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<b>Confidential</b> (US Citizen) <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : 13 Yrs	<b>Preferred Employment</b>	Available as of Jan-24-11
<b>Sys Admin/Network;</b>	<b>NT Admin</b>	US Exp : 13 Yrs		
Middletown, PA	Ph(C) :	Salary : Market	Corp-Corp	<input checked="" type="checkbox"/>
Relocation : <b>YES</b>	Ph(H) : <a href="#">✉ Email me job details</a>	Rate : Market	W2 Contract	
Pref. State(s) : MD, PA	Ph(W) :		W2-Permanent	<input checked="" type="checkbox"/>
Linux > 1 yrs	DR > 1 yrs	Exchange Serv > 1 yrs	1099 Contract	<input checked="" type="checkbox"/>
LDAP > 1 yrs	Citrix > 1 yrs	ACTIVE DIRECT > 1 yrs	Need H1B	<input checked="" type="checkbox"/>
Security, ACTIVE DIRECTORY, DR, AS/400, Blackberry, LDAP, Oracle Identity Manager, SOX, ACCESS, Cellphone, Citrix, Deployment, eCommerce, Exchange Server, HTML, iphone, Javascript, Linux, Remedy, SQL				
Preferred Time to Call :				
Corp-Corp Info :	<b>Confidential</b>			
Notes :				
Domain Experience :	<b>Dot Com, IT/Software</b>			

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Jason Noland Telephone  
202 Adobe Dr Middletown, PA 17057 Email:

OBJECTIVE: To secure a stable position in the IT field that would provide an opportunity to acquire more experience and earn advancement in that area.

EDUCATION: B.S. Degree in Computer Science  
TESST Technology Institute, Baltimore, MD  
Graduated with Perfect Attendance and achieved the Presidents Club Honors

CERTIFICATIONS: CompTIA A+  
Currently working on achieving CompTIA Net+ and Security+

EXPERIENCE: System One (Contracting to The Hershey Co.) - Hershey, PA  
Systems Security Analyst - December 2007 – July 2010  
User account management for Active Directory, LDAP and OIM systems  
Email account management for Users, Conference Rooms and Shared Calendars  
Managed a 1.5 year long server folder security project that spanned global locations  
Maintain File/Folder security on multiple servers worldwide

Account and Security Audits and yearly SOX audits  
Management of support tickets via Remedy  
Retrieval and inventory of litigation material  
Monthly metrics reporting for the IS security department  
Configure OIM system for the Hershey environment  
Patch testing for various security programs  
Domain Admin privileges  
Review various applications and servers for security compliance  
iPhone and Blackberry activations and troubleshooting  
Provide support via remote software TEK Systems (Contracting to Wellspan), - York, PA Tech Support Specialist - September 2007 – December 2007  
Setup and install of new or replacement equipment  
Re-cable ports in wiring closets and / or run new lines  
Troubleshooted and repaired computers and peripherals  
Management of support tickets  
Travel to the remote sites

Harsco Corporation, - Harrisburg, PA -  
Tech Support Specialist - August 2005 – September 2007  
On call 24/7 tech support for computer, communications and electronic equipment  
User account management for windows and as400 systems  
Active Directory, Login script and Group policy access changes  
Configured and Managed a variety of servers and daily tape backup operations  
Kept track of Licensing and inventory of hardware and software items  
Managed remote phone and/or network outages  
Maintained and corrected problems for computer networks  
Budgeting, purchasing and installing new or replacement equipment

Management of support tickets via proprietary system  
 Upgraded 100+ PC's to SP2 over a 56k (or less) connection during non-business hours  
 Occasional travel to the remote sites  
 Setup international multi point video conferences  
 Handled cell phone and Blackberry troubleshooting, upgrades, porting or new services.  
 Handled the tape backups (via Backup Exec.) and tape rotations to the off site location  
 Software install and patch testing/deployment for 200+ computers (local and remote sites)

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Absolute Quality - Towson, Md.  
 Help Desk Tech Support – June 2005 – July 2005  
 Learned all the technical aspects of all the iRiver products within a few days time  
 Management of support tickets  
 Handled the difficult support tickets (or customers) that were transferred to me  
 Handling customer problems / inquiries via phone calls  
 Absolute Quality was an interim opportunity prior to moving from MD to PA

COMPUSA, - Gaithersburg, Md.  
 Tech Manager - October 2004 – May 2005  
 Technician Manager of 10 employees  
 Managed the operation of the tech shop and its employees  
 Upkeep of the inventoried tech shop parts and/or repair items  
 Created and adhered to budgeted plans for parts and employee salaries  
 Created work schedules for the tech shop employees  
 Handling customer transactions (credit card, checks, cash, store credit)  
 Creating / closing paperwork for customer check-ins / check-outs

Handling customer problems / inquiries  
 Troubleshooted and repaired computers and printers

COMPUSA, - Towson, Md.  
 PC Tech - November 2003 – October 2004  
 Handling customer transactions (credit card, checks, cash, store credit)  
 Creating / closing paperwork for customer check-ins / check-outs  
 Handling customer problems / inquiries  
 Troubleshooted and repaired computers and printers

J&K Concepts, - Baltimore, Md  
 Owner/Technician – May, 2002 - November 2003  
 Setup promotional advertising  
 Maintained and corrected problems for computer networks  
 Handled all financial aspects of the company  
 Repaired and troubleshooted computers on site for businesses and residences  
 Constructed bare bone computers and servers  
 Installed / upgraded hardware and software  
 Web site design and coding of general and E-Commerce sites (HTML, Java Script, etc.)

COLUMBIA VENDING, - Baltimore, Md  
 Technician - August, 2000-May, 2002  
 Repaired / reconditioned all types of amusement, arcade and pinball machines  
 Troubleshooting and configuring monitor and game system boards  
 Traveled daily for on site repair of such coin operated machines  
 Worked 12 hour-on call days with company vehicle on a rotating basis

LISN INC., - Hunt Valley, Md  
 Engineer - August, 1999- July, 2000  
 Designed and/or reconfigured existing central office electronic equipment  
 Traveled to central offices for on-site surveys  
 Handled calls from on site technicians  
 Investigated and corrected various local computer problems

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LUCENT TECHNOLOGIES, - Hunt Valley, Md  
 Engineer - April, 1998-May, 1999  
 Designed and issued new/existing DS1/DS3 circuits and 5ESS switching circuits  
 Wrote procedures for copy information within the Network Information Manager  
 Handled calls from on site technicians  
 Investigated and corrected various local computer problems

SCANNER TECHNOLOGIES - Hunt valley, Md  
 Technician - July, 1997-January, 1998  
 Repaired and troubleshooted computers on site for businesses and residences  
 Maintained and corrected network issues for the Shock Trauma building  
 Constructed bare bone computers and servers  
 Installed / upgraded hardware and software

SKILLS:

Learn new things quickly. Majority of knowledge is self taught.  
 Active Directory and LDAP Administration  
 Group Policy Administration  
 Great analytical skills  
 Great technical schematics comprehension  
 4+ years of SOX Compliance experience  
 Build and /or repair of all home and corporate computer systems  
 Backup Software experience including Backup Tape management / inventorying  
 Web Site coding and design layout  
 Server 2003, 2008 and Exchange server administration  
 Installation and configuring computer hardware, software, networks and peripherals  
 Windows 7, Vista, XP, 2K, ME, NT, 9X, 3.X, DOS  
 Knowledge of as400, Linux, SQL and Citrix  
 Networking of Client - Server applications  
 Troubleshooting and repair of mechanical, Solid State devices and Digital systems  
 Usage of test equipment (i.e. Oscilloscopes, Multi-meters, etc.)  
 General Construction and wiring for home or office  
 Great book keeping skills, leadership skills and phone etiquette

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