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| <b>Sys Admin/Network;</b> <b>NT Admin</b>   |   |  |  | US Exp : <b>12 Yrs</b>  |                             |  |
| Bronx, NY   | Ph(C) :   | Ph(H) : <a href="#">Email me job details</a> |  | Salary : Market         | Corp-Corp                   | ✗  |
| Relocation : <b>YES</b>   | Ph(W) :   |  |  | Rate : <b>\$65 / hr</b> | W2 Contract                 | ✓  |
| Pref. State(s) : NY   | Cisco > <b>6 yrs</b> Exchange Serv > <b>10 yrs</b> Windows 2000 > <b>10 yrs</b> Windows 2003 > <b>7 yrs</b> |  |  |                         | W2-Permanent                | ✓  |
|   | Security > <b>5 yrs</b> DNS > <b>10 yrs</b> TCP/IP > <b>10 yrs</b> Windows 2008 > <b>2 yrs</b>              |  |  |                         | 1099 Contract               | ✓  |
| ACTIVE DIRECTORY, Migration, Windows 2000, Windows 2003, Security, Exchange Server 2010 2007 2003, Cisco, Blackberry, MOM, DNS, TCP/IP, Windows 2008, Windows NT 4.0, Citrix, Lotus Notes, Recovery, SAN, SAP HR, SSL, unix |   |  |  |                         | Need H1B                    | ✗  |
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JOHN E PFEIFFER  
 3951 GOUVERNEUR AVENUE APT 1-D  
 RIVERDALE, NY 10463  
 (Work phone)  
 (Cell phone) PROFESSIONAL SUMMARY:  
 Experienced Engineer in migration, administration, deployment and troubleshooting Microsoft Exchange 2010/2007/2003, Microsoft Windows 2008/2003, Active Directory 2008/2003 servers, Microsoft SCCM/SCOM 2007, Directory Services and Identity Management.

**PROFESSIONAL EXPERIENCE:**

4/2010 – 10/2010 Royal Bank Of Scotland Stamford, CT

Exchange Messaging Consultant

- Microsoft Exchange, Blackberry and Active Directory support during sale of Asia and European operations to JP Morgan Chase bank.
- Research Exchange 2010 transition paths including Server virtualization and cloud computing build documentation.
- Document and Plan upgrade path of transition from MOM 2005 to SCOM 2007.
- Project Management of user migrations from RBS to JP Morgan Chase including during separation of business.

7/2009 – 2/1010 Bank Leumi USA New York, NY

Senior IT Infrastructure Consultant

- Install, configure and maintain Windows 2003/2008, Exchange 2003/2010 and Active Directory Infrastructure lab.
- Research and Draft and Document Exchange 2010 Server build documentation.
- Troubleshoot and resolve Active Directory, GPO, DNS, DHCP and Microsoft Exchange replication issues.
- Technical support for Bank Leumi Active Directory Users and Groups management
- Provide Infrastructure support including VMware builds for server consolidation and virtualization project.
- Support Netbackup Management, Reporting and recovery monitoring
- Define automated desktop deployment process for Windows 7.
- Support and deploy Microsoft SCCM 2007 and SCOM 2007 server deployment projects.

12/2005 – 3/2009 KPMG – US Messaging Operations Montvale, NJ

Senior Microsoft Exchange Engineer – ITS Infrastructure Services

- Build out lab for Exchange 2003 ? Exchange 2007 and Windows 2003 ? Windows 2008 Active Directory migration.
- Senior Engineer in US Messaging operations supporting Exchange 2003/2007 servers for 30,000 + mailbox environment.
- Troubleshoot e-Mail routing issues, Connectors, Recipient policies, Public Folders, Distribution Lists and mail delivery failures.
- Deploy Exchange 2003 SP2, Windows 2003 SP2 and MOM 2005 SP1 with Active Directory and Exchange 2003 Management pack.
- Build and Maintain Windows 2003 SP2 x64 and Windows 2008 servers using VMware ESX for server virtualization project.
- Update Active Directory and Exchange servers with the latest hotfixes and Service Packs
- Deploy and upgrade Microsoft Operation Manager 2005 SP1 to Microsoft System Center Operations Manager 2007
- Support KPMG Active Directory and IP services for Identity Management and Directory Services (IPAM, DNS, DHCP and WINS).
- Decommission legacy Exchange and Windows Servers and remove all Active Directory child objects and related components.
- Create and modify Exchange 2007 Powershell scripts to schedule Exchange tasks and migration commands.
- Participate in KPMG Global Messaging Focus Group meetings to plan Exchange Messaging projects and migrations.
- Configure, build and Implement Office Communicator Server 2007 for US Instant Messaging project.
- Test and deploy Symantec Enterprise Vault for Email archiving, compliance and retention solution.
- Support technologies surrounding email communication such as Postini Anti-Spam filtering; SMTP Gateways and Iron Mail.
- Resolve Windows and Exchange 2003 server hardware break/fix issues and interact with IT Management, staff and vendors.

- Test and deploy Symantec Anti-Virus and Microsoft Exchange and Windows 2003 Security patches for production servers as needed.
- Liaisons with Security Administration Group to build Virtual and Physical servers for migration to new Data Center.
- Support Microsoft Office Communications Server 2007 R2 Infrastructure for Client/Server side problem troubleshooting and resolution.
- Deploy VMware ESX servers for Global virtualization server consolidation project
- Provide Wireless backup support for Blackberry Enterprise Servers.
- Troubleshoot RSA Secureid client based remote access login issues.

6/2001 – 12/2005 International Business Machines Montvale, NJ

Windows/ Exchange 2003 Engineer Consultant

- Monitor and administer Windows 2000? 2003 AD and Exchange 2000 ? 2003 environment for A&P Data Center migration.
- Plan Corporate Email migration for Toronto office from Exchange 2000 to Exchange 2003.
- Deploy MOM 2005 with Active Directory and Exchange 2003 Management pack.

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National Football League – Data Center New York, NY

Windows 2003 Server/Active Directory Infrastructure Consultant

- Perform system health checks for the NFL Active Directory network infrastructure using Microsoft, Quest Spotlight and NetIQ Directory Analyzer support tools. Run Server Performance Analyzer, Ultrasound, DCDIAG NETDIAG and FRSDIAG.
- Support and troubleshoot problems for NFL Datacenter 40 Domains/300 Server network. Provide 3rd level support to all NFL teams.
- System monitoring of Windows 2003 Domain Controllers and Exchange 2003 Servers using MOM 2005 with Active Directory.
- Deploy and update Microsoft Security patches and route trouble tickets to the appropriate support groups.

MTM Corporation New York, NY

Exchange 2003 Messaging Consultant

- Support Single Windows 2003 Forest with 16 domains and Exchange Server environment with using VMWARE.
- Deploy and update patches on all Exchange 2003 and Windows 2003 Servers using WSUS.
- Troubleshoot Active Directory Network Infrastructure and provide 3rd level support for Connecticut Community Colleges Data Center.

United Nations - UNICEF New York, NY

Windows 2003 Server /Active Directory Architect Consultant

- Architect and document migration deployment solution for Windows 2003 Server/AD/DC from NT 4.0 PDC/File-Print Server.
- Monitor UNICEF Production servers using MOM 2005 with the Active Directory Management Pack.
- Design, implement and architect UNICEF Active Directory organizational tree in full synchronization with Lotus Notes Address Book.
- Build, configure and deploy HP Proliant DL 380 G4 Servers using Microsoft Virtual Server 2005 for Server consolidation project.
- Automated deployment of the UNICEF "hardened" Windows XP image build using SMS 2003.
- Coordinate with GTS, IT Security and Operations staff in controlled stress test of UNICEF network traffic.

Robert Half Technology New York, NY

Exchange 2003 Messaging Consultant

- Messaging consultant on Disaster Recovery project to rebuild Exchange 2000 environment for major Internet client on HP SAN.
- Lead migration Engineer on Exchange 2003/Windows 2003 migration for New York Office.
- Migrate users and groups to Active Directory 2003 Network Infrastructure.
- Manage KVS PST Archive and Blackberry Enterprise Server. Troubleshoot routing issues and update Anti-Virus definitions
- Assist in the migration to Exchange 2003 Messaging /Active Directory 2003 Network Infrastructure from Windows 2000 environment
- Migrate mailboxes using Exchange Migration Task Wizard.

Proskauer Rose LLP New York, NY

Microsoft Exchange/Active Directory 2003 Migration Consultant

- Project Engineer on Windows/Exchange 2003 migration and Active Directory Implementation.
- Perform pre and post migration backups, restores and archives for MS Exchange and Novell GroupWise.
- Implementation of Active Directory services and security, group and administrative policies.
- Telecom administration of Avaya PBX servers to add, remove and administration of users.
- Troubleshoot post-migration Exchange 2003 and Active Directory 2003 infrastructure issues.

Charles Schwab Jersey City, NJ

Exchange/Network Administrator Consultant

- Responsible for nightly Exchange Server backup and restores.
- Convert users to Blackberry Enterprise Server redirector.
- Troubleshoot network connectivity issues with Blackberry and Palm PDA devices.
- Build, configure and deploy desktops and laptops using WMI and GHOST RIS imaging for Microsoft XP migration project

Computer Horizons Corporation New York, NY

Exchange/Windows 2000 Server Consultant

- Designed, implemented and administered Windows 2000 Network Infrastructure with Active Directory services.
- Migrate users to Exchange 2000 servers from Exchange 5.5 and Windows 2000 servers from NT 4.0
- Install, configure and administer Exchange 2000 and Window 2000 Servers with Compaq Proliant and IBM Netfinity hardware.
- Perform Veritas NetBackup and Restores for Windows 2000, NT and Exchange servers
- Perform DSS installation, configuration, monitoring and maintenance of Exchange servers.
- Responsible for MS Proxy Server, DNS and Firewall implementation and configuration.
- Rack Mount Compaq Proliant Servers and Storage and Backup Devices.
- Consultant on the New York Stock Exchange Disaster Recovery Contingency project and NYC Mayor's Office W2K/E2K migration.

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06/1998 – 06/2001 Donaldson, Lufkin & Jenrette (DLJ)/Credit Suisse First Boston (CSFB) New York, NY

Senior Systems Engineer

- Plan and organize large-scale installation of Windows 2000 Compaq and Dell PowerEdge Servers.
- Assist Web developers in deploying Intranet and e-commerce website servers
- Migrate DLJ Microsoft Exchange mailboxes with GEMS email groups to CSFB Exchange Servers.
- Installation, Configuration and Administration of Microsoft Windows 2000 Application Servers and Workstations.
- Configured Active Directory with Windows 2000 group policies. Setup RIS Remote Installation Services.
- Install, maintain and support Citrix MetaFrame for Human Resources Payroll and Employee Information application.

- Coordinate PC, Server and Network Moves, Adds and Changes with Desktop, Server and Network Engineering Support groups.
- Install and configure MS Office and Outlook 97/2000. Configure MS Exchange properties and troubleshoot email problems.
- Install and manage NT 4.0 Server and workstation services: WINS, DNS, RAS, and TCP/IP Printing Services.
- Installation, Configuration and Administration of Microsoft Windows NT 4.0 and 2000 Application Servers and Workstations.
- Assist in installation of Routers, Switches and Category 5 Cable patching and panel ports. Troubleshoot network connectivity issues.
- Supported 1,250 users in Fixed Income and Equities Trading floors.

06/1997 – 06/1998 Merrill Lynch New York, NY Senior Systems Administrator

- Coordinate with ML Messaging group to migrate users to Microsoft Exchange from Lotus Notes and cc:mail.
- Coordinate desktop rollout and provide technical support for CPS, CICG Human Resources and Technology Admin areas.
- Installed and configured various types of hardware including printers, scanners and PDA's.
- Perform Hardware/IP address inventory on Emerging Markets Trading Floor for Moves, Adds and Changes.
- Provided technical support for Equities Trading Floor on hardware/software problems on PC running NT, 4.0 and 3.51.
- Troubleshoot desktop and server technical problems and support mainframe and UNIX applications

EDUCATION: American Management Association New York, NY  
IT Project Management course 2008

Fordham University Graduate School of Business Tarrytown, NY  
MBA courses in Information and Communication Systems 1990 – 1992

Lehman College, City University New York New York, NY Bachelor of Science in Management and Computer Information Systems 1987 Graduate courses in Economics 1987 – 1988

New Horizons Computer Learning School New York, NY  
CCNA, CCNP and MCSE Courses 2001, 1996 – 1997

COMPUTER SKILLS:  
RELATED COURSES:

- Exchange Server 2010 – A Practical Approach Microsoft Exchange Server 2010 Webcast Series
- Configuring Microsoft Exchange Server 2007 (70-236) Designing Messaging Solutions with Exchange Server 2007(70-237)
- Microsoft Systems Center Configurations Manager 2007 Microsoft System Center Operations Manager 2007
- Microsoft Windows Server 2008 Enterprise Admin (70-747) Windows Server 2008 Active Directory Configuration (70-640)
- Microsoft Windows Server 2003 Network Infrastructure (70-293) Microsoft Windows 2003 Active Directory Infrastructure (70-294)
- Microsoft Exchange Server 2003 (70-284) Troubleshooting Microsoft Exchange Server 2003
- Designing Windows 2000 Network Security (70-220) Supporting and Administrating Windows 2000 Server (70-215)
- Supporting Microsoft XP Professional (70-210) Deploying Microsoft Windows 2000 (1567A)
- Administering Microsoft Exchange Server 2000 (70-224) Designing and Deploying Microsoft Exchange Server (70-225)
- Internetworking TCP/IP on Microsoft Windows NT 4.0 Networking Essentials (70-058)
- Routing and Switching (640-507) CISCO Networking Academy 1st and 2nd Year
- Interconnecting CISCO Network Devices (640-507) Building Scalable CISCO Networks (640-503)

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OPERATING SYSTEMS:  
Microsoft Exchange 2010/2007/2003/2000/5.5, Microsoft Windows 2008/2003/2000, Active Directory 2008/2008/2000,  
Lotus 6.x/5.x notes, EMC Clarion, HP Storage Works SAN, NetIQ, Novell Netware 6, UNIX, Sun Solaris and Linux

HARDWARE  
CISCO 2600/3600/7500 Routers and CISCO Catalyst 1900/2900/6500 Switches. HP Proliant Servers, Racks  
and Storage Devices. IBM, Dell, and HP Desktops and Laptops, Hewlett Packard, Lexmark printers and Network cards.

SOFTWARE  
Microsoft Office 2007/2003/97, Microsoft Outlook 2007/2003/97, VMware ESX, Blackberry wireless,  
Microsoft Project 2007/2003, Microsoft Visio 2007/2003, Peoplesoft, Compaq Insight Manager, NetIQ App Manager, QUEST AD  
and Exchange tools, Citrix MetaFrame XP, Oracle 8.1, Veritas, Microsoft SMS, MSI Installer, Symantec Ghost and  
McAfee 8.7 Anti-Virus and ePolicy Orchestrator 4.5 Server.

Market Data: Classic Bloomberg, Open Bloomberg, Reuters, and Kobra.

TECHNICAL SKILLS:  
• Configured DNS, DHCP, WINS, SMTP, RAS, TCP/IP, SSH, SSL, VPN, IIS, ASP.NET Services.  
• Installation, Configuration and Administration of Microsoft Exchange 2010/2007/2003/2000, Windows 2008/2003 and OCS 2007 Server.  
• Installation and configuration of HP and Lexmark Network printers with TCP/IP.  
• Experience with Networking (LAN, WAN, Routers, Switches, Flukes, OSI Network layer model, CAT 5 and 6 cable, patch panels)

Troubleshooting Exchange Server related issues •Troubleshooting e-Mail routing issues and delivery failures •Troubleshooting Active Directory and Recipient Update Service (RUS) issues •Troubleshooting Routing Groups and Distribution Lists (DL) •Troubleshooting Recipient Polices •Troubleshooting Public Folders and Public Folder Replication •Troubleshooting Connectors (SMTP, InterOrg and Notes) • Work experience in environment of 30, 000+ mailbox environment

|                          |                |                  |                         |                             |                      |
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|                          | SAP Jobs       | People Soft Jobs | Business Analyst Jobs   | System Admin/Network Jobs   | Reporting Tools Jobs |

