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Joseph Buben (US Citizen) Posted by: Individual		Tot Exp : 25 Yrs US Exp : 25 Yrs	Preferred Employment Corp-Corp ✗ W2 Contract ✓ W2-Permanent ✓ 1099 Contract ✗ Need H1B ✗	Available as of Jan-28-11 Email [Check Availability] Forward Profile/Resume <input type="checkbox"/> Save in Scratchpad Download Resume Only for Premium Access
Sys Admin/Network; NT Admin	Bellingham, MA Relocation : YES Pref. State(s) : MA	Ph(C) : Ph(H) : ✉ Email me job details Ph(W) :	Salary : 65K /Yr Rate : Market	
DR > 5 yrs Ghost > 1 yrs Migration > 2 yrs Windows Serve > 10 yrs ACCESS > 4 yrs Acrobat Reade > 5 yrs AutoCAD > 1 yrs Avaya > 10 yrs				
Migration, Windows Server, ACCESS, Acrobat Reader, AutoCAD, Avaya, Blackberry, CRM, DR, ERP, Ghost, JD Edwards, Lotus Notes, MS Office, Operating System, Outlook, Real time, Siebel, Symantec, Visio				
Preferred Time to Call : Corp-Corp Info : Notes : In 2010 did 2 contract periods with FM Global as an Open VMS systems				
Domain Experience : IT/Software, Telecom				

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Joseph Buben
 19 Gail Drive,
 Bellingham, MA, 02019
 Phone
 Email:

SUMMARY

Information Technology & Telecommunications professional with a B.S. B.A. and over 25 years of experience. Possess a good mixture of hardware and software knowledge of servers, mainframes and personal computers. Good communication skills and customer service skills having interacted with computer systems users at all levels.

Professional Experience

Systems / Telecommunications Manager, 1984-2007
 Kidde North America, Ashland, MA

Project managed the migration from Simplex to Kronos Workforce Timekeeper that introduced real time clocks and online updates. Performed Windows Server administration, which included the maintenance of systems backups, restores and disaster recovery.

Managed and maintained RFGen system which included the installation of wireless access points, RF scanners and portable printers reducing pick time in high bay warehouse by 30%.

Designed and created bar coded labels using Software Label manager.

Implemented single-handedly Digital Pathworks Networking that initially increased productivity in the engineering department and grew to 200 PC's and 15 printers.

Managed Manman ERP software system and the Digital h/w that it ran on that increased delivery performance by 10%.

Assisted in the migration and implementation to JDEdwards.

Implemented and managed the Avaya Definity Voice and Intuity Messaging systems.

Project managed the implementation of Call Center software that facilitated efficient routing of calls. This dramatically improved customer service by reducing unanswered calls from 30% to 2%.

Provided end user support for various PC applications and systems.

Purchased PC software, hardware, peripherals and Blackberry communications hardware.

Maintained software licensing database and conducted software audits.

Programmer Analyst, 1979-1984
 Kidde North America, Ashland, MA

Introduced real-time transaction processing by writing applications for the IBM system for material receipt and movement transactions. Wrote a series of programs to simulate Master Production Scheduling to aid production planning.

Supported Software

Operating systems: Windows Server 2000 & 2003, Windows XP, and Windows 2000
 Office applications: MS Office Professional 2003, Visio, Project
 Email Systems: Outlook and Lotus Notes
 Design Software: Autocad & AutocadLT, Solidworks and Smarteam
 Application Systems: Kronos Timekeeper, Siebel CRM and RFGen

Utility Systems: Symantec Ghost, Norton Anti-Virus, Adobe Acrobat, WinZip

Education

B.S., Business Administration, concentration in MIS, with high honors
Northeastern University, Boston, MA

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