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**Sr. Migration Architect/Administrator/Trainer for Email and Applications, Microsoft Exchange Administrator, IBM Lotus Notes Domino Architect, Administrator and Developer, IBM Lotus Domino Installation and Upgrade Support Specialist, IBM Lotus Notes Domino Software Consultant, IBM Lotus e-Learning Consultant, IBM Lotus Workplace Collaborative Learning Consultant, Web Developer, Webmaster**

## WORK EXPERIENCE

### **Migration Architect/Administrator – iSolutions Consulting, Inc, Tampa, FI, June 2010 – July 2010 –**

Architected Domino 7.2 to Exchange Server 2007 migration process using Quest Migrator for Exchange. Migrated Lotus Notes 7.2x e-mail, calendars, tasks, personal address books and NSF files. Created and implemented Test Plan and Pilot Plan. Trained Domino Administrators to implement production migrations and resolve migration issues. Worked with HR Group to develop migration training and scheduling.

**Lotus Notes/Domino Migration Specialist for Google Apps – CSC, Appirio, Google – Washington DC – June 2010 -** Defined the content migration strategy for the Google Apps pilot users and eventual full deployment group. Install, configure, test the Google Apps Migration for Lotus Notes tools (GAMLN) on migration servers co-located near current mail stores to facilitate server side migration. Current mail, calendar and personal contacts moved for Go Live. Optionally archival mail and calendar content moved into the Google Message Discovery (GMD) facility for mail and GCal for selected users. Additionally Google Apps Directory Sync will unidirectionally provision users into Google Apps from Microsoft Active Directory. NovaResource sync bidirectionally syncs rooms, resources and reservations between the two systems..

**IBM Lotus Notes Domino 8.51 Upgrade Support Specialist (ISSL) – IBM/Securitas US, Parsippany NJ & Westlake, CA, May 2010 –** Performed Domino Email and Messaging Assessment with Recommendations for Upgrading from Domino 7.x to Domino 8.51. Architected Upgrade for Domino 7.x on Windows 2003 to Domino 8.51 on AIX with failover and backup recovery considerations for EMC (NMDA) Networker Module for Databases and Applications. Domino upgrade features include Domino Server Clustering, Transaction Logging, Domino Attachment and Object Service (DAOS) and ID Vault enablement. Developed Migration Strategy to support current functionality of the Exchange Connector 2003 for Lotus Notes and customized mail template. Development Client Deployment Options to deploy Notes Clients 6.x-7.x to 8.51. Reviewed Quest CoexistTool as a recommended solution.

**IBM Lotus Notes/Domino R 8.51 Upgrade Support Specialist (ISSL) – IBM/Southern California Edison, Irvine, CA, March 2010 - April 2010 -** Supported Lotus Notes and Domino Upgrade from Notes/Domino 6.5 to Notes/Domino 8.51 with Integrated Sametime and Roaming. Resolved Lotus Notes User issues with remote Tivoli access and SAP Help Desk system. Developed agents to correct Archive database, Contacts and Mail/Calendar and profile issues. Provided recommendations document for archive server and future DAOS enablement and FAQ for Help Desk.

**IBM Lotus Notes/Domino R 8.51 Upgrade Support Specialist (ISSL) – IBM/CNA Chicago, IL, January 2010 – February 2010** Supported Domino Server Upgrade from Domino 5.5 to Domino 6.5 to Domino 8.51. Developed process and checklist to enable transaction logging, server and database recovery using EMC Networker Module for Databases and Applications, DAOS - Domino Object and Attachment Service and ODS 51. Reviewed VMWare for ESX server 3.x configuration and provided recommendations for optimizing with Lotus Domino 8.51. Worked with Performance Testing group to validate test results and determine probable cause and resolution for any issues reported. Completed SMS process packaging and delivery of Lotus Notes Client 8.51 to ensure bookmarks and workspace desktop data upgrade from Notes 5.x to Notes 8.51. Resolved connectivity issue with Notes 8.51 Client and Sybase 12 applications. Enabled Domino Domain Monitoring (DDM), Server Health Monitor and Domino Configuration Tuner and corrected server issues.

**IBM Lotus Web Courseware Author IBM Lotus Administration Web Course D8L77 – CGS, Inc, Canada - Saint John, New Brunswick NB –** Developed courseware for IBM Lotus D8L77 Managing Users and Servers for the Lotus Domino 8.51 Administrator web-based training course. Worked with editors to create and complete the web based training courseware for Lotusphere 2010.

**IBM Lotus Notes Domino Messaging Assessment Specialist (ISSL) – IBM/Schindler Elevator Corporation, Morristown, NJ, December 2009 –** Performed Domino Email and Messaging Assessment with Recommendations for Upgrading from Domino 7.x to Domino 8.5. Enabled Domino Domain Monitoring tools, Server Health Statistics and Events Monitoring to provide a baseline for reporting the overall health of Domino environment. Provided Best

Practices SAN implementation for Domino. Provided recommendations on issues reported by administrators in the Schindler US domain.

**IBM Lotus Notes/Domino R 8.5.0 Upgrade Support Specialist (ISSL) – IBM/Aerospace Corporation, El Segundo, CA September 2009** – Provided end user support for Windows and MAC users upgrading from Notes 6.5/Notes 7.02 to Notes 8.5 using the Automated Deployment Tool (ADT from Wolcott Systems). Resolved all user issues, i.e. installation errors, multi user installations, laptop/pc upgrades, MAC installations and proactively contacted users with issues noted in ADT for resolution. Created documentation for troubleshooting and correcting known issues and FAQs for Aerospace user support groups. Coded process for cleanup of replication & save conflicts from user's mail databases.

**IBM Lotus Notes/Domino R 8.5.1 Upgrade Specialist/Test Process Specialist(ISSL) – IBM/Kohl's –Milwaukee, WI August 2009** – Created Lotus Notes Domino R 8.5 Upgrade Test Plan, Notes8.5, iNotes 8.5 Client/End User Test Cases, Server/Environment Performance Test Plan and Test Cases and Pilot Plan. Participated and led Transformation Management Teams from HR and Training Teams to plan Pilot Rollout. Reviewed technical documentation and participated in team meetings for approval of Test Plan, Pilot Plan and Test Cases.

**Exchange Migration Administrator/Architect – Twisted by Dezign, Palm Harbor, FL July 2009** – Created migration process using CMT Universal (CMT for Exchange) and migrated from Lotus Notes/Domino 6.5 to hosted Exchange Server 2007 / Outlook 2007. Developed migration checklist and configured VMWare Workstation 6 migration processing workstations for migrations to deployed Outlook 2007 clients with support for Outlook Web Access. Developed FAQs and training materials and resolved migration issues.

**Migration Architect/Administrator (ISSL) – IBM/Manulife/BinaryTree/John Hancock – Boston , MA - March 2008 – June 2009** – Architected and implemented Server to Server Migration Processes for migrating 6000 users using CMT for Notes 2007.144 from Exchange 5.5 / 2003 to Lotus Notes Domino 8.01 to support both Lotus Notes 8.01, Notes Basic 8.01 and DWA 8.01 end users. Built/configured 25 processing Virtual Machines using VMWare Workstation 6 on five CMT Workstations for local replica model migrations. Developed End User Archive Migration of Personal Folders PST files (local and file server) using CMT for Notes customized to push migrated replica and set replication to Domino Archive Server for Lotus Notes 8.01 users. Developed "Move to Archive Server" process to capture locally migrated Personal Folders pst files (prior to archive server availability) and create replica to archive server, replication tab entry/scheduled replication. Developed process and implemented migration of 800 (18,000 PFs total) top level email enabled Public Folders using CMT for Public Folders 2006.089 with custom 8.01 mail template. Developed batch user registration process, checklists for each process and Domino Directory updates for mail routing using Rebrand Table and Lotus Notes Connector. Developed process for migrating Rooms/Resources. Provided several options for migrating Distribution Groups via CMT Tool and/or via Excel import. Provided training materials, user/process FAQs and documentation. Assisted SMS Team in developing automated "PUSH" of Lotus Notes Client software. Worked with client to help guide the migration planning through architecture, testing, pre-pilot, pilot and production implementation.

**Migration Architect/Administrator (ISSL) – IBM/BinaryTree/Brady Corporation – Milwaukee, WI – May 2007-January 2008** - Architected and performed 10 different on-site migrations for new corporate acquisitions of Brady Corporation. Developed extensive project migration plan, developed training and end user FAQs for Domino Web Access and Lotus Notes 7.02 end users. Coordinated all aspects of migration from first management meeting, pre-migration planning, migration testing, end user training/change management and MX record/Exchange Server decommissioning. Managed migration team to perform training, prep desktops, support end users and validate migrated email accounts.

**EMEDCO – Buffalo, NY – June 2007** - Exchange 2003 Server to Server Migration for users, shared email, rooms & resources and public distribution groups. Provided Desktop Faxing Solution and support for AS400 and Website Migration. MAC Entourage to DWA 7.02.

**TRADEX-MX – Reynosa, Mexico & TRADEX-USA – July 2007** - Outlook 2000/2002/2003 PST Migration for users, shared email, rooms & resources and public distribution groups.

**PVPAL – Memphis TN – July 2007** – Outlook 2000/2002/2003 PST Migration for users, shared email, rooms & resources and public distribution groups. MAC Entourage to DWA 7.02.

**TruMed – Minneapolis, MN – July 2007** – Outlook 2003 PST Migration using EXMERGE from Exchange Server 2000 for users, shared email, rooms & resources and public distribution groups.

**TRADEX – Kungälv, Sweden – August 2007** – Exchange 2003 Server to Server Migration for users, shared email, rooms & resources and public distribution groups. Several production applications corrected to

support new email system.

**Sorbent Products / SPC – New Jersey – September 2007** - Exchange 2000 Server to Server Migration for users, shared email, rooms & resources and public distribution groups.

**CIPI – Burlington, MA – September - October 2007** - Exchange 2003 Server to Server Migration for users, shared email, rooms & resources and public distribution groups.

**Clement – PA - October 2007** Outlook 2000/2002/2003 PST Migration for users, shared email, rooms & resources and public distribution groups. MAC Entourage to DWA 7.02.

**Electromark – New York – November 2007** - Exchange 2003 Server to Server Migration for users, shared email, rooms & resources and public distribution groups.

**Personnel Concepts – Pomona, CA – Dec 2007 - Jan 2008** - Exchange 2003 Server to Server Migration for Users for users, shared email, rooms & resources and public distribution groups. Nortel Telephony Solution provided. TrackIT application and “homegrown” apps migrated. MAC Entourage to DWA 7.02. Tested CMT for Public Folders data solution provided in Quickplace.

**Migration Administrator (ISSL) – International Films Guarantor (IFG) IBM/BinaryTree/Fireman’s Fund - Los Angeles, CA – May 2007** - Performed Outlook/Exchange 2003 PST Email Migration using Binary Tree’s CMT for Notes 2006.099 (Common Migration Tool. Data was exmerged from Exchange and migrated using pst files. Developed Migration FAQ for end users and provided end user and technical support to Domino Administrator.

**Migration Architect/Administrator (ISSL) – IBM/ BinaryTree/State of Texas – Austin, TX – Nov 2006 – April 2007**

Member of IBM Technical Migration Team for State of Texas government agencies from GroupWise 6.x to IBM Lotus Notes 7.02 and DAMO (Domino Access for Microsoft Outlook) using Wolcott’s ADT (Automated Deployment Tool) and Binary Tree’s CMT (Common Migration Tool) and CMT Universal Tool for PST to Notes archive migrations. Developed end to end migration process for people, groups and rooms/resources. As Migration Coordinator planned and executed migrations and validations, coordinated with SOT Migration Team and IBM Migration Admins. Created CMT Troubleshooting Guide and trained migration administrators.

**SOT DIR Migration** from Lotus Domino 7.02/DAMO to hosted Microsoft Exchange Server 2003 and Outlook using CMT Universal Tool (CMT for Exchange). DIR Group was migrated to hosted solution. Migration of rooms and resources, Active Directory from Domino 7.02. Created migration process, checklist and migrated users to hosted Microsoft Exchange Server 2003 with Outlook 2003.

**Migration Architect/Administrator/Trainer – BinaryTree/Hexion Specialty Chemicals - Columbus OH – July 2006 – November 2006** – Performed 8 On-Site Migrations for Hexion RSM USA utilizing CMT for Notes (Common Migration Tool) from Microsoft Exchange Server 2003/Outlook to IBM Lotus Notes 7.01. Developed applications to replace functionality used in Outlook. Developed end to end process for migrating users, developed Lotus Notes End User Training materials, delivered training and support to all migrating users onsite. Automated migration using batch creation process for mail enabled contacts in Exchange, creating Migration FAQ and Password Letter for end users.

**IBM Lotus Workplace Collaborative Learning Consultant (ISSL) – IBM/Central Transport – Sterling Heights, MI – July 2006** Migrated Workplace Collaborative Learning 2.6 from Cloudscape 5.1 to MS SQL 2000. Relocated WCL system to DMZ. Upgraded WCL 2.51 to WCL 2.6. Delivered “Train the Trainer” training to learning administrators covering WCL Authoring and Assembly Tool, MS LRN Toolkit, LMS User Interface and Workplace Portal User Interface. Reviewed current configuration and provided “best practices” recommendations and implementation. Enabled SSL and reviewed security configuration. : Provided Migration, Upgrade and Recommendations documentation.

**IBM Lotus Domino Migration Consultant (ISSL) – IBM/Publicis Groupe – Chicago, IL Dec 2005 – June 2006** Member of IBM Technical Migration Team for Publicis Groupe, a worldwide advertising conglomerate to support migrations from GroupWise 6.x and Outlook/Exchange 2000 to IBM Lotus Notes 7.01 and Lotus Sametime 7.0.

**Transformation Management Consultant**- Responsible for planning and developing the Transformation Management Plan which included recommended training for all user types, communications strategy and email content, exposing change management issues and recommendations for a successful implementation. Provided coordination and planning for all levels of Support including Help Desk, Field Support, Server Administration and Security Team enablement. Worked with brand relationship managers to create Brand Rollout Teams to coordinate all communications, promotions and end user migrations.

**Lotus Notes 7.01 Migration Engineer** - Developed and tested rollout and migration processes using Wolcott's ADT (Automated Deployment Tool) and Binary Tree's CMT for Notes (Common Migration Tool 2006.099) for 10,000 users including Apple MAC users. Developed several customizations to Domino Web Access (DWA) 7.01 mail template. Developed migration tools to import groups into Directory from Excel, import rooms and resources, reset Domino Web Access preferences via automated mailin database process, reset connection and location documents for MAC users. Developed process to auto expire migrated documents into a multiuse personal archive database (used for local migration and Notes archive) to set quota at 300mb post migration. Developed server pass 1 and server pass 2 migration process for Exchange and GroupWise MAC users using ADT to set the migration values with relative dates in CMT Tool. Provided documentation on ADT/CMT configurations, Transformation Management Plan and Support/Help Desk Enablement.

**IBM Lotus Domino Migration Consultant (ISSL) – IBM/MetLife – Sydney, AU - Sep 2005 – Oct 2005**

Provided IBM Lotus Notes 6.5 training, installation and configuration support to MetLife - Australia users being migrated from Microsoft Outlook/Exchange to IBM Lotus Notes/Domino 6.5 via the Binary Tree CMT for Notes and CMT for Public Folders (Common Migration Tool). Training sessions were provided to 130 users as live group workshops and one-on-one sessions. Migrated and validated the users' Microsoft Exchange server data to IBM Lotus Notes. Provided Domino application support for migrating Public Folders to Lotus Domino applications. Configured CARDSCAN scanner to use Lotus Notes and share the scanned business card data with multiple users. Provided an application solution for storing Marketing Presentations to a Lotus Notes database for access by the Marketing Group. Documented, reported and resolved end user migration issues. Tested and debugged all aspects of the Lotus Notes/Domino server and client including email, applications and networking issues. Provided documentation for client on installation, configuration and Frequently Asked Questions.

**IBM Lotus e-Learning Consultant (ISSL) – IBM/CIGNA – CT/PA - Feb 2005 – July 2005** Member of R3 LMS IBM Technical Team. CIGNA project consists of six phased areas to be outsourced to IBM. R3 is the third release focused on e-Learning implementation using the IBM Lotus Learning Management System 1.05 technology. There were two main functions performed on this project:

**R3 Learning Management System Application Consultant / Functional Analyst** – IBM customer facing consultant to CIGNA. Responsible for determination of application configuration needs, client requirements, Fit-Gap Analysis and Functional Design Specifications for new LMS customizations. Configured LMS system in dev, staging and production including user role automatic assignments via LDAP attributes, auto enrollment profiles, access control lists for root LMS and catalogs using LDAP attributes and all other LMS application settings. Authored, modified and finalized deliverable documentation: Application Configuration and Control Tables Inventory, Functional Specifications for all customizations, Functional and Technical Design "As-Built" Specification, Roles Based Security Matrix and Requirements Traceability Matrix. Facilitated configuration workshops, Steering Committee Demo, and other meetings/demos as needed.

**R3 Learning Management System Test Manager** – Coordinated all aspects of the R3 LMS Test implementation including test creation, test tracking, problem validation, coordination with developers and testers, problem reporting and closure of (TPRs) Test Problem Reports. Tested end to end processes including Standard Operating Procedures for CIGNA and IBM Service Center for outsourcing all learning activities to IBM. Authored, modified and finalized deliverable documentation: Test Plan and Strategy document, Test Cases for exercising the LMS system by configured User Role, LMS Customizations, and Standard Operating Procedure Test Scenarios. Supported all phases of test : UNIT, SYSTEM, INTEGRATION and UAT. Supported Pilot into phased production implementation

**Lotus Domino Website Content Management Developer/Administrator – InVision Solutions, Inc. - Feb 2004**

**– Feb 2005** Installed, configured and administered IBM Lotus Domino 6.5 Server for new application and email environment. Setup Domino server clustering, backup and disaster recovery. Developed Website Content Management System with contact tracking and custom search engine using Lotus Domino 6.5, LotusScript, JavaScript, Java Agents, DHTML and HTML. The system includes a customizable registration database that connects to a contact tracking database. The "workflow" enabled website database allows non-technical users to instantly review, approve, publish and archive documents to the website. The multiple database system is marketed to prospective clients for website migration projects for small to medium businesses that need an "easy to use" web based system for business needs.

**IBM Lotus e-Learning Consultant (ISSL) – IBM/Mohegan Sun Casino, CT, July 2004** Provided training for course creation staff at Mohegan Sun using the IBM Lotus Authoring Tool for publishing Web-Based Classroom sessions. Provided "Train the Trainer" courses and materials for Mohegan Training Staff using the IBM Lotus Learning Management

System 1.04. Migration of a self-paced and a live course using MS PowerPoint and Microsoft LRN. Migration of VHS video based content to digitized format for use within a self-paced LMS course. Installed course developers desktops with IBM Lotus Authoring Tool 1.04 and LRN Toolkit 3.0.

**IBM Lotus e-Learning Consultant (ISSL) – IBM/Canon, Long Island NY, Feb 2004 –** Installed and configured IBM Lotus Virtual Classroom System v1.02. Trained Canon staff on the installation and configuration of the system. Provided best practices and presented possible solutions for integration of the Lotus Virtual Classroom with Canon's current e-Learning systems.

**IBM Lotus Domino Consultant for Wireless (ISSL) – IBM/Revlon, Oxford NC, December 2003 – May 2004** Installed and configured IBM Lotus Domino 6 Server with Lotus Domino Everyplace Access Server 6 to enable wireless access to Revlon's Lotus Domino 5 email servers via several different PDA's and wireless phones over a secured ATT network using Lotus Domino and Everyplace Access security. Worked with IBM/ATT to develop this solution for Revlon. Provided technical support to pilot group and Revlon Domino Administration Staff.

**IBM Lotus e-Learning Consultant (ISSL) - IBM/Mohegan Sun Casino, CT, Nov 2003** Provided product training overview using the IBM Lotus Learning Management System and the Lotus Virtual Classroom. Assisted with planning, implementation and migration activities for course developers and trainers.

**IBM Lotus e-Learning Consultant (ISSL) - IBM/URS Corporation, Denver, CO Sept 2003 - Oct 2003** Provided training for course creation staff at URS using the IBM Lotus Authoring Tool for publishing IBM Lotus Virtual Classroom sessions. Debugged problems with new system and tested Live Virtual Classroom integrated with IBM Lotus Learning Management System. Assisted onsite with end to end course creation, techniques and best practices.

**IBM Lotus e-Learning Consultant (ISSL)- IBM/ Bureau of Land Management, Phoenix, AZ, Sept 2003** Installed and configured IBM Lotus LearningSpace 5.x on Microsoft 2000 using MSSQL 2000. Migrate production LearningSpace database to Windows 2000 system. Developed software website tools to allow downloads of all required applets and plug-ins for use with the IBM Lotus Virtual Classroom and LearningSpace.

**Webmaster/e-Learning Consultant/Web Developer - IBM Lotus eLearning , Cambridge, MA, Feb 2002 - Feb 2003** Webmaster for IBM Mindspan Solutions and Lotus LearningSpace public domain websites, website database development, creating and publishing content and graphics using Lotus Domino 6, JavaScript, Java Agents, HTML, DHTML, LotusScript, Notes Formula Language and Adobe PhotoShop 7.0. Technical support and implementation of IBM Lotus Virtual Classroom Sessions on LearningSpace 5.x and the new Live Virtual Classroom 1.0. Sessions were offered through our websites at lotus.com/mindspan and lotus.com/learningspace to the public bi-monthly. IBM DemoNet System Administrator for Live Virtual Classroom project. Designed Lotus Domino 6 Virtual Classroom Registration System for tracking registrants, automated the registrant confirmations, followup survey notifications and report generation to interface with IBM's Registration System. Automated monthly and trend analysis webmetrics reports for both websites using SurfAid Data Analysis.

**Security Specialist/Web Developer -Osram/Sylvania, Danvers, MA, Sept 2001– Dec 2001** Design Lotus Domino 5.08 infrastructure to support web-based access to confidential information for channel customers, sales rep's and internal employees on MySylvania.com. Security model and implementation includes Lotus Domino Server 5.08 with Domino Single Sign-On (SSO), Virtual Server and Virtual Hosts, Customized Login Process transparent to end user, LDAP Authentication to external Site Server 3.0 Directory, SSL 3, and specialized Lotus Domino Server Configuration. Requirements for MySylvania: Incorporate into the existing Active Server Pages (ASP) maintaining corporate single login and transparent login to Domino from ASP. Focus on reviewing and re-designing web application security for multi-database system and enabling system for two additional marketing channels. Developed Custom Search for Web Archive Database. Development includes Lotus Domino 5.08, JavaScript, HTML, DHTML, Java Agents, ASP and LotusScript.

**Domino Web Developer - Consultant to Verizon, Boston, MA, HR/Payroll, Nov 2000 – April 2001** Developed enterprise-wide HR / Payroll Access Request System for web only corporate audience utilizing Lotus Domino 5.04, JavaScript, LotusScript and HTML. Responsible for planning, development and testing of HR/Payroll Access Request System that is used for creating, tracking and approving access requests and client surveys. Application features: extensive workflow approval structure, dynamically generated HTML Pages, multi-framed website; rollover navigational buttons, image-maps with Adobe Photoshop 5.0, user-friendly interface developed specifically for non-technical audience, and automated web enabled administrative functions. In addition, reviewed existing business applications providing business analysis and solution enhancements.

**Web Developer - Consultant to Wake County, Raleigh, NC, Revenue Dept, Sept 1999– Nov 2000** Development and maintenance of Web Pages for Wake County Revenue Department using HTML, JavaScript, and Lotus Notes 5.02 Databases. Developed interactive Map of Real Estate Data to enable "geographic" specific downloads using NetObjects Fusion. Implemented Lotus Domino Web Portal System, enabling users to easily publish content to the website.

**Lotus Notes/Domino Consultant - Wake County, Raleigh, NC, Information Services, Sept 1997–Sept 2000** Responsible for Project Management and building Notes Development Team. Acted as Primary Software Developer to design and implement the following types of Notes and Web 4.x solutions : Enterprise Wide Performance Development and Management System, Custom Reservations, workflow and web enabled applications for Strategic Plans, Interactive Manuals, Help Desk Applications, Notes Development Standards, Emergency Bulletins, Board Agenda Process including customized scanning solutions using Xerox DocuCentre and Pagis Pro 3.0. Developed web enabled system using ReplicAction accessing back end data in Oracle through Notes/Web UI. Researched third party solutions for help desk applications and scanning.

**Domino Migration R4 -R5 and Y2K** : Responsible for Year 2000 Project Planning and implementation utilizing TeamStudio Analyzer, developed customized tools for testing and fixing non-compliant Year 2000 Databases and R5 incompatible databases. Analysis and migration of Domino 4.x applications to Domino 5.01 applications. Configuration and administration of migration servers. In addition, provided consultation support to the Domino Server Administration Team, enabling clustering, replication schedules, server configurations, troubleshooting application issues, and customized statistics and reporting tools.

**Lotus Notes/Web Consultant-State of North Carolina, Raleigh, NC, Dept of DHHS, Sept 1998 - Jan 2000** A partnership with Wake County Government and the State of North Carolina resulted in a project to deliver State resources to County Affiliates via an online system designed to cut printing costs, distributions costs and simplify overall maintenance of system. Responsible for project management and development of interactive web enabled solution for the Department of Health and Human Services to deliver online User Manuals and Resources to County affiliates for the Work First Project using Lotus Domino 4.6. System included online Interactive User Manual, archived resources, six levels of users access and auto registration system for end user access. Customized billing task for reporting usage, provided training, documentation, and rollout for Statewide Implementation. Domino Server administration, configuration of Domino Server, customization of server tasks for statistics and billing, and management of auto registration system.

**Lotus Domino System Administration Architect – City of RockHill, SC, Jan 1999- Sept 1999** Responsible for Server Architecture Plan and implementation using Lotus Domino 5.01. Developed hardware requirements, software requirements, license requirements, set schedule for rollout, and performed installation, configuration of multi-server system including: SMTP configuration for inbound/outbound e-mail routing topology, replication schedules, customized Reservations Database for conference room and equipment scheduling, Administration Duties Schedule (Daily, Weekly and Monthly tasks), planned and implemented backup and disaster recovery, and end user installation, configuration and training for 1500 + environment.

**Lotus Notes Consultant II - Lotus Development Corporation, Cambridge, MA Sept 1996 – Sept 1997** Responsibilities include acting as a liaison between the client, development, and test groups to ensure quality of code deliverables and deployment at customer site. Development of tracking tools and documentation to ease training and implementation for QE Team, Localization Translators, Infrastructure Team, and Server Administrators for their respective roles of system implementation. PartnerInfo, developed for IBM, is an enterprise wide Lotus Notes Document Management Application combining various sources of information into one integrated system for worldwide distribution to IBM Business Partners via Notes and the Web.

**IBM Corporation Raleigh** : On-site support for Functional and System Verification Test Team during Alpha and Beta Releases of the PartnerInfo System. Responsible for deployment, administration and maintenance of the Notes infrastructure using Notes 4.51 and Domino. Configuration of Notes Servers to support Notes server clustering, SSL2, Domino, IP sprayer technology, proprietary web authentication and web subscription code and database management. Responsible for debugging of Notes templates, LotusScript, proprietary Notes server tasks and proprietary web code for Java applets, web subscription, and web authentication.

**IBM Corporation Raleigh and ISD Corporation China** :On-Site support for Localization/Multibyte Enablement of the PartnerInfo System. Planning, implementation, and technical support of System Verification Environment to support the translation of the PartnerInfo System into nine foreign languages including double-byte languages. Knowledge of DBCS, LMBCS, multilingual server enablement, translation using Notes Global Designer and international versions of Lotus Notes.

**Notes System Administrator, Lotus Development Corp, Cambridge, MA. Feb 1996 - Sept 1996** System Administration in a multiple domain testing, development, and production environment. Configuration, maintenance and migration of Lotus Notes Servers v.3.32, 4.11a, 4.5, InterNotes Servers, FTP Servers and Web Servers. Installation of operating systems including NT 4.0, NT 3.51, OS2 Warp, Warp Connect and Win95. Web Server configuration included Notes 4.11a, 4.5, Domino 1.5, Website, and Netscape Commerce Server. Maintenance of Novell File Servers. Server licensing, administration and implementation of network backup of servers using ArcServe for NT & ArcServe for Novell. Developed "Demo's" for marketing personnel showcasing Lotus Notes features and development efforts at Lotus Consulting.

**Product Specialist - Specialized Applications Associates, Inc, Boston, MA Dec 1994 - Feb 1996** Coordinated product development for a telephone based marketing service. Defined product requirements and wrote functional specifications based on marketing needs. Tested, configured, and maintained Interactive Voice Response systems. Worked with clients to design, test and rollout telephone and internet based systems. Configured Notes servers in OS2 and NT environments. Built security scheme to control databases for the companies distributed sales force. Refined Notes based applications to track invoices and generate call detail reports. Coordinated and administered a Lotus Phone Notes application server.

**Technical Marketing Director - Direct Visitors Marketing, Inc, Boston, MA. Oct 1992 - Nov 1994** System Development/Administration: Designed and implemented customer tracking and support databases using Lotus Notes for customer base of 200 companies. Expanded current services and developed new product areas. Assisted in the recruitment of new sales people and supervision of interns.

#### **COMPUTER TECHNOLOGIES:**

**Languages:** Java, LotusScript, Java Agents, JavaScript, DHTML, Visual Basic, ASP, HTML, Notes Formula Language

**Server Experience:** IBM Lotus Domino, Microsoft Exchange Server 2007, IBM Lotus Domino 7, Microsoft Exchange Server 2003, IBM Lotus Domino 6, Lotus Domino Rnext, Lotus Domino 5.x Lotus Notes 4x, 3.x, WebSphere, Netscape Commerce Server, IBM Network Dispatcher, Internotes Web Publisher, Clustering, ReplicAction, SSL2, SSL3, Mail and Messaging, SMTPMTA's

**Applications:** Wolcott's ADT (Automated Deployment Tool) and Binary Tree's CMT (Common Migration Tool), Binary Tree's CMT Universal (CMT for Exchange), IBM Workplace Collaborative Learning 2.x, IBM Lotus Learning Management System 1.05, IBM Lotus Virtual Classroom, IBM Lotus LearningSpace 5.x, 4.x, Lotus Workplace, Lotus Domino 6, Lotus Sametime, Lotus Domino Rnext, Lotus Domino 5.x, Lotus Notes 4.x, 3.x, Domino.Doc 2.5, NetObjects Fusion, LEI : Lotus Enterprise Integrator, ReplicAction, Notrix, Visual InterDev, Borland JBuilder 5.0, TeamStudio Analyzer, Lotus Smartsuite, Microsoft Office, Pagis Pro 3.0, Adobe Photoshop 5.x-7.x, Aldus Pagemaker

**E-Learning Technologies :** IBM Workplace Collaborative Learning 2.x, IBM Lotus Learning Management System 1.x, IBM Lotus Virtual Classroom, IBM Lotus LearningSpace 5.x, 4.x, IBM Lotus Authoring Tool v.1.x, IBM Lotus Offline Learning Client v1.x

**Operating Systems:** Win 2003 Server, Win 2000 Server, Win NT 3.5- 5.0, WinXP, Win2000, Win95, Win 98, OS2 4.0, AIX 4.2, Novell, MS-DOS

**Telephony Experience:** Interactive Voice Response Systems (IVR), Lotus Phone Notes

**Certified Training:** Notes Application Developer I & II, Notes System Admin I & II, Windows NT Training, Internet Technologies

#### **EDUCATION**

Degree: Bachelor of Science, Cum Laude, SUNY Brockport, Brockport, NY. 1989

#### **REFERENCES**

Available upon request