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Confidential (US Citizen)		Posted by: Individual		Tot Exp : 10 Yrs	Preferred Employment	Available as of Feb-18-11
Sys Admin/Network; NT Admin				US Exp : 10 Yrs		
Mesa, AZ	Ph(C) :	Ph(H) : Email me job details		Salary : 50K /Yr	Corp-Corp ✗	Email [Check Availability]
Relocation : YES	Ph(W) :			Rate : Market	W2 Contract ✗	
Pref. State(s) : AK, AZ, CA, HI	Cisco > 6 yrs Exchange Serv > 6 yrs System Admin > 7 yrs unix > 4 yrs				W2-Permanent ✓	Forward Profile/Resume
	AIX > 4 yrs Windows 2000 > 10 yrs ACTIVE DIRECTORY > 7 yrs Avaya > 5 yrs				1099 Contract ✗	
Cisco, ACTIVE DIRECTORY, Avaya, SQL, System Admin, unix, VPN, Windows Server, .Net, ACCESS, AIX, Apple Mac, AS/400, Exchange Server, Flash, Foxpro, Graphics, Remedy, Vista, Windows 2000						
Preferred Time to Call :						 Download Resume Only for Premium Access
Corp-Corp Info : Confidential						
Notes :						
Domain Experience : HealthCare, IT/Software						

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Nathan L. Adams

Objective: I have been working in IT for 10 years and it is the only career I see myself in. I love what I do and believe that I would be a valuable asset to any company.

Highlights: Database and SQL experience, Managed users and permissions in Active Directory. Managed exchange server and Cisco VPN accounts. Avaya phone switch, crisis management, and cabling experience. Available for on call and willing to travel. A+ and Net + certified.

Experience: Emdeon Business Services
System Administrator II/PC Helpdesk/Level 2 Tech Support Jan 03 to Dec 08
Install/configure/troubleshoot Windows NT workstation/server,
Windows 2000/2000 server, XP, Windows server 2003, and Vista workstations.

Provide technical support for any pc issue to our staff using a trouble ticket system. Document work done in the ticket and update users with their ticket's status.

Provide support to our graphics department's Mac users. Install, setup and support software on OSX.

Responsible for customer site 24/7 insuring that the Windows Servers where always able to process files.

When there were outages, notify management and affected staff and escalate as needed.

Work with our NOC troubleshooting network issues as needed.

Create users in Active Directory and manage permissions

Create and manage mailboxes and resources on Exchange.

Create, manage, and support Cisco VPN users.

Implementing a script that automated checking the AS400.

Support Custom FoxPro applications, .NET apps, and some SQL processes.

Created a test lab for the events team that mimicked the production environment.

Set and moved phone extensions and reset voicemail boxes on the Avaya system.

Installed/moved phone, CAT5, and Optical cable as needed in our building.

Minor repairs on laser printers and supported network printing.

Support AIX, SCO and UNIX users that sent us files with a script we created. Set up SCO Unix computers for CS training.

Wrote several technical training documents for executive, CS, and plant users.

Provided remote support to the Toledo office(sister plant to Scottsdale)

Some experience working on the Cisco Catalyst 5000 Switches, setting port speeds and troubleshooting network issues.

Pearson / Pearson Curriculum Technical Support July 10 to Present
Responsible for supporting Teachers and students access to an educational website.

Assist users in troubleshooting why features do not work, resolving problems on their computers, assist teachers in setting up their classes and using features, and documenting problems that need to be addresses by development.

Support SuccessMaker, a server/client program that uses PostgreSQL, Apache, and Tomcat to display the program to clients on their internal network.

Wal-Mart / Compucom / System Administrator for Warehouse Servers October 06 to December 06
Responsible for supporting over 3000 windows server clusters across the globe.

Create and troubleshoot print queues

Applied windows updates to all servers, restarting hundreds of servers at a time

Worked tickets out of the Remedy queue.

Fort Smith Hospital / PC Technician March 2010
Flash medical PCUs to update the software as part of an FDA recall.

Census Bureau / PC/Network Installer September 2009
Install all computer hardware and printers for the local census office.

Multi Systems Inc/Customer Assistance Centre Tech April 02 to Jan 03
Responsible for supporting property management and point of sale software.

Identify hardware and network issues.

Ultimate Electronics / Installer May 01 to May 02
Installed car stereos and Direct TV home satellite systems.

Set up 2 stores with cat5 and coax for the floor displays/network.

MCI WorldCom / Customer Care Agent March 00 to Feb 01
Primary support for HP Pavilion computers.

Became the team lead and was a resource to assist the other techs.

Education: Central Arizona College
General education classes taken.

Techskills A+ and N+ certified.

Interests: Computers, Reading, Gym and Travelling.

Reference: References will be provided upon request.

Jobs by Category:	Java J2EE Jobs	Mainframe Jobs	Database Developer Jobs	Dot NET, VB, ASP, C# Jobs	Web / Internet Jobs
	DBA's Jobs	Oracle Apps Jobs	Embedded System Jobs	Data Warehousing / ETL Jobs	C++, VC++ Jobs
	SAP Jobs	People Soft Jobs	Business Analyst Jobs	System Admin/Network Jobs	Reporting Tools Jobs
	Siebel Jobs	QA / Testing Jobs	Project Management Jobs	Unix, C, Shell Scripting Jobs	EAI - MiddleWare Jobs