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| John M Molter (US Citizen) Posted by: Individual | | Tot Exp : 15 Yrs | Preferred Employment | [Hot Resume] |
| Sys Admin/Network; | NT Admin | US Exp : 12 Yrs | | |
| Sunnyvale, CA | Ph(C) : | Salary : 70K /Yr | Corp-Corp ✗ | Available as of Mar-06-11 |
| Relocation : YES | Ph(H) : +1-408-469-6631 | Rate : Market | W2 Contract ✗ | |
| Pref. State(s) : AZ, CA, CO | Ph(W) : | | W2-Permanent ✓ | Email [Check Availability] |
| Cisco > 1 yrs | Exchange Serv > 1 yrs | Ghost > 1 yrs | 1099 Contract ✗ | Forward Profile/Resume |
| TCP/IP > 1 yrs | Novell > 1 yrs | Windows 2000 > 1 yrs | Need H1B ✗ | |
| Desk Top, ACTIVE DIRECTORY, Ghost, Migration, Blackberry, Cisco, Lotus Notes, Outlook, VPN, SAN, Symantec, TCP/IP, VMWare, EMC, Exchange Server, MS Office, Novell, Remedy, Windows 2000, ACCESS | | | <input type="checkbox"/> Save in Scratchpad | |
| Preferred Time to Call : Flexible - Any Time on Home | +1-408-469-6631 | | <input type="image"/> Download Resume Only for Premium Access | |
| Corp-Corp Info : | | | | |
| Notes : available asap | | | | |
| Domain Experience : HealthCare, IT/Software, Manufacturing | | | | |

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John Molter
1362 Kingfisher Way
Hm
Cell

Objective:
To join a team, in a growing company dedicated to utilizing current technologies

Qualifications:
10 + years on the job Desktop PC/TCP/IP Networks and Windows desktop support
3 years IT telephone support experience

Supported and supervised Migration deployments in small and large corporate environment

Expertise in troubleshooting and configuring hardware and software in Windows 95/98/NT/2000/XP with full administrator rights using Active Directory/Remote Admin

Excellent oral and written communication skills

Installed, configured and supported VPN, RAS and Wireless connection for remote communication on Laptop, PDA and Blackberry devices

Knowledge of data communication systems and LANs using TCP/IP Network

Installed and supported Exchange Email profiles for new and existing end-users using Outlook 98/2003/XP/Groupwise/Lotus Notes, Cmail

Dell Premier Certified on Precision, OptiPlex, Dimension, IBM, HP and Compaq Workstations and Laptops and PE-server, A+, MCP and VMware (ESX) certified.

Experience:
10/09 – 10/10
Deskside Support Specialist Lam Research Fremont, CA
Supported the End-User, Setup and Configure Lenovo ThinkPad Laptops and IBM and HP WorkStations for new hire\Interns Employees, Worked mostly with Admins and Manager's to get locations and start dates for new hire's. Blackberry and I phone support, Conducted Orientation for the new hires as a Information Technology advisor. Jobs included supporting the end user with any problems using Enpoint Clarity problem ticket data base. Hardware break fix on all systems. Experience with Symantec Ghost imaging and Active Directory in a Microsoft XP\Win7\ Office 2007 environment.

8/06 – 6/09 EMC\Whalley Computers Santa Clara, CA
Dell Field tech Lead
Worked as Field Tech Manager @ EMC for Dell Admins in charge of Dell Servers, Laptops and Desktop hardware and software repair. Primary responsibility to manage Techs for Network systems in a very large Data Center. Include knowledge in VMware and Clarify storage servers
Experience installing VMware(ESX) in a Microsoft Office 2007, XPPRO Active directory environment. Also configured and setup Cisco VPN Server and Router as well as Nortell and Dell switches.

1/05 - 7/06 Omnicell Mountain View, CA

Desktop Support

Supported an Email rollout from Lotus Notes to Outlook 2007. Tier I, II, III Desktop support using Remedy Helpdesk and Active Directory. XPPRO, IBM desktops, Laptop and Gateway systems. Exchange Junior Admin, Created and setup email accounts for new users. Setup Nortell Network IP phones.

7/03 - 12/04 Innovion San Jose, CA

IT Admin

Responsible for all desktops and laptop users as well as Photo Security Badges including employee rights and access to the building. Supported Windows 2003 Server with Active Directory. Set up email and user accounts with voice mail using Cisco Unity (VOIP) and Call Manager. Installed Ghost images for OS and applications in a Semiconductor, Implanter foundry. Maintained print Server using Jet Admin, set up user email accounts Outlook2k with Exchange server.

5/02 - 7/03 Ultratech Santa Clara, CA

Desktop Support

Supported 300 end users in a Semiconductor supplier environment. Class 1 Clean room support and office end users as well as remote users. Windows XP Pro with Novell Client with GroupWise email using exchange mail server. Basic helpdesk retrieve trouble ticket SLA support. Built Dell desktop and laptop machines. Excellent response time and professional service. Blackberry set up and configured. Cisco Systems and company web base VPN setup and configured. All new systems built from scratch using their unique software platform; Office2000, Slick 8.0, Reflection, Oracle DB, and Ecopy with Novell Client32. Managed and repaired network printers using HP Jet Admin.

4/01 - 5/02 Thoratec, Corp Pleasanton, CA

Desktop Support

Ghost imaged systems using Symantec 8.0, closed on average 6-10 trouble tickets daily. Setup VPN and RAS for remote users on Dell laptops. Blackberry 6200/7210 series support. Personally resolved critical problem with their Outlook 2003 email and Exchange server. Knowledge of Windows 2000, Win XP. Managed Windows 2000 Server and used Active Directory. Reset user login and passwords remotely using SMS. Microsoft Office 2000/2003 installation and troubleshooting. Transferred user data to new machines on migration project. Backed up Exchange email server. General TCP/IP networking and Cisco firewall maintenance.

10/00 - 4/01 Power Integration San Jose, CA

Desktop Support

Set-up and configured Visio and Project 2003 and installed service packs. Supported end users using remote RMS. Resolved trouble tickets for W2K and Outlook 2003 using Exchange Mail Server. On daily basis checked server event logs, changed nightly backup tapes and checked Veritas Back-up Exec logs. Maintained e-mails, backups and Postini spam filter logs. Ensured success of previous data batch jobs.

1/00 - 10/00 Kaiser Medical Group/Kelly IT Sunnyvale, CA

Migration/Desktop Support

Migrated medical office groups O/S from Win 98 to XP Pro with a team of IT professionals. Transferred end users data, confirmed all network connections and application transfers were completed successfully at all 75 offices throughout Santa Clara County. Ghost imaged systems using Symantec Ghost 8.0. Performed phone and desktop support using Remedy Helpdesk. Supported Lotus Notes 7 Email.

4/99 - 1/00 Decision One San Francisco, CA

Desktop Support/Migration

Worked for a 3rd party IT team of professionals who specialize in the migration of Microsoft W2K and XP Pro as well as Office 2000 suites and Office 2001 for Mac 8.1 Operating System. On-site for a very large insurance company (CNA). Duties included leading a team of qualified technicians in designated departments uploading the users data, PST, OST files to a network drive and migrating to new machine. Desktop Support Win 98/NT for desktops and W2K O/S for HP and Compaq laptops. Setup and configured Lotus Notes 7, Closed 4-8 tickets a day on average.

Education:

A.A.S. Electronics Heald, School of Technology Hayward, CA

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