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Confidential (US Citizen) Posted by: Individual		Tot Exp : 12 Yrs	Preferred Employment	Available as of Jan-10-11
Sys Admin/Network;	Blackberry	US Exp : 12 Yrs		
Joliet, IL	Ph(C) :	Salary : 55K /Yr	W2 Contract ✓	Email [Check Availability]
Relocation : YES	Ph(H) : ✉ Email me job details	Rate : Market	W2-Permanent ✓	
Ph(C) : ✉ Email me job details	Ph(W) :		1099 Contract ✓	Forward Profile/Resume
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Blackberry > 4 yrs	Security > 4 yrs	DNS > 3 yrs	Windows 2000 > 3 yrs	<input type="checkbox"/> Save in Scratchpad
Windows 2003 > 3 yrs	Domino > 10 yrs	SMTP > 3 yrs	ACCESS > 1 yrs	
Domino, SMTP, ACCESS, Blackberry, Desk Top, Security, ACTIVE DIRECTORY, AS/400, Deployment, DHCP, Director, DNS, EMC, Lotus Domino Administrator, Lotus Notes, Migration, Symantec, VMWare, Windows 2000, Windows 2003				
Preferred Time to Call :			 Download Resume Only for Premium Access	
Corp-Corp Info : Confidential				
Notes :				
Domain Experience : Manufacturing				

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Jon Pankhurst
3326 D Hutchison Ave
Joliet, IL 60431
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Summary

Systems Administrator with eleven years experience in Domino and Windows Server with proven record in project and day to day operations. Sound background in administration, troubleshooting and configuration that lends itself to new environments. Proven to meet project deliverables on or before schedule. Looking for new challenges to conquer and gain from as experience.

Skills

Notes & Domino 4.6
Notes & Domino 6.x
Notes & Domino 8.5.1
Blackberry Enterprise server 4.2
Troubleshooting Domino Applications
Configured and setup Domino Web Access.
Windows 2000 Servers
Migrated from a Domino Environment from Wintel to AS/400.

Notes & Domino 5.0.x
Notes & Domino 7.0.3
Performed multiple domain consolidations and software upgrades.
Symantec Mail Security Appliances
Windows 2003 Servers
Configured Domino servers with in within VMWare environments

Professional Experience

Computer Sciences Corporation, Monroeville, Pennsylvania 2001-2010
Lotus Domino Administrator,
Setup Domino 8.5.1 Test Environment to test applications prior to production upgrade.

Upgraded 50 servers in three weeks from Domino 5.0.10 to 8.5.1.
Met SLAs for User creation, password resets, server up time, also responsible for day-to-day troubleshooting issues with Domino Servers, Notes clients and Domino Web Access.
Contributed to Change Control and Root Cause Analysis processes and documented operation processes.
Selected and implemented Anti-spam, anti-virus and SMTP solution for mail environment.
Updated environment from Notes/Domino 4.6 to R5. Server update from R5 to R6.5.4 and a client and server upgrade to R7.0.1.
Completed installation for ETQ system to facilitate workflow and problem resolution for customer.
Successfully installed and setup Sametime 7.5.1 to facilitate customer communication.
Setup Blackberry Enterprise Server extending Lotus Notes mail to the mobile device.
Established SMTP connection to the Internet by using SMTP/AntiSpam/AntiVirus appliances.
Contributed in the setup EMC E-Mail Extender solution for archiving all mail from the environment.

Desktop Support Lead, 1998-2001
Serving Electro-Motive Division of General Motors

Provided solutions to customer issues and meeting SLAs.
 Supported desktop support team in determining permanent resolutions to problems
 Scheduled technicians' deployments of new hardware and software.
 Assisted in test and certification process for application deployment.

Installer, Alternative Resources Corporation; Rosemont, IL — 1998
 Configured computers to go to a new Microsoft Exchange Domain.
 Tested and troubleshot issues after migration completion.

Education
 Joliet Junior College, Joliet, IL --- 2010-2011
 PC and Network Security Program
 Microsoft Windows Server 2008

WDS
 Terminal Services
 Active Directory
 DHCP
 DNS
 DFS
 Print Services
 Windows 7

WAIK
 Disk Management
 Management by Group Policy
 License Management

Sauk Valley Community College, Dixon, IL — 1996

Certifications
 Certified Lotus Specialist (CLS) for Notes and Domino R5

Community

Knights of Columbus – Trustee and Director of Council Tootsie Roll Drive since 2007 for Joliet St. Francis Xavier Council 14283
 Volunteer for The Abraham Lincoln National Cemetery

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