

MATTHEW

SKILLS & ABILITIES

Information Technology

- Expertise with Windows server products – 2000, 2003, 2008
- Expertise with Windows messaging products – Exchange 2003, 2007, 2010
- In-depth attribute level and architectural understanding of LDAP-compliant directories – Active Directory, Sun Java Directory.
- In-depth attribute level and architectural understanding of Microsoft Unified Communications products – OCS 2007 R2, Lync
- Significant experience with the Quest Toolset – QMM AD/EX, Quest Reporter, ARS

Communication

- Designed and managed an end-user communication strategy for large Active Directory migration (47,000 users). Reduced informational service desk calls from 17% to less than 5%. Solution is easily scaled and delegated.
- Designed an automated live reporting system for Active Directory user and workstation migration progress, which can be delegated out to Project Managers for daily executive updates.

Leadership and Management

- Developed and coordinated a strategy for name conflict resolution over 14 separate entities, impacting over 8000 user objects. Strategy developed with input from each entity.
- Project Management can always look to me for guidance on migration planning – including resourcing and scheduling.

Migration Path Solutions

- Working with MCS, designed an intra-forest OCS and Lync migration path written in PowerShell.
- Wrote custom application to facilitate transition of GAL segregated Exchange 2003/2007 to 2010.
- Built a number of custom applications to monitor Active Directory and Exchange migration progress and health.

EXPERIENCE

Migration Consultant

2011 to Present

- Specializing in custom migration configurations – such as shared SMTP namespace, GAL segregation, mixed-environment co-existence transitions.
- Experience transitioning hosted solutions providers, with a zero-impact end-user experience.

Directory Services Analyst

2007 to 2011

Alberta Health Services – Government Healthcare

- Working with Active Directory and Exchange migrations since 2007.
- Worked closely with Quest PSOs – Involved in internal Quest PSO discussions, and considered ‘part of the team’.
- My role involved close interaction with MCS, HP, and IBM consultants to solution a range of migration-related challenges.
- Migrated over 180,000 Active Directory user objects, as well as over 60,000 computer objects

EDUCATION

B.A., Political Science
University of Calgary

May 2009

- Major: Political Science with focus in Economics
- Related coursework: Survey management and design using SPSS.