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Jose W Ortiz (US Citizen) Posted by: Individual		Tot Exp : 24 Yrs US Exp : 24 Yrs	Preferred Employment	[Hot Resume]
Sys Admin/Network; Wingdale, NY	NT Admin Ph(C) : +1-646-374-8701	Salary : Market Rate : Market	Corp-Corp ✓ W2 Contract ✗ W2-Permanent ✗ 1099 Contract ✓ Need H1B ✗	Available as of Mar-10-11 Email [Check Availability] Forward Profile/Resume
Relocation : NO Pref. State(s) : CT, NY	Ph(H) : Ph(W) :	TCP/IP > 10 yrs ACTIVE DIRECT > 7 yrs Network Admin > 10 yrs Windows XP > 8 yrs DHCP > 7 yrs Hardware > 10 yrs HP Blade > 4 yrs VMWare > 1 yrs	<input type="checkbox"/> Save in Scratchpad	<input type="checkbox"/> Download Resume Only for Premium Access
ACTIVE DIRECTORY, TCP/IP, Windows 2003, Windows 2008, VMWare, VPN, DHCP, DNS, Citrix, Symantec, McAfee, VB, Powershell, Desktop, FireWall, HP Blade, HTTP, RAID, Server Cluster, Print Cluster, Print server, Microsoft Office				
Preferred Time to Call : Flexible - AnyTime on Cell +1-646-374-8701 Corp-Corp Info : Naboria Consulting Services, LLC; J. William Ortiz; 646-374-8701 Notes : Available in: 1. New York - Westchester, Dutchess and Putnam				
Domain Experience : Financial, IT/Software				

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J. WILLIAM ORTIZ
 Wingdale, NY 12594 • <http://www.linkedin.com/in/jwortiz>

SUMMARY
 An Information Technology professional with extensive experience in the finance and service industry. Proficiencies include project management, multi-tasking, and strong interpersonal skills. Strengths include results-oriented attitude, day-to-day problem resolution with Windows operating systems and networking along with server hardware and software support on a global scale. Entrusted to maintain/support highly sensitive data and recognized for operational excellence by peers and clients alike. Fluent in Spanish.

- TECHNICAL SKILLS:**
- Hardware
- HP Blade BL460c G6 servers
 - HP Integrated Lights-Out (iLO / iLO2 management)
 - IBM Blade HS2x/LS2x servers
 - IBM Blade Center Management
 - HP Proliant DL3xx-Gx/DL 5xx-Gx Servers
 - PC laptops & accessories installation / configuration
 - Symantec Firewall/VPN appliances
 - Cisco/Linksys – Routers, Bridges & Access Point HW
 - Network Associates Sniffer Pro Network Analyzer
 - Wireless network setup and administration
 - Telecommunications topology, support and troubleshooting
 - Technical documentation creation
 - Hand tools and test equipment

- Software
- Microsoft Windows 3.x/9x/ME/NT/2000/XP/Windows 7 Desktop OS
 - Microsoft Windows NT 3.1/3.51/4.0/2000/2003/2008 Server OS
 - Active Directory, RIS, DNS, WINS, IIS, DHCP, VPN, RAID, RDP
 - Server Clustering / Print Clustering, Storage RAID Array, NAS/SAN
 - TCP/IP network implementation and troubleshooting
 - TCP/IP, VPN, RIP, HDLC, PPP, IGRP, VLAN, HSRP
 - Microsoft Virtual PC 2007 / VMware Server 2.x / Sun VirtualBox 4.x
 - Network Associates McAfee Anti-Virus
 - Microsoft Small Business Server 2003 / Microsoft Exchange 2003
 - Microsoft Office 97/2000/XP/2003/2007/2010
 - Microsoft Visio 5.x/2000/2003/2010
 - VB and Powershell 2.0 scripting
 - VMware vCenter 4.x
 - Veritas NetBackup 6.5
 - Symantec Backup Exec 9.1d to 12.x

PROFESSIONAL EXPERIENCE:
 UBS AG – STAMFORD, CT (2004 to 2011)
 Systems Administrator Lead

- Provided third-level (L3) support for the UBS Investment Bank division's Windows 2003 and Windows 2008 server enterprise with over 5,000 servers and approximately 23,000+ users in the Americas.
- Implemented new Windows 2003 server infrastructure (domain controllers, print servers and SMS servers) for the UBS Wealth Management International division in the US, Canada and South America.
- Stabilized and fixed the problematic printing environment throughout the UBS Investment Bank division within the North and South American regions. Created the network printing standards currently in use throughout the Americas.
- Managed the Windows based data migrations and network divestiture of the UBS Pactual division sale to Brazil's BTG Investment Bank.
- Resolved and remediated NTFS and share permissions throughout the North and Central/South American regions (core sites & branch offices).
- Created and documented technical processes to assist the Windows Level 2 support team.
- Implemented global standards for compatibility between hardware and software, according to specifications and parameters.
- Nominated in the UBS Thank You program for "Operational Excellence" during Q1 - 2008 for a solid reputation of productivity, complex problem resolution and professionalism.

BREWSTER TECHNOLOGY – BREWSTER, NY (2004 to 2004)

Sr. Systems Engineer

- Maintained and supported the hardware/software environment of Brewster Technology's training center.
- Supported the Thomson Prometric and Pearson VUE certification testing environment.
- Designed, implemented and/or resolved issues with Microsoft Small Business Server 2003 and Microsoft Windows 2000/2003 Server platforms at various client sites.

INSTINET CORPORATION (REUTERS) – NEW YORK, NY (1994 to 2003)

Supervisor - Lead Field Service Engineer (Tri-State Region: NY, NJ & CT)

- Supervised up to 15 field service engineers performing on-site client service and maintenance in a technical environment. The technical environment included client network support of cisco based networking products and client back-end/front-end market data infrastructure.
- Mentored regional field service engineers with complex installations and/or trouble calls for various client sites throughout the United States. Configured and used Citrix MetaFrame to remotely train the field engineers reducing travel and training costs.
- Re-organized workflow process to successfully complete 2500 orders in 2002 even though our team was reduced by 50%.
- Managed both client and vendor relations resulting in the assessment of client needs.
- Interacted with executive and senior level management, both within Instinet and at client sites.

EDUCATION

QUEENSBOROUGH COMMUNITY COLLEGE – QUEENS, NY
Associates in Applied Sciences (A.A.S.), Computer Engineering

TRAINING / CERTIFICATIONS

- Windows Server 2008 R2 MCITP Certification: Server Administrator (MCITP: Server Administrator in-process)
- VMware Certified Professional on vSphere 4 (VCP 4 in-process)
- ITIL (IT Infrastructure Library) Version 3
- Automating Windows Administration with VB Scripting
- CompTIA A+ Certified, Certificate(s)
- Internetworking Routers & Switches – Global Knowledge, Certificate(s)
- Sniffer Pro – NAI, Certificate(s)
- Advanced Cisco Router Configuration – GeoTrain, Certificate(s)
- Citrix MetaFrame Administration, Certificate(s)
- Microsoft Certified Professional (MCP), Certificate(s)
- Cisco Router Configuration – GeoTrain, Certificate(s)
- TCP/IP: Hands-on – Learning Tree, Certificate(s)

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Siebel Jobs	QA / Testing Jobs	Project Management Jobs	Unix, C, Shell Scripting Jobs	EAI - MiddleWare Jobs