



Brad W. Hemann

PROFESSIONAL SUMMARY

- Design, Implementation, Administration, and Support for Microsoft Windows 2000 Server, Windows 2003 Server, and Windows 2003 SBS, Windows 2008 Server, and Windows 2008 SBS.
- Highly experienced with MS Windows Server and Exchange Server Migration Projects. This includes support of end users and Outlook clients on PC's, laptops, and mobile devices.
- Extensive Implementation, setup, and administration of MS Exchange 2000, MS Exchange 2003, MS Exchange 2007, & MS Exchange 2010.
- Experienced in MS SQL 7.0, MS SQL 2000, & MS SQL 2005 Administration.
- HP/Dell SAN and NAS planning, setup, administration and maintenance.
- VMware design, implementation, and administration within small environments as well as multi location SAN deployments.
- Experienced in Symantec Backup Exec for W2K, W2K3, W2K8 MS Exchange, and MS SQL.
- Skilled in Active Directory, AD Group Policy, DNS, DHCP, WSUS, & Print servers.
- Network Diagramming of network infrastructures, active directory, and domain relationships use Microsoft Visio.
- Highly Versed in Corporate versions Symantec Anti-Virus, CA Anti-Virus, and Trend Micro.
- Other software experience includes MS ISA; MS Terminal Services; Citrix MetaFrame; MS Windows Workstation 2000 Professional, XP Professional and Home, Vista, Windows 7; Adobe CS2, CS3, and CS4; and MS Visio (all versions).
- Skilled and experienced in leading efforts within a large corporate network to become Microsoft DCM compliant.
- Extensive experience in MS Patch management with in both large and small companies.
- End user support experience with hardware, connectivity, and Microsoft Outlook applications.

PROJECT EXPERIENCE

- **Datamax/TEK Systems**
 - Citrix Presentation Server 4.5 project. Setup, installation, and maintenance.
 - Backup Exec Disaster Recovery Implementation (all versions through current).
 - HP/Dell SAN and NAS planning, setup, and installation.
 - Migration projects - Microsoft Windows 2003 SBS to Microsoft 2008 SBS (multiple)
 - End User Support of Microsoft Outlook 2003 & 2007 following migration of mailboxes.
 - Migration projects - Microsoft Windows Server 2003 to Microsoft Windows Server 2008 (multiple)
 - Virtualization project using VMware to downsize physical server requirements.
 - Infrastructure refresh and server consolidation project.
 - Provided onsite Network Evaluations and recommendations for Datamax customers.
- **Mercy Health Systems**
 - Exchange 2000-2003 Migration project.
 - End User Support of Microsoft Outlook 2003 & 2007 following migration of mailboxes.
- **Anheuser-Busch Companies**
 - Microsoft Server Patch Management and Testing.
 - Exchange 2000-2003 Migration Project for brewery operations globally.
 - End User support of Microsoft Outlook 2000 & 2003 following exchange migration and mailbox moves.
- **Jersey Community Hospital**
 - Windows NT 4.0 Server migration to Windows 2000.
 - Exchange 5.5-2000 Migration Project.
 - End User Support of Microsoft Outlook 2000 following exchange migration and mailbox moves.
 - Implemented I.T. Internship Program in conjunction with LCCC.
- **St. Patrick Center**
 - Planned and implemented Blackberry Enterprise Server.
- **A-Game Amusement**
 - Design and implementation W2K3 Domain.
- **A.G. Edwards and Sons**
 - Planning and installation of Satellite Network Test Lab.
 - Visio Documentation of Disaster Recovery site.



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EXPERIENCE

- 2008-2010 Datamax/TEK Systems - I.T. Consultant/ Network Systems Engineer**
- Design, Implementation, Administration, and Support for Microsoft Windows 2000 Server, Windows 2003 Server, and Windows 2003 SBS, Windows 2008 Server, and Windows 2008 SBS.
 - Exchange 2003, 2007, & 2010 Exchange Server Administrator (Standard and Enterprise).
 - Provided End User support and troubleshooting for Microsoft Outlook versions 2000-2010 on a daily basis and in post migration scenarios.
 - HP/Dell SAN and NAS planning, installation, setup, and maintenance.
 - High level experience with Symantec Backup Exec (all versions).
 - Citrix Server Administration up to version Presentation Server 4.5.
 - N-able Monitoring Suite Administrator used for remote network monitoring.
 - Blackberry Enterprise Server and Blackberry Handheld SME.
 - Sonicwall firewall administration and configuration/setup.
 - VMware design, implementation, and administration.
 - Supported Datamax and Datamax customers for all computing problems from end user problems to network and server problems. This included workstations, laptops, wireless devices and handhelds, wireless networks, firewalls, and servers.
- 1999-Present D&A Technology Associates – Owner/Systems Engineer**
- Provide technical consulting to small and mid sized businesses, as well as home users, specializing in Windows NT/2000/2003/2008 Server, Windows 2003/2008 SBS, Windows 98/NT/2000/XP/Vista/Windows 7 Workstations, and Exchange 2000/2003/2007/2010 Server.
 - Primary services offered are Email system integration, network administration, Backup, Anti-Virus, & Malware/Spyware solutions, as well as hardware and software troubleshooting services.
- 2007 Timberlake Sales Inc - Network Manager/Administrator**
- I was responsible for all I.T. related systems.
 - Windows 2K3 Server and Exchange 2K3 Administrator.
 - Provide Website design/development using Adobe Creative Suite 3 for three company websites.
 - Red Hat Linux Server support.
 - I provided all technical hardware support for workstations, laptops, servers, network hardware, and printers.
 - Managed users, hardware, inventory, cellular phones and contracts, and various other items.
 - Provided all user support for hardware and software.
 - I was responsible for managing all patch and hot fix administration for all systems.
 - I was responsible for creating all marketing materials for the primary two products sold.
- 2007 Mercy Health Systems/TEK Systems - Exchange Technical Specialist**
- I provided top level support with Microsoft Exchange 2003 for server and end user problems associated with a forest to forest domain.
 - This was an Exchange Mailbox Migration project.
 - I worked open tickets related to 3rd level support of Exchange mailbox migrations.
 - Provided End User support and troubleshooting for Microsoft Outlook versions 2003 & 2007 for post migration issues.
- 2006-2007 Anheuser-Busch Companies/Ajilon Consulting – Microsoft Exchange Technical Specialist**
- I was one of a team of five responsible for supporting over 50 Messaging systems for thirty thousand plus domestic and international Exchange 2000/2003 mailboxes.
 - I provided top level support for Microsoft Exchange 2000 & 2003 in both a standalone and clustered environment.
 - I provided 3rd tier support of Blackberry Enterprise Server.
 - Systems supported at Anheuser-Busch included, Exchange 2000/2003, Blackberry Enterprise Server, Public Folders, Routing Site Servers, Omtool Genifax Servers, MOM 2005, Sharepoint Servers, and Microsoft Live Communication Server Microsoft.



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- I had primary responsibility for all Microsoft SPAB and Security updates within the Messaging and Collaboration group for Windows 2000/2003 and Exchange 2000/2003 servers. This included testing, scheduling, and implementation via SMS or manual installation.
- Worked on Exchange 2000-2003 Migration Project for brewery operations globally. Tested server images, implemented server builds, and managed remote deployments of remote servers.
- End User support of Microsoft Outlook 2000 & 2003 following exchange migration and mailbox moves

EXPERIENCE – Other

2003-2006 D&A Technology Associates – Owner/Systems Engineer

2003 Curry Companies - Information Technology Manager

2003 St. Patrick Center - I.T. Director

2000-2002 Jersey Community Hospital - I.T. Director

2000 A G Edwards & Sons Inc - Satellite Network Engineer

1998-2000 Edward Jones - Satellite Network Analyst II

1996-1998 Edward Jones - Helpdesk Analyst II

EDUCATION

Lewis and Clark Community College
SIUE

TRAINING

Microsoft Windows Server 2008 Training – Microsoft Curriculum
Microsoft Exchange Server 2007 Training – Microsoft Curriculum
Microsoft Windows 7 Training – Microsoft Curriculum
Microsoft Windows Vista Training – Microsoft Curriculum
Microsoft Exchange Server 2003 Training – Microsoft Curriculum
N-able Onsite Manager Training.
Blackberry - User and Administration Training
Microsoft Windows 2000 Server Administration-New Horizons
Implementing and Managing Microsoft Exchange 2000-New Horizons
Designing MS W2K Active Directory Services Infrastructure-New Horizons
Implementing and Administering MS W2K Active Directory- New Horizons
HIPPA Compliance - Computer Programs and Systems, Inc.
HIPPA Security - Computer Programs and Systems, Inc.
Management and Team Building Training - LCCC
WIN2K Server and Workstation training - LCCC
Basic & Intermediate UNIX - Lane Educational Training, St. Louis