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Confidential (US Citizen)		Posted by: Individual		Tot Exp : 19 Yrs	Preferred Employment	Available as of Feb-09-11
Sys Admin/Network; NT Admin				US Exp : 19 Yrs		
Gaithersburg, MD		Ph(C) :		Salary : Market	Corp-Corp	Email [Check Availability]
Relocation : YES		Ph(H) : Email me job details		Rate : Market	W2 Contract	
Pref. State(s) : AZ, CA, FL, HI, MD		Ph(W) :			W2-Permanent	
Cisco > 9 yrs Veritas NetBa > 6 yrs LAN > 10 yrs WAN > 6 yrs					1099 Contract	Forward Profile/Resume
Citrix > 2 yrs LDAP > 3 yrs Windows 2000 > 10 yrs Windows XP > 5 yrs					Need H1B	
LAN, ACTIVE DIRECTORY, ACCESS, WAN, BGP, Cisco, Citrix, VPN, Basic, LDAP, Migration, Remedy, Windows 2000, Windows XP, Blackberry, DNS, EIGRP, TCP/IP, Veritas NetBackup, Visio						
Preferred Time to Call :				Download Resume Only for Premium Access		
Corp-Corp Info : Confidential						
Notes :						
Domain Experience :		Dot Com, Financial, Government, HealthCare, Insurance, IT/Software, Manufacturing, Pharmaceuticals, Retail, Telecom				

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Geoffrey Alan Jackson,
7407 Tarfside Lane,
Gaithersburg, MD 20879
Telephone
Cellphone
Citizenship - United States

EDUCATION/TECHNICAL TRAINING

Cisco Certified Network Associate.
Certified Computer Technician.
Certified Novell Systems Administrator.
Completed CompTia Systems Administrator Security+ Training.
Certified Dell Latitude X300/Inspiron 300m, Inspiron 4200/Latitude D600 product technician.
Completed training in Administering Windows NT 4.0.
Completed training in supporting Windows NT 4.0, XP, Vista and Core Window Technologies.

OBJECTIVE

To obtain a technical and challenging position coupled with working as a team or alone using years of experience to lead to mutual success.

PROFESSIONAL SUMMARY

Technical Skills

Hardware/Topologies:
IBM PC's and compatibles, Servers (IBM, HP/Compaq, Dell), Laptops, Wireless Access Points,
Network printers, Storage Backup tapes and Tape libraries.
LAN/WAN/WLAN Topologies: Fast-Ethernet, Ethernet, Token Ring, ISDN, DSL, VPN, VLAN, FDDI, Remote access, X.25, Frame Relay, Microsoft client/server networking, Client connectivity.
Routers: - Cisco 2600, 2800, 4500 series, 3Com, Cabletron. Switches - Cisco 2900, 3500, 3700, 4000, 6500 series and Hubs, Concentrators, Multiplexers, Bridges.
Protocols: TCP/IP, WINS, DNS, SNMP, CSMA/CD, DHCP, HSRP, EIGRP, OSPF, BGP, Spanning tree, FTP, RIP, HTTP, HTTPS, Cisco Debug, Show commands, Ping, Ipconfig, Trace route, IEEE 802.1x standards, OSI Model, Clusters, Storage Area Networks, VTC.

Operating Systems/Applications:

Windows 95/98/2000, Windows NT, Windows 2000 and Windows 2003 Servers, Blackberry server,
Citrix server, LDAP server, SQL server, Windows XP, Windows Vista, Microsoft Office 2007 professional, Microsoft Exchange server 5.5, 2003 and 2007, Adobe Acrobat, Oracle, Toad, CA Harvest, Visio Professional, Novell 3/4.x, Active Directory, Cisco IOS, CAT/OS, MRTG, Altiris, Remedy, EMC Legato Networker, Veritas Netbackup, DameWare, Microsoft Bitlocker.

PROFESSIONAL EXPERIENCE

Systems Administrator 08/14/2006 – 06/05/2009
 General Dynamics
 Contractor to US Army Civilian Personnel Office

Systems administrator responsible for supporting windows 2000/2003 servers, Microsoft application and Windows system. Blackberry, Citrix servers and client support. Other duties include creating domain and email accounts. Setup and support LDAP 5.2 Server. HP digital scanners and printers. Provide basic system administration functions such as managing patch releases, reviewing system logs and maintaining server health. Assure proper systems management including implementing processes such as system configuration management, backup and systems recovery using Veritas Netbackup. Monitoring and managing all levels of support for the systems/applications. Provide basic application, systems and support documentation. Troubleshooting, repair, escalate, problem resolution of Windows 2000 and 2003 server. Participate in Implementing operational upgrades, system changes, and software loads. Support application and database production environments and releases, administer Active Directory (AD) environment; create and maintain organizational unit (OU) containers. Setup group policies. Monthly patching of all servers and workstations. Weekly information assurance vulnerability alert (IAVA) Scans and patching. Inventory equipments in the server room quarterly and update the spreadsheet. Keep diagrams in Visio of layout of server room (equipment on racks). Help the helpdesk team with tier III support when possible with Setting up new employees by creating domain, Computer and user account in active directory. Email accounts on the exchange server. The process also entails imaging of laptop and workstations and joining them to the domain. Creating users home directory and giving them the required permissions. Setup VPN and Citrix remote accounts. Setting up the equipment on the users desk, setting their email accounts and network printers and orientation of the user on how to access directories and folders on the network servers, Using the CA service desk application to put in and work helpdesk trouble tickets. Provisioning their CAC to enable them login and access various applications. This is followed up by regular helpdesk duties i.e. phone, email, deskside and remote support using DameWare. Check, update and close trouble tickets/requests.

Systems Administrator 04/24/2006 – 08/13/2006
 US Resources Inc.
 Contract to Hire - General Dynamics
 Contractor to General Dynamics/US Army Civilian Personnel Office

Systems administrator responsible for supporting windows 2000/2003 servers, Microsoft application and Windows system. Blackberry, Citrix servers and client support. Other duties include creating domain and email accounts. Setup and support LDAP 5.2 Server. HP digital scanners and printers. Provide basic system administration functions such as managing patch releases, reviewing system logs and maintaining server health. Assure proper systems management including implementing processes such as system configuration management, backup and systems recovery using Veritas Netbackup. Monitoring and managing all levels of support for the systems/applications. Provide basic application, systems and support documentation. Troubleshooting, repair, escalate, problem resolution of Windows 2000 and 2003 server. Participate in Implementing operational upgrades, system changes, and software loads. Support application and database production environments and releases, administer Active Directory (AD) environment; create and maintain organizational unit (OU) containers. Setup group policies. Monthly patching of all servers and workstations. Weekly information assurance vulnerability alert (IAVA) Scans and patching. Inventory equipments in the server room quarterly and update the spreadsheet. Keep diagrams in Visio of layout of server room, (equipment on racks). Help the helpdesk team with tier III support when possible with Setting up new employees by creating domain, Computer and user account in active directory. Email accounts on the exchange server. The process also entails imaging of laptop and workstations and joining them to the domain. Creating users home directory and giving them the required permissions. Setup VPN and Citrix remote accounts. Setting up the equipment on the users desk, setting their email accounts and network printers and orientation of the user on how to access directories and folders on the network servers, Using the CA service desk application to put in and work helpdesk trouble tickets. Provisioning their CAC to enable them login and access various applications. This is followed up by regular helpdesk duties i.e. phone, email, deskside and remote support using DameWare. Check, update and close trouble tickets/requests.

Field Service Technician (Part-time) 10/01/2005 – 04/20/2006
 Flex Resources Century Technologies
 Sub-contract for Fujitsu

Repair and replace POS equipment in retail stores around the Metro area.
 Pickup equipment from FedEx location.
 Call into Fujitsu to report, on customer site, and call to close work order when completed.
 Mail DOA equipment back to Fujitsu.

Workstation Engineer 02/01/2006 – 04/22/2006
 Perot Systems Government Services
 Contractor to Library of Congress

Imaging of Dell Laptops and PC's with windows 2000 and XP, Microsoft Office Suite and propriety applications.
 Setup computers, printers and users in Active Directory.
 Relocate users, Computers and printers to different areas of the organization.
 Adds, moves and changes to desktop, printers and users (IMAC).
 Windows 2003 Wintel server/client connectivity on Microsoft LAN.
 VPN connectivity, passwords resets and daily user issues using remedy ticketing system.

Tier II Technical Support. 03/28/2005 – 04/15/2006 (Weekend nights only)
 Insource Inc.
 (Contractor to Fannie Mae)

Tier II desktop support for the re-statement project.
 Imaging of Dell Laptops and PC's with windows XP, Microsoft Office Suite and propriety applications.
 Setup computers, printers and users in Active Directory.
 Relocation of users computers and printers to different areas of the organization.
 Adds, moves and changes to desktop, printers and users (IMAC).
 Windows 2003, Wintel Server/client connectivity on Microsoft LAN.
 VPN connectivity, passwords resets and daily user issues.

Alt-Enterprises 05/16/2005 – 09/30/2005
(Contractor to Signal Solutions)

Network Engineer

Worked on the Army Base Realignment and Closure project.
Preparing site surveys of army installations that were relocating, gaining, losing and closing locations.

Documenting findings in a network design document. (Information Technology Action Plan).
Contact Directorate of Information Management (DOIM) for various locations to verify IT equipments on sites that would need to relocate and reinstall.
Prepare cost quote for relocating, shipping, packing and unpacking of IT equipments.
Make recommendations to Directorate of Information Management (DOIM) of what infrastructure upgrade is needed for incoming tenants at gaining sites.

Desktop Support Technician 01/2005 - 01/2005

TAC-World
(Contractor for Kaiser Permanente)

Desktop support for KP Health Connect EPIC Tapestry rollout project at Kaiser, Shady Grove Medical Center location.
Setup all windows XP workstations to be compatible with the EPIC Tapestry application.
Attach to specify server and install application.
Setup specific screen resolution and fonts on all windows XP workstations to solve compatibility issues with the new application.
Setup workstations to print to specific printers by mapping them to specific printers and installing correct printer drivers.
Assist users with login and application issues.

November 2003 - December 2004 Unemployed

Laid-off from EDS in Fort Worth, Texas and relocated to Gaithersburg, Maryland.

Network Communications Engineer 07/2001 - 10/2003

Electronic Data Systems

One of the assigned engineers responsible for Infrastructure design for American Airlines airports and users support.
Support areas includes planning, designing of network infrastructure. Producing Engineering Design and Implementation Specification (EDIS) documents for site infrastructure development. These documents include complete WAN, WLAN and LAN design of sites, routers and switches configurations to be used by the field engineers for implementation.
Install and configure Wintel 2000/2003 servers, exchange 5.5 Server using SMTP and other protocols, Support and administer exchange 5.5 Server, Add and delete user accounts. Troubleshoot and solve all hardware and software problems.
Schedule of installs and upgrades with fields engineers, network operating center and vendors.
Interface with Project Managers, Provisioners and Field engineers on all projects.
Act as project lead on several occasions.
Work as NOC engineer on several occasions, monitoring the WAN/LAN using HP Openview and MRTG.
Prepare cost quotes for all assigned projects before purchasing.
Review EDIS documents of other engineers before implementation.
Evaluate site surveys and assisting field engineers with implementation and installation.
Work with helpdesk and network operating center to provide 2nd and 3rd tier support to Wide Area Network (WAN), WLAN, Local Area Network (LAN), application and users, using (ARS) Remedy trouble ticket system.
Configure Cisco routers and switches using variety of protocols including TCP/IP, BGP, IGRP, EIGRP, BGP, IGP, IGP, DNS and EGP before shipping to site. This was important to ensure that all routers and switches had the same configuration.
Configure servers (Compaq and Dell with windows 2000/2003 servers) before shipping to sites. Continue hardware and software support to sites and users.
Support Exchange 5.5 Server and users accounts. Worked on Exchange 5.5 to 2003 mailbox and users migration.
Used Altiris helpdesk migration suite to deploy OS and applications to different airport locations.
Evaluate new equipments before purchase and use on network.

SABRE Inc. 10/1997 - 07/2001

Transitioned to Electronic Data Systems in July 2001,

Network Communications Engineer

One of the assigned engineers responsible for Infrastructure design for American Airlines airports and users support.
Support areas includes planning, designing of network infrastructure. Producing Engineering Design and Implementation Specification (EDIS) documents for site infrastructure development. These documents include complete WAN, WLAN and LAN design of sites, routers and switches configurations to be used by the field engineers for implementation.
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Used Altiris helpdesk migration suite to deploy OS and applications to different airport locations.

Evaluate new equipments before purchase and use on network.

U. S. SPRINT. SBO WEST 10/1996 - 10/1997

System Support Analyst
Systems Administrator for Windows NT4.0 and Banyan Vines network.
Worked with helpdesk to Support 1600 users, using Windows 95/98 and Windows NT4.0 client.
Support Exchange 5.5 and Wintel Servers, users mailbox accounts and administer LDAP server.
Ensuring users gets connectivity to network.
Setup, configuration and support CDROM-jukebox to distribute information to all sites.
Supports, monitors, tests, and troubleshoots hardware and software problems pertaining to LAN.
Recommends and schedules repairs.
Provides end users support for all LAN based applications.
Image, Install and configure workstations.
Server backup using EMC, legato networker.

First Nationwide Mortgage 04/1996 - 08/1996

Network Analyst (contractor)
Assisted in the relocation of network to new location; Setup network, servers and workstations.
Administer Novell 3.12 and Windows NT 3.51 and 4.0, setup 1500 users.
Provided end-user support hardware and software (installation, upgrades)
Troubleshoot and diagnose problems for end users.
Install and configure applications, i.e. Microsoft Office suite, Word Perfect, Lotus notes and mainframe connectivity.
Image and setup laptops and PC's with network connectivity and remote access.
Regular Wintel server backup with legato networker.

Consultant Communication Corp of America 01/1996 - 02/1996

System Administrator/LAN Technician (Contractor)
Setup Novell 4.1 network with 150 users, installed and configured applications on servers and workstations.

Octel Network Services 11/1995 - 01/1996
(Contractor for ADIA Personnel Services Now ADECCO)

PC/LAN Technician

Help desk Support for client server environment.
Monitor, test, and troubleshoot hardware and software problems pertaining to LAN.
Recommend and schedule repairs.
Provide end users support for all LAN based applications.
Image, Install and configure workstations.

Mitsuba Texas 10/1994 - 11/1995

PC Technician
Building computers per customer specification.
Setting jumpers to CPU speed on motherboards and testing of motherboards.
Setting system CMOS.
Format hard drive, install, Operating System and applications.
Configure operating system and software.
Install and loading device drivers and peripherals i.e. Network Interface Card, Cdrom, faxmodem, soundcard, Printer etc.
Upgrade laptops and desktops.
Help desk support, Troubleshoot, repair and maintenance.

B. S. M. Computers 03/1990 - 09/1994

PC Technician
Building computers by customer specifications.
Setting jumpers to CPU speed on motherboards and testing of motherboards.
Setting system CMOS.
Format hard drive, install, operating system and applications.
Configure operating system and software.

Table with 5 columns: Job by Category, Java J2EE Jobs, Mainframe Jobs, Database Developer Jobs, Dot NET, VB, ASP, C# Jobs, Web / Internet Jobs, DBA's Jobs, Oracle Apps Jobs, Embedded System Jobs, Data Warehousing / ETL Jobs, C++, VC++ Jobs, SAP Jobs, People Soft Jobs, Business Analyst Jobs, System Admin/Network Jobs, Reporting Tools Jobs, Siebel Jobs, QA / Testing Jobs, Project Management Jobs, Unix, C, Shell Scripting Jobs, EAI - MiddleWare Jobs