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<b>Oscar J Aroflo</b> (US Security Clearance) <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : <b>19 Yrs</b>	<b>Preferred Employment</b>	Available as of Jan-19-11
<b>Sys Admin/Network;</b> <b>NT Admin</b>		US Exp : <b>18 Yrs</b>		
Edison, NJ	Ph(C) : +1-310-756-5184	Salary : Market	Corp-Corp <span style="color: green;">✓</span>	<a href="#">Email [Check Availability]</a>
Relocation : <b>YES</b>	Ph(H) :	Rate : Market	W2 Contract <span style="color: green;">✓</span>	
Ph(C) : +1-310-756-5184	Ph(W) :		W2-Permanent <span style="color: green;">✓</span>	
Ph(H) :			1099 Contract <span style="color: green;">✓</span>	<a href="#">Forward Profile/Resume</a>
Ph(W) :			Need H1B <span style="color: red;">✗</span>	
Cisco Routers > 1 yrs      Novell > 8 yrs      LAN > 10 yrs      Windows 2000 > 7 yrs	Windows NT > 6 yrs      Security > 1 yrs      SAN > 4 yrs      Windows 2003 > 5 yrs			<input type="checkbox"/> <a href="#">Save in Scratchpad</a>
Novell, LAN, Windows 2000, Migration, Windows NT, Security, EMC, SAN, Windows 2003, ACCESS, Cisco Routers, Desk Top, intel, Itron, Lotus Notes, motorola, MS Project, Operating System, Outlook, TCP/IP				 <a href="#">Download Resume</a> <small>Only for Premium Access</small>
Preferred Time to Call : Flexible - Any Time on Cell +1-310-756-5184				
Corp-Corp Info :				
Notes :				
Domain Experience : <b>Financial, Government, HealthCare, IT/Software, Pharmaceuticals, Telecom</b>				

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OSCAR JOHN N. AROLFO  
1744 Sage Creek Court, Orlando, FL 32824  
Cell Work e-Mail:

**Professional Experience:**

U.S. Customs & Border Protection – NLECC WNOC, 1900 Lakemont Ave., Orlando, FL 32803 10/09 to Present  
QinetiQ-North America/Contract  
Telecommunications Specialist  
Responsible for coordinating operations between local vendors and technicians, performing repair services, and assisting in the operation and troubleshooting of various systems as well as testing & assisting in the implementation of newer equipment.  
Performs DIU migration from CIU (analog) LMR that involves implementation of modernized Land Mobile Radio system meeting the P25 TIA-102, narrowband, and advanced encryptions standard requirements for all CBP radio sites.  
Monitor and troubleshoots all the V.24 digital circuits outages on SolarWinds. Create, manage, and coordinate control requests with various Service providers.

Install all Microsoft Updates and Patches on Servers and computers using WSUS.  
Perform backup and restore using Symantec Backup Exec System Recovery Manager.  
Engage in assisting/leading of HUB equipment installs, programming, configuration, operations, maintenance, and repairs of circuits and peripheral equipment.  
Responsible for drafting and submitting reports relevant to the daily operations of Wireless Network Operations Center (WNOC).  
Execute extensive troubleshooting using Motorola voice/data transmission test sets, Digital Voice Modems, Console Interface Units (CIU), and CENTRACOM Gold Series Consoles.  
Accountable for monitoring alarms and warning systems; and properly maintaining records on down times, outages, updates, and repairs using Foot Prints, and local applications.  
Ensures that the base station or mobile unit two-way radio communication is maintained continuously between officers and other law enforcement/public safety Agencies.  
Consults with outside vendors on all issues related to telecommunications, computers, hardware, software, and related matters.  
Evaluates the utility and condition of multi-line telephone systems, paging systems, radio base station equipment and other data and voice communications equipment.  
Uses hand tools and diagnostic equipment appropriate for installation, maintenance and repair of electronic communications equipment.  
Utilizes specialized test equipment and diagnostics to locate and correct faults and trouble in the computer system and associated peripheral equipment.  
Evaluates the utility and condition of consoles, map boards, or other control or display systems in relation to the daily activities.  
Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless customer service.  
Diagnose problems or malfunctions and accomplish repairs in a minimal amount of time.  
Remain aware of changes in the field and WNOC by reading emails, attending training, and by actively participating in the day-to-day activities of the job.  
Work cooperatively with other Customs and Border Protection Technicians.  
Communicate orally in the English language with individuals in a face-to-face, one-on-one setting or by telephone.  
Comprehend and make inferences from material written in the English language and understand and follow complex schematics, circuit diagrams, work sheets, floor plans, electrical wiring plans, and related documents.  
Work under pressure, handling significant problems or tasks which come up simultaneously or unexpectedly.  
Effectively build, install, and maintain custom wiring for network and LMR equipment.  
Familiar with the Level 1 and Level 2 Help Desk environment.

U.S. Customs & Border Protection Southern California, 380 World Way, Los Angeles, CA 90045 2/09 to 10/09  
QinetiQ-North America/Contract

Field Technology Officer

Provide technical support on all laptops, desktops, and servers for USCBP at Los Angeles Airport (LAX) and other remote locations.

Responsible for the acquisition, installation, maintenance, and usage of USCBP systems.

Perform duties that pertain to policy and planning, security, systems analysis, applications software, operating systems, network services, data management, internet, systems administration or customer support.

Manages and analyzes system performance and maintains system security; Ensures that security procedures are implemented and enforced

Troubleshoots and resolves complex problems to ensure minimal disruption of mission-critical applications; Updates software specifications; Establishes policies and procedures regarding access methods and time, security validation checks, and documentation

Maintains fault-tolerant systems and manages system backups.

Orange County Government (BCC) – Florida, 9150 Curry Ford Road, Orlando, FL 32825 4/02 to 2/09

Network Operations Specialist

Performs provisioning, configuration, and maintenance of Dell/EMC SAN Systems.

Responsible for the operation and maintenance of IT equipments in a multi-client server environment of the department's LAN/WAN.

Performs network hardware/software installations, performance tuning and network component integration.

Responsible for the migration of NT Domain to Windows Server 2003 Active Directory, including migration to Windows XP workstations.

Migrated Novell Servers and clients to Microsoft Servers and workstations.

Merrill Lynch & Co., 101 Hudson St., Jersey City, NJ 07302 3/00 to 2/02

Systems Administrator

Provide technical support on desktops and servers for Global Equity Finance.

Performs systems and user administration on NT and Windows 2000 platform.

Responsible for Anti-Virus Deployment and Updates using SMS and NAI Management Console.

Perform migration of all Novell Servers and clients to Microsoft Servers and workstations.

Salomon Smith Barney/Contract, 80 Greenwich St., New York, NY 10006 5/99 to 3/00

Sr. LAN Administrator

Provide third level technical support for Trading floors.

Responsible for SSB Standard Operating Environment (SOE) rollouts and hardware/software upgrades.

Install, configure and maintain NT Servers/Clusters and NT Workstations.

Perform backup-restore and other administrative duties under Windows NT and Novell platforms.

Migration of Lotus Notes/cc:Mail to MS Exchange/Outlook. Including Y2K remediation.

Merrill Lynch & Co., WFC South Tower, New York, NY 10080 5/96 to 5/99

Network Administrator

Responsible for acquisition, installation, upgrade, maintenance and support of a multiple Novell and NT server systems, desktops/ workstations, laptops, networked printers/queues.

Administrative responsibilities includes: Operating system support, server maintenance, user management, login scripts, backup systems, resolve LAN communication problems, documentation of server and desktop standards set by the department, configuration of Windows NT RAS-based remote access.

Installation, upgrade, evaluation and troubleshooting of server/desktop software packages.

Sequel Concepts, Inc., Hadley Rd, South Plainfield, NJ 07080 10/92 to 5/96

Communications/Technical Support Engineer

Design and engineer enterprise-wide LAN and WAN solutions.

Develop and document cost-effective solutions to meet client requirements.

Provides assistance for clients throughout the enterprise network life cycle of design, implementation and support.

Performs integration, installation, maintenance, and monitoring of hardware and software performance including the growth of multiple LAN.

Prepare costing and procurement of computer products.

Philippine Long Distance Telephone Co., Makati, Philippines 6/87 to 9/91

Outside Plant Engineer

Plan, implement and monitor all outside plant activities within the assigned area.

Conducts engineering studies required for the construction and maintenance of all the outside plant facilities.

Performs field survey, drafting, and preparation of construction estimates.

#### EDUCATION:

B. S. in Electronics and Communications Engineering, 4/1986, License # 3667

Mapua Institute of Technology, Manila, Philippines

#### Relevant Coursework:

Cisco CCNA Boot Camp v2.0, Global Knowledge, El Segundo, CA 90245, July 20-24/2009

Dell/EMC SAN Management, Austin, TX, Sep.11-14/2006

Managing a Microsoft Windows Server 2003 Environment, New Horizons, Orlando, FL, May 2-6/2005

Multi-Vendor Reading System (MVRS 5.1) Advanced Training, Itron, Tucson, AZ, Oct. 25-26/2003

Multi-Vendor Reading System (MVRS 5.04) Intermediate Training, Itron, Spokane, WA, June 17-20/2003

Implementing a Microsoft Windows 2000 Network infrastructure (2153), NiComp, Winter Park, FL, Aug. 19-23/2002

Deploying and Supporting Microsoft SMS 2.0, Computer Horizons, NY, May 14-18/2001

Designing a MS Windows 2000 Directory Services Infrastructure (1561), August 7-9/2000

Updating Support Skills from MS Windows NT to Windows 2000 (1560), July 17-21/2000

MS Project: Creating and Managing Projects, Merrill Lynch, July 11-12/2000

Cisco Router Basic Configurations, Geotrain, New York City, August 3-7/1998

TCP/IP Internetworking and Protocols, Merrill Lynch, 10/97

Windows NT 4.0 Workstation & Server Administration & Support, Merrill Lynch, 6/97

CNE Training Program, Caddisco Institute, Somerset, NJ, 1994, CNE # 6475467

#### Technical Skills:

NOS/OS: Windows Server 2003, Windows XP, Windows 2000 Adv. Server, Windows 2000 Pro, Novell 5.1, Windows NT Cluster Server Enterprise, SSB Intel SOE, Windows NT Workstation and Server 3.51/4.0, Novell 3.x/4.x, OS/2, Windows 95/98, Windows for Workgroups 3.11, Windows 3.1, MS-DOS

Hardware: Dell/EMC SAN, Dell, Compaq, IBM, Gateway, PC Compatibles, Laptops/Notebooks, Token-Ring, Ethernet, Arcnet, 10 Base-T, MAUs, Concentrators/ Hubs,

Frame Relay (Stratacom), Cisco Routers, Excel Switch, Modems, Channel Banks, DSU/CSU, Intel Printer Netports, HP Jet Direct Cards, IPX, TCP/IP, DHCP, DNS, Motorola

Software: LanDesk, Faxserver, Backup Exec, Vital POS Partner 2000, Dictaphone/Freedom, MS Office Suite, MS Project 4.0, Lotus cc:Mail / Mobile, Lotus Notes, Eudora, Dbase, PCTCP/IP 2.3/4.1, IBM Reflection, Rumba, Exceed, Netscape, MS Internet Explorer, Dr. Solomon Anti-Virus Toolkit, Novell LAN Workplace, NT Enterprise Administrator (EA), MS Exchange Administrator, Legato/Networker, Open Mail, MS Outlook/Exchange, Network Associates Anti-Virus Management Console, Remedy, Espresso, Maximo, Solarwinds, FootPrints

References are available upon request.

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