


Connecting Recruiters & Top Talents in 30 Seconds

- [FETCH Jobs](#)
- [Post Profile](#)
- [Candidates](#)
- [Recruiter Registration](#)
- [Recruiter Login](#)

Follow us on:   

[View Profile](#)

**View Profile**

<b>Mark Gillespie</b> (US Citizen) <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : 8 Yrs	<b>Preferred Employment</b>	Available as of Feb-22-11
<b>Sys Admin/Network;</b>	<b>NT Admin</b>	US Exp : 8 Yrs		
Albuquerque, NM	Ph(C) : +1-505-453-0105	Salary : Market	Corp-Corp <span style="color: red;">✗</span>	<a href="#">Email [Check Availability]</a> <a href="#">Forward Profile/Resume</a> <input type="checkbox"/> <a href="#">Save in Scratchpad</a>  <a href="#">Download Resume</a> <small>Only for Premium Access</small>
Relocation : <b>YES</b>	Ph(H) :	Rate : Market	W2 Contract <span style="color: green;">✓</span>	
Prof. State(s) : NM	Ph(W) :		W2-Permanent <span style="color: green;">✓</span>	
Quark Xpress > 1 yrs	TCP/IP > 10 yrs	LAN > 8 yrs	Desk Top > 8 yrs	1099 Contract <span style="color: green;">✓</span>
ACCESS > 10 yrs	Crystal Repor > 1 yrs	SQL > 1 yrs	ACTIVE DIRECT > 10 yrs	Need H1B <span style="color: red;">✗</span>
Desk Top Engineer, Systems Administrator, ACCESS, Crystal Reports, SQL, ACTIVE DIRECTORY, Security, VOIP, CSS, Excel, HTML, SQL Server, TCP/IP, Word, Operating System, Oracle 8i, ASP, C#, VB Script, VB, Frontpage, Dreamweaver, LAN, Powerpoint, business skills				
Preferred Time to Call : Corp-Corp Info : Notes :				
Domain Experience : <b>Government, HealthCare, IT/Software</b>				

**Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)**

Mark Gillespie

Albuquerque, NM

**SUMMARY**

Information Technology Specialist with experience in Infrastructure, Knowledge Management, desktop management, patch management, LAN management, and system support that has done IT administration, networking, desktop engineering, web programming, Crystal Reports using SQL, SQL Server and Oracle 8i and 9i configuration and use, and business related documentation.

Employment in large and small environments by government and private industry as a contractor/consultant doing Windows 2003 and 2008 as well as Red Hat Linux server administration in predominantly Windows 2003 Server environment, database configuration and use, and maintenance of networks, web sites, computing environments, and systems.

**ACHIEVEMENTS**

While at the USDA/Foreign Agriculture Service Knowledge Management Staff, I redesigned and edited 50,000 file 'fasnet' Intranet site so that it had updated code and was designed so that the naming convention of the physical file structure was logical and reflected the agency structure. Restructured and cleaned up this site so that all links were in correct format (no spaces or special characters) as well as worked with Administrator and Web Master on upgrade to SharePoint and content management.

Used Cascading Style Sheets (CSS) to format website so that pages were similar and so that the minute's pages looked the same. Used batch programs, Front Page, Notebook, and open source programs as tools. Existing databases were included in the web site upgrade.

Used Excel for financial, computer programming, lists, data migration of comma separated data for migrating Crystal Reports to CRD and SQL Server for SQL for reports and queries.

MS Access to build databases including tables and the correct normal form for relational databases. Built front and back end of databases and migrated data from Access to MS SQL by changing types and metadata for project. I have used Access, MySQL, MS SQL, and Oracle 8i and 9i databases.

Development of web programs using languages such as HTML, ASP, CSS, JavaScript, SQL, C#, and VB Script in a Visual Studio or Macromedia environment.

Build outs with Compaq servers installing, updating, and working with Active Directory and RAID arrays for 1000 node network. I configured Outlook, GroupWise, and Lotus Notes/Domino in various environments using Active Directory and the Microsoft Management Console for administration.

I have worked with Windows NT, 2000, 2003, and 2008 server environments doing backups and maintenance and ILO for server builds.

Able to work with TCP/IP, VOIP, and other network protocols as needed.

**PROFESSIONAL EXPERIENCE**

IT Field Services Consultant 4/2010 to 10/2010

Finished 6-month contract at the National Enrichment Facility, doing IT work connected with construction of phase 1 and 2 for Uranium Enrichment Company (URENCO), doing desktop management and computer administration deploying desktops and peripherals in 1500 seat, temporary construction environment for management, finance, procurement, engineering, drafting, and IT. Worked on many small projects under Project Manager moving functional departments as need arose. Duties included Active Directory, user accounts and profiles, hardware and software break/fix, printers, security patches, documentation, USD call center w/ticketing software, AMI database for asset management, network cards, video cards, imaging, builds, configuration files, etc. Lotus Notes for email and collaboration in worldwide company. Repaired Outlook email problems, such as excess personal storage table (.pst) and off-line storage (.ost) files as well as loss of data and subsequent recovery. The installation and repair of various programs such as PXE, On Track, Adobe Acrobat 9 Pro, Kipp, AutoCAD, Nero, Cisco VPN, MS Office, etc. for users. Configuration of programs and repair of network issues, including cat5e cable and RJ45's and NIC cards in computers and printers. Researching and analyzing problems in the business and IT convergence and change management and patches. Many other duties as assigned!

Provided on-site field support to customers including installation, and servicing and repairing systems and equipment.

Verified and approved operational quality of system equipment.

Resolved customer issues in the areas of hardware installation, repair, upgrade and maintenance. Assisted in investigating and resolving complex installations and maintenance matters of significance.

Instructed customers in the operation and maintenance of systems/equipment

Ensured issues are referred to the appropriate personnel/service areas for follow up, testing and troubleshooting.

Liaison with customers on administrative and technical matters for assigned projects

Performed analysis and prepared reports on system problem trends and issues.

Provided basic Systems admin support in the following areas: MS Exchange, Active Directory, backup exec, and SQL Server

Break Fix/Technician Consultant 01/2008 to 04/2010 (Contract)

Break/Fix Technician for Global Services company doing contract warranty service work for HP, Dell, and generic computers and printers. Install various components like motherboards, power supplies, and DVD drives. Repair of hardware components on Windows servers, workstations, HP printers, and laptops at State Farm, Wal-Mart, business, and individual customers.

HP, Dell, and other desktop computer troubleshooting and repair consultant

State Farm Insurance office computer and network repair for break/fix and networking problems for Eastern New Mexico area.

Install and configure any component of a computer including peripherals and printers.

Motherboard, hard drive, CPU, power supply, video and audio cards, PCI and AGP cards, and memory installation and configuration

Project installing print kiosk at Wal-Mart stores that includes HP printers and other equipment for their retail photo operations.

Crystal Reports Programmer and IT Administrator 07/2008 to 01/2009

Crystal Reports and IT administration – IT management of call center so that connectivity was maintained as well as computers updated and working.

MIS administration using Active Directory in a networked environment.

Dealt with New Mexico IT issues and included Crystal Reports, CRD automation scheduler tool, documentation, TCP/IP and VOIP network connectivity using Quintum switches as well as firewall, routing issues, hardware and software.

Emergency Response Center (ERC), Traditional Answering Service (TAS), and Medical Research Screening using Amtelco programs of TAS/Call Center, eCreator for scripted calls, Infinity, Call Logger, Call Archiver, Report Generator, and Infinity Supervisor.

Backed up Exacom server with triple-sided DVD's for VOIP calls. Connected call center computers that use Exacom recording system to patch panel so that all calls could be recorded and sent to a remote server for ERC as well as TCP/IP network connectivity.

EARS-Net logging software that saved WAV files and uploaded them to server via FTP.

Windows 2003 Server, Exacom Server, VOIP switches, SonicWALL, APC, Windows XP, and McAfee Enterprise Suite firewall.

Migrated Info Desktop reports from Seagate Crystal Reports 7 using the automation tool CRD that uses Seagate Crystal Reports and run times from Crystal Reports 7 to 2008 and used SQL to update reports using SQL Server.

Analysis of call center, network, VOIP, and technology to determine solutions to ongoing problems. Documentation of analysis for MIS center to use.

Used Excel for various tasks from programming to tracking resources in use in the call center like data that needed to be encrypted under the HIPPA regulations and customer lists.

Use of MS Word to write logs of daily tasks that were done in the call center and web based call center 'ticketing' software in the SQL Server database.

IBM Computer Installer 8/2007 to 12/2007

This was a Forest Service project contracted by IBM and coordinated by QualxServ for data migration and desktop rollout, including new operating systems as part of a nationwide project.

Installed new computers and migrated data to new computers

Large rollout that was in 3 states and logistically difficult

Authenticated users to the network using Active Directory

Reinstalled new drivers for peripherals and printers

Installed system from server using IP address.

Analyzed problems for Forest Service call center.

Desktop Management & Patch Management 3-month contract 3/2007 to 6/2007

Large project included manually updating computers with security patches and updates to comply with NIST standards for a security audit. Investigate vulnerabilities using Internet and software websites as well as knowledge base to determine solutions that could be applied. Use of LANDesk, Policy Maker, and Remote Desktop programs to update security patches and COTS software throughout the organizational unit network using Remote Desktop.

Installed security patches on workstations and laptops throughout organization

Installed in person at workstation using customer relationship skills

Pushed remote patches and updates through 500 server data center to computers using Group Policy and Active Directory

Updated Network Information SQL Server Database as needed

Registry changes for security reasons

Worked on project to automate patch management system

Analysis of project to determine problems and solutions.

SQL Server for asset and user information in IT department at Idaho National Lab.

Construction contractor 1/2005 to 05/2006

Licensed contractor doing remodeling and new construction in Montana that included project management, building website(s) for business, contracts, bidding and takeoff, material lists, ordering, construction all phases, and getting licensing and permits.

C# Data Conversion Programmer 06/2006 to 09/2006

Converted SGML, XML, HTML, and Quark/Xpress tagged ASCII text files to HTML and RTF formats using C# and XSLT languages. Regex as well as search strings for parsing data. I verified that data files accurately resembled print products of same title for online medical books production for medical professionals. Organized, maintained, and converted all project files for each book. Performed quality assurance and reconciled all links and linked objects for each project. I developed tools and other systems to expedite conversion projects and coordinated tasks with other members of the department. Position included using all medical terminology included in all types of medical books like a 700 page Nurses Handbook, 1800 page Toxicological Guide.

Computer Infrastructure Technologist - 3 month contract 09/2005 to 12/2005

Working under the aegis of IBM with top management team at Sedona Technologies as part of a nationwide project, installed multiple (~250) HP computers statewide in Wyoming including network connectivity and upgrading of systems from Windows 2000 to Windows XP and software to bring them up to date. I used local and enterprise server administration tasks during this desktop rollout in environment with Windows server.

Repair problems with new computers (i.e. hard drive, network, or CD drive) and any peripherals already installed including printers, multifunction machines, monitors, and keyboards.

Mapped servers to hard drives and used remote desktop to connect local and network load servers for installation of new computers and peripherals as well as existing data.

Rollout of workstations, laptops, printers, and new software updates

Logistics of statewide rollout needed to be determined as needed.

Analysis of problems with rollout including network and peripherals.

Government Positions

USDA/FAS/Knowledge Management Staff, Washington, DC, 5/2004 to 12/2004

IT Management Specialist (Network)

Position on Knowledge Management Staff was tasked with upgrading, maintaining, and redesigning 2.3 gigabyte, 50,000 file "fasnet" Intranet site to repair damaged links, bots, and include macros. Helped the Director of Knowledge Management write policy concerning Intranet site and file system.

Completely redesigned and edited Intranet site in real time to prepare it for a content management system and to make the file system logically equivalent to the actual agencies physical structure as Assistant Webmaster/System Administrator.

Designed a new file system with a more logical layout using some of the existing file structure and changed the physical structure.

Re-designed weekly minutes and news sites to have more usability that adhered to a specific layout instead of several different designs using CSS.

Used Notepad for coding HTML, DHTML, ASP and CSS to edit web pages for Intranet. Used Front Page to edit Word documents to HTML so that they would load easier and faster for overseas and other users with limited bandwidth.

Used MS Office suite for various tasks. Used batch tools to rename files and links, as well as FrontPage. Used regular expressions to find strings in site to edit. Used Lotus Notes for various tasks including email, databases, and data sources.

Documented progress of re-design and upgrade of Intranet site for Director. Made instructional documents for user operation of all-in-one multi-function machines.

Analyzed Intranet site edit for latency, bandwidth, speed and accuracy.

Used SharePoint to administer web site upgrade project in large multi-server/desktop environment that was worldwide in scope, with 3 load balancing and backup data centers in other countries.

USDA/FSA/ITSD/LAN Management, Washington, DC, 5/2003 to 8/2003

IT Specialist (Network)

Network LAN and WAN management doing server testing and configuration, groupWise email, remote administration (RMON), and tier 2 networking help desk using MAGIC Service Desk software suite.

Configured Compaq server RAID arrays and upgrades to Novell 6.0 Network Operating System. Remotely monitored 40 servers that were in various locations in DC area with most of them located in a large data center at the USDA.

Gathered information for convergence of IT departments in the USDA.

Used Magic Services Desk for tier two and three help desk ticketing database.

GroupWise E-mail user and server setup and configuration.

Analyzed network and computer problems and documented for supervisor.

Used Word and Excel to document tasks completed for supervisor.

Various administration tasks for Windows NT 4.1 server, including server maintenance, updates and upgrades and networking.

**HARDWARE & SOFTWARE SKILLS**

Installation, configuration, and maintenance of:

network operating systems like Novell Netware

Windows Administration using Active Directory and tools from 2003 and 2008.

TCP/IP, VOIP, VPN

Software

Hardware

Database driven web sites.

Use of Web programming, scripting (SQL, VBScript), data conversion, database configuration and development, documentation, and projects.

Operation of call center including VOIP phones, Exacom recording, TCP/IP, Computers, reporting and configuration.

Use of MS Office Suite including Word, Access, Excel and PowerPoint at expert level.

**Software Used**

Operating Systems: Windows 3.1, 95, 98, NT 4.1, Windows 2000, Windows XP (used since 2002), 2003 Server, Windows 2008 Enterprise Server, Novell Netware 6.0 and Linux Operating Systems 5.2 thru 10

Programs: Installation of programs such as Oracle 8i, 9i, PHP, MySQL, Java, Linux, Rational Suite, Wireshark, Quicken, MS Orcas, Vista, AI Roboform, Anti-virus, Anti-Spyware, Firewalls, FTP Clients, Rippers, Flash, Admin Tools (remon, portmon, etc), too many to list

Office Suites: Microsoft Office Suite - Word, Access, Excel, and PowerPoint 95 thru 2007, Open Office

Design Tools: UML, Oracle 8i and 9i, Rational Suite design tools, SQL

Databases: Oracle 8i and 9i, MS SQL, MS Access, MySQL, Relational and Dimensional databases

Reporting: Report Generator, automation tool CRD, Crystal Reports 7 to 13, and Access

E-Mail: Eudora, GroupWise, Lotus Notes/Domino Designer 6.0, Outlook E-mail

Browsers: Internet Explorer 3 to 7, Netscape, Mozilla Browsers including Firefox

Graphics: Adobe Photoshop, the Gimp

Editing Software: Adobe Acrobat Professional, Adobe Distiller, MS FrontPage, Linux text editors (VI, gvim, gcc, emacs), power grep, regex, EditPad Pro

IDEs and Languages .Net, Visual Studio 6.0, Dreamweaver, ASP, JavaScript, Cascading Style Sheets (CSS), HTML, C++, Visual Basic, VB Script, Cold Fusion

Desktop Management Tools: LanDesk, Policy Maker, Remote Desktop, Terminal Services, VNC

Telephone: VOIP, Infinity, Kshema, Amtelco, Infinity Supervisor, Call Logger, Exacom, Quintum, Cisco switches.

Networking Network Topologies, TCP/IP, Cat5, RJ45, Network Interface Cards, Routers, Switches, Modems, RAID, Network Protocols, Standards, Security, LAN, star and ring topologies, WAN, client-server environments, Distributed computing, Network Management tools, Protocol Analyzers, wireless, ghost, Servers, etc.

**EDUCATION**

College/University

Aspen University, Working on MBA/IS

Eastern New Mexico University, Work toward MBA 2008-2010

University of Wyoming, BS in Management Information Systems, 2001 to 2003

Boise State University, Studied CIS and NetComm, 1999 to 2001

University of Alaska, 1997 to 1999

College Coursework

**Information Management**

Access, Excel, Word, and PowerPoint, Principles of CIS (VBA in Excel), Relational Database Systems (Access), Business Telecommunications, Windows 2000

Computer Networking Administration, Network Application Development (Cold Fusion), Computer Concepts in Business, Quicken, HTML, Intro to Information

Management, Systems Analysis and Design (Rational Suite, MS Project) Independent Study (Oracle 9i), Special Topics (Database Warehousing and Computer Security), AutoCAD 13

**Computer Science**

Intro to C++, C++ 1 and 2 (Data Structures), Business Data Processing 1 (Visual Basic 6) and 2 (ASP, VBScript, JavaScript), Software Engineering, Final Software Project (Inventory control using C#, ASP.Net)

**Business Courses**

Clerical, Financial, and Managerial Accounting; Legal Environment of Business, Managerial Finance, Management and Organization, Marketing, Math Applications for Business, Calculus 1, Statistical Tech Decision Making, Micro and Macroeconomics, Business Communications, and Technical Writing 1 and 2, Managerial Problem Solving

**MBA Courses**

Project Management, Financial Management (Valuation), Economics for Managers, Managerial Research Methods, Organizational Behavior, Organizational Theory, Marketing Management, Managerial Accounting, and E-commerce completed so far. Information Systems Strategic Management and Quantitative Analysis courses have just been completed. MIS and Business Ethics classes are now in progress.

Copyright 2011 © Corp-Corp.com. All rights reserved.

[Home](#) | [Site Map](#) | [FAQ](#) | [About Us](#) | [Events](#) | [Contact Us](#) | [Live Help](#)

**Jobs by Category:**

[Java J2EE Jobs](#)  
[DBA's Jobs](#)  
[SAP Jobs](#)  
[Siebel Jobs](#)

[Mainframe Jobs](#)  
[Oracle Apps Jobs](#)  
[People Soft Jobs](#)  
[QA / Testing Jobs](#)

[Database Developer Jobs](#)  
[Embedded System Jobs](#)  
[Business Analyst Jobs](#)  
[Project Management Jobs](#)

[Dot NET, VB, ASP, C# Jobs](#)  
[Data Warehousing / ETL Jobs](#)  
[System Admin/Network Jobs](#)  
[Unix, C, Shell Scripting Jobs](#)

[Web / Internet Jobs](#)  
[C++, VC++ Jobs](#)  
[Reporting Tools Jobs](#)  
[EAI - MiddleWare Jobs](#)

**Links:** [QFetch.us](#) | [Jobs by State](#) | [Contract Jobs](#) | [Consultant Resumes](#) | [Employer Directory](#) | [Press Release](#) | [Feedback](#) | [Privacy Policy](#) | [Terms & Usage Policy](#) | [Unsubscribe](#)