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<b>Ralph Amodei (US Citizen)</b>		<b>Posted by: Individual</b>		Tot Exp : <b>30 Yrs</b>	<b>Preferred Employment</b>	Available as of Jan-17-11	
<b>Sys Admin/Network;</b>		<b>NT Admin</b>		US Exp : <b>30 Yrs</b>			
East Haven, CT		Ph(C) : +1-203-887-9511		Salary : <b>45K /Yr</b>	Corp-Corp	<a href="#">Email [Check Availability]</a>	
Relocation : <b>YES</b>		Ph(H) : +1-203-467-9515		Rate : Market	W2 Contract		
Pref. State(s) : CT		Ph(W) :			W2-Permanent	<a href="#">Forward Profile/Resume</a>	
Cisco > <b>5 yrs</b>	Windows NT > <b>5 yrs</b>	DNS > <b>10 yrs</b>	Ethernet > <b>10 yrs</b>		1099 Contract		
LAN > <b>10 yrs</b>	TCP/IP > <b>10 yrs</b>	WAN > <b>10 yrs</b>	3Com > <b>5 yrs</b>		Need H1B	<input type="checkbox"/> <a href="#">Save in Scratchpad</a>	
Desk Top, Cisco, Outlook, ACTIVE DIRECTORY, MS Office, Windows NT, DHCP, DNS, Ethernet, LAN, Lotus Notes, Migration, Symantec, TCP/IP, WAN, .Net, 3Com, ACCESS, Acronis, Encryption							
Preferred Time to Call : Flexible - Any Time on Cell +1-203-887-9511							 <a href="#">Download Resume</a> Only for Premium Access
Corp-Corp Info : Cigna; Robbie Sundberg; 203-379-8493							
Notes :							
Domain Experience :		<b>Dot Com, Financial, Government, HealthCare, Insurance, IT/Software, Manufacturing, Pharmaceuticals, Retail, Telecom</b>					

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Ralph Amodei/Resume Page 1 of 2

RALPH J. AMODEI  
173 Russo Avenue #412  
East Haven, CT 06513-2755

Email:

EDUCATION QUINNIPIAC UNIVERSITY, Hamden, CT  
Associates Degree in Business Administration

CERTIFICATION Implementing and Supporting Microsoft Windows NT Workstations  
IBM hardware and Business Conduct Training

SKILLS Software: Windows 7/Vista/XP/2000/98/95, Symantec Ghost, Microsoft SMS, Safequard encryption, MS Office 97-2007, Outlook, Lotus Notes, Internet Explorer, McAfee & Symantec (Norton's) AV, Remedy & IBM's Managenow, Image Pro , Webroot Spy Sweeper, Dameware remote control, Active Directory MS Windows 2003 Server, Altris, Deepfreeze, Computrace BIOS security, Telnet, Read180 software.  
Hardware : Troubleshooting, installation & configuration.  
IBM, Compaq, Dell, Toshiba and Hewlett Packard (servers and workstations), hard drive, system board, power supply replacement, Blackberries, air cards. HP Laserjet, Lexmark,  
Panasonic network Ethernet setup and configuration, Thin Clients, install and repair .  
SPECIAL SKILLS  
Server Services: DNS, TCP/IP, WINS, DHCP  
Configure a DHCP address to static and configure network printer  
Network Technology: Hubs, Switches (SMC, 3COM, HP, Cisco),  
Routers (Cisco 2500, 2600, etc.)  
Cat 5 to Cat 6 upgrade, crimp RJ45 connector  
Desktop 1st. 2nd and 3rd level support  
Supervised in project management at J&J and Bristol Myers  
Server installs at IBM Point of Sale customers

**WORK EXPERIENCE:**

01/10-Present Advanced Office System, Yale & Hartford Board of Education Support Analyst III  
CIGNA, Bloomfield, CT  
Install new SATA drives on Dell PCs and image with Acronis imaging software. Install PCs to Science/Tech lab with web-base apps. New Cat 6 network connection cutover. Yale web based app to create new IP address with subnet 67.  
Domain upgrades to GWEXCHDOM, SID and set group permissions.  
Create new profiles and move data from instructor and student computers.  
Successfully installed 250 PCs and connect to share for software.  
HBOE deployed and configured network printers, Read180 sftwr on desktop & MACS.  
Support Analyst with New Haven Board of Education. Processed work orders.

Option Internet Explorer for proxy server settings.  
 Correct McAfee version for W2000 and Windows XP.  
 Virus cleans with Stinger and Malware  
 Attach computer to domain, set system services, set virtual memory, install Lexia  
 Network computers with NComputing; ensure correct drive mapping..

04/09-9/09 Bristol-Myers Squibb Co. Wallingford, CT Support Analyst III, IT Specialist  
 Computer refresh project. Image new HP 6910p laptops, DC 7900 desktops  
 Install programs, migrate data and delivery to user. Profile , network and desktop printer setups and step through new usage for 150 users.  
 Management coordinated Excel spread updates for appointments, daily installs.  
 Use of Timbuktu Pro remote connects and Altiris Consoles.  
 Active Directory Computer Management for group and user computer access rights.  
 Network user data transfers as well as jump drive data moves.  
 Lab Computing Servers W2K Sunset project.  
 Install Outlook and option as user requests. Install MS Office products.  
 10/08 – 4/09 Cablevision, Shelton, Ct  
 Call center support for subscriber Optimum Online services. Email account configuration, password resets, router, and modem analysis .  
 Educate and guide subscriber through network connection protocol – TCP/IP, Winsock and DNS configuration. Analyze customers computer related issues and advise.  
 7/08 – 10/08 Brady Corp – Seton, Branford, Ct Senior Support Analyst  
 IT Specialist, VPN  
 All IT functions including desktop imaging, printer installs, Ethernet cable configuration,  
 Dell server tape backup on BFDS2001; share configuration, wireless diagnosis.  
 Perform daily data backups, rotate and send tapes offsite.  
 HP desktop and laptop new purchase assessments.  
 Move and install phones and users to new cubes including fax machine.  
 Place all service calls for computer and printers. Vender escort.  
 Answer user emails for software installs, CMS, D&B, SAP, Lotus Notes, Microsoft search engine and Office product fixes and installs. Switch and patch panel configurations.  
 1/08 – 7/08 Advanced Office Systems – Yale University, New Haven, CT  
 Email conversion project to MS Outlook 2003. Migrate personal folders, inbox and sent items to Outlook on laptops and desktops with migration software. Complete setup.  
 9/96 – 8/07 IBM CORPORATION, Global Services Division White Plains, New York  
 IT Specialist and Support Analyst III  
 Server installs at Kohl's, The Gap, Banana Republic, Old Navy, and Chase Mortgage

Johnson & Johnson MS server NT administration to MS Server 2003 migration.  
 Admin user accounts, login scripts, file system shares, permissions.  
 Bayer Pharmaceutical 1996 break/fix of all HP printers.  
 Brokerage firms Prudential, RBS, Merrill Lynch, Lincoln Life, ING and third party technician escort. Cisco Voip router installs and option.  
 • Responsible for the design, implementation and daily administration of 250-node Windows NT/2000/XP corporate network, Active Directory administration.  
 • Perform day-to-day enterprise Windows NT administration.  
 • Internetworking LAN/WAN technologies using Cisco switches and routers.  
 • Support network administration including routers, switches, hubs and token ring.  
 • ING Support Analyst I on a team for 2,800 user community in Hartford, CT  
 • Network, desktop printers, computer, monitor installs from order to install.  
 • Internetworking LAN/WAN technologies using Cisco switches and routers.  
 • Software install including MS office products, Outlook, Hummingbird on Win XP with SP3. Update Managenow up to 20 tickets a day.  
 • Configuration of IBM Thinkpad T40, T41, T42 along with Verizon Air Card.

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