awards:

Since October 2004 was received three awards for customer service by the IT Director.

Education

Stockton State College, Pomona, NJ

Jobs by Category:

Java J2EE Jobs
DBA's Jobs
SAP Jobs
Siebel Jobs

Mainframe Jobs
Oracle Apps Jobs
People Soft Jobs
QA / Testing Jobs

Database Developer Jobs
Embedded System Jobs
Business Analyst Jobs
Project Management Jobs

Dot NET, VB, ASP, C# Jobs
Data Warehousing / ETL Jobs
System Admin/Network Jobs
Unix, C, Shell Scripting Jobs

Web / Internet Jobs
C++, VC++ Jobs
Reporting Tools Jobs
EAI - MiddleWare Jobs