



Liberty Superior Design, Inc.
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"Designing Superior Solutions"

RICK JARVIS

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Summary

- 12+ years of experience working extensively with Lotus Notes.
- Thorough knowledge of the server/user configuration documents located in the NAB, server configuration and connection documents, clustering configurations, etc.
- Installed/Configured multiple Lotus Notes servers.
- Administered sites including creating, registering, certifying and renaming users.
- Server Replication.
- Connect disparate Lotus Notes Domains and Email platforms into Lotus Notes.
- Design, implement and maintain a New Lotus Notes Domain infrastructure.
- Optimize Lotus Notes servers and tasks.
- Configure SMTP, IMAP, POP, NNTP, SSL and LDAP services within Lotus Notes.
- Experience with Sametime, Websphere Applications, Migration Tools using Binary Tree, Monitoring tools such as Intellivatch, SQL, and Exchange 2007
- Blackberry Enterprise Server 5.0

EXPERIENCE:

ITT Corporation – Hanover, MD 5/11 – Present

- Assist with the migration of servers and workstations into new Active Directory domains, using the Quest Software migration tools. Over 20,000 workstations and servers into new Active Directory domains, using the Quest Software migration tools.
- Responsible for using Quest Migration Manager to migrate computers & group objects and security permissions to new domains.
- Responsible for using Quest Resource Update Manager to migrate computer objects to new domains.
- Position required troubleshooting PC networking issues involving LAN connectivity, TCP/IP, DNS, etc.

GeoEye (Thru Hirestrategy Reston, Va) 3/11-4/11

Exchange Administrator

- Optimize exchange and hmail servers
- Troubleshoot errors with proprietary software which sends data thru to the mail servers

The Discovery Channel (Thru Sapphire Technologies Bethesda, Md) 06/10-12/10

Lotus Notes/Domino Administrator/Developer

- Migration from Lotus Notes to Exchange using Binary Tree
- Supported Clients thru migration period

HMSHost Bethesda, MD 12/03 – 05/10

Lotus Notes/Domino Administrator/Developer

- Lead Lotus Notes/Domino Administrator/Developer.

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- Built and maintained fifteen R8.5.2 Domino servers (6 mail and 9 database) supporting the US, Canada, and Europe
- Clustered Lotus Notes servers across several sites for failover
- Designed hierarchal domain structure and migrated from transitioned flat domain
- Built and main Built and maintained domino servers while providing 2nd level support for clients R7
- Automated and monitored backups. Installed triggers in Intellivatch for error notification.
- Account administration including creation, termination, and re-certification of user accounts.
- Customized console to compact database, replace templates, and db fix-up
- In addition created agents to run at night for user fixes
- Administered daily routines of new users and monitored servers
- Migrated Windows 2003 server systems to AS400s hardware architecture
- Configured Intellivatch for compound triggers and notification of issues
- Troubleshoot, modified, and created router strings to handle variations in flow
- Compacted files and deleted white space
- Administered SQL 7 clustered server
- Customized databases using scripts
- Performed client XP migrations
- Hired as team to migrate 500 users from 98 to XP
- Built and deployed MS 2003 servers for field locations. (Approx. 200 Servers)
- Created and documented routine to deploy servers
- Handle Lotus Notes Level 3 Remedy support calls
- Domino Server setup, upgrades, and troubleshooting
- Blackberry Server upgrades and administration
- Sametime Instant Messaging upgrades and administration

Westat Corp, Bethesda, MD 03/03 - 05/03

Technician - Contract

- Provided loaner laptop support such as re-imaging hard drives as well as installing internet access and any user software callouts
- Setup of Laptop Projector Screens for presentation and configured other A/V equipment
- Provided Multimedia recording studio support.
- Tracked 220 printers and recorded data into a customized access database for reporting usage, serial numbers, locations, and contacts

Warwick Resources, Inc. Cambridge, MA 04/02 – 08/02

Lotus Notes Administrator - Contract Migration

- Lotus Notes/Windows 2000 Server Administrator

Quest Albany, NY 01/02 - 04/02

Lotus Notes –Project Manager

- Lotus Notes Client/Server Migration from Domino Server to Exchange using Binary Tree
- Three Locations: S. Carolina, Albany, D.C.

State Street Global Advisors, Inc., Boston, MA 11/00 – 12/01

Lotus Notes Administrator - Contract

- Responsible for 15 servers, maintaining clustering failovers
- Provided 2nd level support for Notes clients
- Migration of R5.04 to R5.1.
- Utilized Intellivatch for server monitoring.
- Included some development such as creating databases and altering views.

Verizon, Inc., Middleton, MA 09/00 - 11/00

Lotus Notes - Consultant

- Part of a team which migrated from MS Exchange to Notes R5, creating ID's and mapping clients to network.

I-Group / Lightbridge / Signal Communications, Boston, MA 10/99 - 09/00

Lotus Notes - Consultant

- Brought in for a short-term assignment to verify the integrity of the Lotus Notes infrastructure. Presented findings to management.
- Provided support to users/management as requested on Notes use and maintenance.

Administrator & Development for Lotus Notes R4.6 to 5.04

- Created custom databases per request.
- Set up new employees on using Remedy for call tracking.
- Maintained databases replicating to the company web site.
- Upgraded from NT to Windows 2000 environment.
- Set up new MRP system using data migration techniques to populate the fields in a pervasive retrieve database.

The TJX Companies, Inc. Westborough, MA 08/99 - 10/99

Lotus Notes/Domino Administrator

- Supported clients in a Lotus Notes/Domino environment incorporating Internet standards (browser access), workflow, and document management using Release 4.6 also involving development and support of applications.
- Responsible for a variety of long and short term strategic planning functions often investigating and recommending new technology.
- Worked on a variety of desktop computer systems, including PCs, LANs, and Client/Server projects using Standardized and Custom Software, relational databases, and Windows development tools on a day-to-day basis.
- Responsible for the management of LANs as well as network integration among Windows, Windows NT, and Novell users.
- Supported stores nationally by utilizing sophisticated, labor-saving technology. These technologies included: computerized point-of-sale system, which performs real-time check and credit authorization via satellite network; automated in-store markdowns; computerized time and attendance; and automated merchandise transfers. Besides designing, programming, and installing these systems, I also would examine each one thoroughly in the state-of-the-art "Store Labs," which can simulate any real-life store situation.