

**Richard Griffith**

Server Engineer at JetBlue Airways

Provo, Utah Area | Computer Software

Current	<ul style="list-style-type: none"> <li>• <b>Server Engineer at JetBlue Airways</b></li> </ul>
Past	<ul style="list-style-type: none"> <li>• Senior Exchange System Engineer at Omniture</li> <li>• Exchange System Engineer III at Zions Bank</li> <li>• Exchange System Engineer III at Zions Bancorporation</li> </ul>
Education	<ul style="list-style-type: none"> <li>• Utah Valley University</li> <li>• Brigham Young University - Idaho</li> </ul>
Connections	<b>83 connections</b>

see all...

**Richard Griffith's Summary****Specialties**

Microsoft Exchange 2007/2003, VBScripting, Powershell, Windows Server 2003/2008, VMware, SCOM, BES 4.x/5.x

**Richard Griffith's Experience****Server Engineer****JetBlue Airways**Public Company; JBLU; Airlines/Aviation industry  
August 2009 – Present (1 year 8 months)

Responsible for maintaining 186 servers in the SLC data center. Of the servers in the data center 29 of them are virtual machines running in VMWare ESX server 3.5. Maintenance includes replacing server hardware when needed. Monitor VMWare ESX servers for any problems. Check for power and heat issues. Submit change controls for hardware changes. Respond to any alerts generated by MOM or SCOM. Responsible for setting rights to files and folders on Microsoft 2003 file servers. Monitor and respond to any NetBackup issues. Setup Trend Micro antivirus in a lab environment. Setup Veritas NetBackup 6.5 in lab environment. Setup VMWare ESX in a lab environment.

**Senior Exchange System Engineer****Omniture**Public Company; OMTR; Computer Software industry  
2008 – April 2009 (1 year)

Responsible for maintaining five Exchange 2007 servers that supported 1,200 extremely large Exchange email accounts on a CCR cluster. Supported Outlook, Entourage and IMAP clients. Planned and executed the migration 800+ accounts from Exchange 2003 cluster to Exchange 2007 CCR cluster on Windows Server 2008. Administrator over Tumbleweed's mailgate SPAM and Antivirus appliance. Created scripts to pull information from Active Directory and Exchange. Installed and configured System Center Operations Manager to monitor Exchange 2007. Decommissioned old Exchange 2003 servers from company acquisitions. Setup and configured Symantec Enterprise Vault in a lab environment for evaluation. Installed patches on Exchange servers and DCs during maintenance weekend. Made suggestions on ways to streamline current operations. Researched new products for possible deployment. Racked and configured servers. Analyzed packet traces for email problems. EMC SAN administration.

**Exchange System Engineer III****Zions Bank**Public Company; ZION; Banking industry  
2005 – 2008 (3 years)

Responsible for maintaining seventeen Exchange servers. Maintained two cluster sites that supported 15,000 Exchange email accounts. Lead engineer for converting from GroupWise 6.5 to Exchange 2003 using Qwest tools. Implemented BlackBerry server for GroupWise and moved it over to Exchange. Responsible for two ISA 2004 servers that handled OWA requests. Migrated Exchange 2003 email accounts between two Exchange 2003 systems using Qwest tools. Determined expansion requirements for Exchange 2003 clusters. Created scripts necessary to gather information about the Exchange system and make changes. Configured MOM Exchange Monitoring. Mentored co-workers when needed and researched additional information if necessary. Did preventive maintenance when needed. Assisted other departments with questions regarding Exchange security, and configuration. Setup and maintained Exchange 2003 lab for testing purposes. Evaluated third-party products that integrate with Exchange and handled configuration issues. Installed and tested Microsoft patches in lab environment before deploying in product. Followed change management procedures. Lead engineer over GroupWise 6.5 system. Involved with email legal discovery when needed.

**Exchange System Engineer III****Zions Bancorporation**Financial Services industry  
2005 – 2008 (3 years)**Support Engineer****Altiris**Computer Software industry  
2005 – 2005 (less than a year)

Troubleshoot and resolved configuration problems with various Altiris products, including Notification Server, Altiris Client, Asset Management, Carbon Copy, Deployment Solution, Inventory Solution.

**GroupWise Support Engineer****Novell**Computer Software industry  
2000 – 2005 (5 years)

Troubleshoot and resolved configuration and integration problems with GroupWise and various third party e-mail packages. Resolved integration problems between GroupWise WebAccess and the following products: NetWare Web Server, Apache, Tomcat and Java, IIS. Solved problems for the following products: GroupWise Lotus Notes Gateway (4.X 5.X), GroupWise API Gateway, GroupWise Async Gateway, GroupWise X400 Gateway, GroupWise cc:Mail Gateway, GroupWise GWIA Gateway, GroupWise WebAccess, GroupWise Exchange Gateway.

**SWAT Team**  
**WordPerfect**  
Computer Software industry  
1989 – 1997 (8 years)















Richard Griffith's Education

**Utah Valley University**  
Computer Science, Information Systems  
1997 – 2000

**Brigham Young University - Idaho**  
Associates, Computer Science  
1986 – 1989

Richard Griffith's Additional Information

Groups and Associations:

-  Bring Google Fiber to UTOPIA
-  Cloud Computing, VMware, Virtualization and Enterprise 2.0 Group
-  DFI News - Digital Forensic Investigator®
-  Global Jobs Network
-  IT in Utah
-  Information Technology: Networking, Forum and Jobs
-  Job & Career Network
-  Job & Career Network USA
-  Job & Career Network ~ Professions and Industries
-  Job Openings, Job Leads and Job Connections!
-  Job openings for US IT professionals
-  Salt Lake City Job & Career Network
-  Systems Engineering
-  VMware Virtual Community

Richard Griffith's Contact Settings

Interested In

- career opportunities
- consulting offers
- new ventures
- job inquiries
- expertise requests
- business deals
- reference requests
- getting back in touch

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- Get introduced to **Richard Griffith**
- Contact **Richard Griffith** directly

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