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Greg Smith (US Citizen) Posted by: Individual		Tot Exp : 14 Yrs	Preferred Employment	Available as of Feb-07-11
Sys Admin/Network;	NT Admin	US Exp : 14 Yrs		
Lewisville, TX	Ph(C) : +1-972-971-1574	Salary : Market	W2 Contract ✓	Email [Check Availability]
Relocation : NO	Ph(H) : +1-972-420-7031	Rate : Market	W2-Permanent ✓	
Prof. State(s) : TX	Ph(W) :		1099 Contract ✗	Forward Profile/Resume
ACTIVE DIRECT > 5 yrs	Windows 2003 > 7 yrs	Windows 2008 > 2 yrs	Unix Admin > 2 yrs	<input type="checkbox"/> Save in Scratchpad
Windows XP > 7 yrs	MS Office > 10 yrs	Windows NT Ad > 5 yrs	ArcServ Backu > 2 yrs	
Operating System, Windows 2003, Windows 2008, ACTIVE DIRECTORY, MS Office, Progress, System Admin, VPN, Data Center, Desk Top support, Excel, FIX				<input type="button" value="Download Resume"/> Only for Premium Access
Preferred Time to Call :	Flexible - Any Time on Cell +1-972-971-1574			
Corp-Corp Info :				
Notes :				
Domain Experience :	IT/Software			

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

GREG SMITH, MCTS
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 Lewisville, TX 75057
 (h)
 (c)

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14 years of Information Technology experience supporting global corporate networks, software and hardware support, troubleshooting and server and desktop administration.

Timely Troubleshooting and Issue Resolution: Continuous monitoring systems, investigating problems and resolving quickly

Scheduled and Ad Hoc Maintenance: Complete scheduled maintenance and upgrades on time, minimize down time of servers and client computers

Root Cause Analysis: Report cause of outage and detail measures to eliminate recurring problems

Detailed Documentation: Maintain internal knowledgebase to reduce research time for common application or operating system problems

Server and Client Operating Systems: Microsoft Windows Server and Client operating systems including Windows Server 2003/2008 and UNIX Operating System

Applications/Tools: Microsoft Active Directory, Microsoft Office Suite (Word, Excel, PowerPoint), SharePoint, Visio, Microsoft Project, Microsoft IIS, VPN and other remote access software, Microsoft VMware, Netcool network monitoring application, Microsoft Operations Manager, System Center Operations Manager, Remedy ticketing system, Norton Antivirus, McAfee Antivirus, Trend Micro antivirus

EXPERIENCE

ZEOMEGA LLC, Frisco, Texas 2010 – Present

Leading provider of web-enabled and rules-driven workflow software for integrated care management. The software solutions transform traditional episodic-based care management into a proactive and collaborative population healthcare management paradigm.

Junior Windows Systems Administrator

- Monitor, Troubleshoot and Administer UNIX/Linux server and Windows server problems
- Install, Configure, and Maintain RedHat Linux, Windows Server 2003/2008 and Windows XP and peripherals
- Monitor and Maintain inventory of hardware and software resources
- Configure Desktop Operating Systems, email and software for user
- Setup access control and permissions for servers
- Setup and monitor VMWare host computers and child computers for the network

LYONDELLBASEL CHEMICAL COMPANY, Carrollton, Texas 2007-2009

Refiner of crude oil, producer of gasoline blending components; global manufacturer of chemicals and polymers, and leading developer, licensor of technologies for production of polymers.

Backup Operator/Computer Operator/System Administrator

Saved \$5M by maintaining 99% system uptime – monitoring and resolving network and application alerts, including start/stop services, reboots, troubleshooting applications and hardware break/fix
 Monitor progress of daily backups, stop/start or append failed backups, restore from backup, format tapes, eject tapes and care for storage, shipment and recall of tapes and configure backup server
 Maintain and resolve trouble tickets to track recurring problems for evaluation

ELECTRONIC DATA SYSTEMS, Plano Texas 2000-2007

Delivers varied services: system integration, network and system operations, data center management, application development, and outsourcing. Recently merged with HP. Revenue of \$22.1B and 136,000 employees.

Senior Computer Operator/System Administrator 2006-2007

Saved \$4M to EDS and clients by maintaining 99% uptime of ecommerce servers
 Monitor and resolve network and application alerts, involving start/stop services, reboots, and troubleshooting applications on client web servers
 Contact clients and engineers to resolve network problems causing outages
 Monitor daily and weekly maintenance and reboots on servers to assure network connectivity

Antivirus Operations Agent 2004-2006

Deploy antivirus software definitions to client network desktops and servers
 Generate and deliver virus status reports to clients
 Investigate deployment problems, track progress and report resolution resulting in \$2M cost savings for clients
 Write, test and implement antivirus solutions for new client business for \$1M of new business contracts for department

Computer Operator Associate 2003-2004

Maintain, format, and catalog media for backup of servers for EDS internal users and clients
 Ship tapes to offsite facility and receive tapes for data recovery
 Deliver tapes to restore facility in timely manner to minimize client outage for disaster recovery
 Monitor, control, and setup Window 2000 computer for multiple users in accordance with EDS policy

Telephone Technical Support 2000-2003

Technical support of computer and network including Microsoft Windows 95/98, Windows NT 4.0, Windows 2000, and Windows XP
 Technical support for Microsoft Office Suite, VPN/RAS connectivity, and supported third party software for internal and external users
 Saved \$1M to EDS and clients by resolving over 95% for software problems

ROYAL BODY CARE, Irving, Texas 2000

Multilevel marketing company that specializes in various health products world wide.

PC Technical Support

Provide software and hardware technical support of all users at corporate headquarters
 Upgrade, install, and repair hardware and software for user computers and servers
 Monitor network for efficiency and maintain network operation

EDUCATION:

TechSkills, Addison, Texas (currently enrolled)
 Microsoft Windows Server 2008 certification classes
 Cisco CCNA classes

University of North Texas. Denton, Texas
 Bachelor of Arts

PROFESSIONAL CERTIFICATIONS:

Microsoft Certified Technology Specialist, Windows 2008 Network Infrastructure Configuration
 Microsoft Certified System Engineer, Windows NT 4.0
 Microsoft Certified Professional plus Internet, Windows NT 4.0
 Microsoft Certified Professional, Windows 2000

Jobs by Category:

Java J2EE Jobs	Mainframe Jobs	Database Developer Jobs	Dot NET, VB, ASP, C# Jobs	Web / Internet Jobs
DBA's Jobs	Oracle Apps Jobs	Embedded System Jobs	Data Warehousing / ETL Jobs	C++, VC++ Jobs
SAP Jobs	People Soft Jobs	Business Analyst Jobs	System Admin/Network Jobs	Reporting Tools Jobs
Siebel Jobs	QA / Testing Jobs	Project Management Jobs	Unix, C, Shell Scripting Jobs	EAI - MiddleWare Jobs