



Robert S. Guadagnoli
Microsoft Exchange Architect and Migration Expert
Dallas/Fort Worth Area | Information Technology and Services

- Current
 - **Microsoft Exchange/AD Migration Expert at ING**
- Past
 - Consultant at Dibon Solutions Inc.
 - Principal Consultant at Intellinet
 - Senior Consultant at Statera
- Education
 - College of DuPage
- Connections
 - **81 connections**

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Robert S. Guadagnoli's Summary

Senior architect and consultant with over 15 year of IT experience primarily focused on Microsoft Exchange, Active Directory, and MS Clustering. Secondary focus on ForeFront Client Security, Hyper-V and ISA Server web proxy configuration for Exchange. Successfully delivered projects for enterprise sized clients across a broad range of industries in roles including enterprise and systems architecture, design, implementation, project management, training, mentoring, and IT strategy.

Specialties

Exchange, Active Directory, Hyper-V, ISA/TMG

Robert S. Guadagnoli's Experience

Microsoft Exchange/AD Migration Expert ING

Public Company; Financial Services industry
May 2010 – Present (11 months)

Exchange and Active Directory migration expert for a 15,000 seat Exchange 2010/AD migration using Quest Migration Manager tools. Exchange designed to support .9999% up time using Exchange 2010 high-availability solutions including multiple site DAG and data center fail over (Geo Clustering). Created POC to develop migration strategy and testing of migration solution. Developed migration plan using the Quest Migration Manager tools for both Active Directory and Exchange 2010 target forest

Consultant Dibon Solutions Inc.

Privately Held; Information Technology and Services industry
September 2010 – November 2010 (3 months)

Assisted a client of Dibon in migrating from GroupWise to Exchange 2007

Principal Consultant Intellinet

Privately Held; Information Technology and Services industry
December 2009 – April 2010 (5 months)

Hired to become the anchor consultant for the Texas region
Responsible for developing messaging solutions to go to market
Responsible for working with sales and marketing to formulate the sales and marketing strategies for the infrastructure practice
Interview potential candidates
Provide pre-sales support and create and review statements of work
Lead multiple enterprise Exchange infrastructure projects

Senior Consultant Statera

Privately Held; Information Technology and Services industry
December 2008 – December 2009 (1 year 1 month)

Hired to become anchor consultant for the Dallas practice
Participated in pre-sales processes
Created and reviewed statements of work
Interviewed potential candidates
Lead multiple enterprise Exchange and infrastructure projects

Project Architect and Lead Consultant Pierce County Government (Client of Statera)

Information Technology and Services industry
February 2009 – May 2009 (4 months)

Provided subject matter expertise for the migration from GroupWise to Exchange 2007 for 4,000 seats using the Quest GroupWise Migrator for Exchange for a County Government
Created build documentation for the team to build the Exchange 2007 servers on Windows Server 2008 and ISA Server 2006 environment to support the migration
Created the Migration plan for the process included in using the Quest tool to migrate from GroupWise to Exchange 2007
Created detailed task list/project plan outlining the specific tasks and hours per task to develop a realistic timeline for milestones
Assisted in building out the Exchange 2007 infrastructure using geo clustered CCR clustering, Microsoft load balanced HUB/CAS servers, and load balanced ISA servers for secure authentication of remote Internet clients to Exchange 2007
Executed Test plans to ensure Exchange 2007 environment was running properly
Quest tools were used to migrate the users mail items from GroupWise to Exchange 2007
Performed the Pilot and complete migration of users

Forefront was deployed to the Exchange servers for virus and malware protection
 Provided migration of 4,000 mailboxes as well as Distribution Lists
 Created support documentation from the team to use for reference in using the new messaging system
 Assistance was given to the client for discovering and delivering an email archiving solution.
 Follow on support after the Go-Live to assist the clients IT team in finding solutions to the issues after the migration

Sr. Lead Consultant

Catapult Systems

Privately Held; 201-500 employees; Information Technology and Services industry
 September 2007 – November 2008 (1 year 3 months)

Designed Active Directory and Exchange migration to a new forest using Quest migration tools. Created migration cookbook documentation so the customer could do the migration without assistance. For the same customer, created an Exchange 2007 design including utilizing a high-availability solution using CCR failover clustering mailbox servers and network load balanced HUB/CAS servers. This design was for 4,000 mailboxes. Designed a transition from Exchange 2003 to Exchange 2007 utilizing a high-availability solution including CCR Exchange cluster servers and NLB HUB/CAS servers. Created design documentation deliverables. This design was for 500 mailboxes. Performed an enterprise migration from GroupWise to Exchange 2007 for a large children's hospital. Migrated 5,000 mailboxes using Quest's migration tools. Designed and configured the Exchange 2007 servers including 4 clustered Mailbox servers, two load-balanced HUB/CAS servers and two load-balanced Edge Servers. Designed and configured two load-balanced ISA 2006 servers for client access to Exchange 2007 from the Internet. Designed and configured ForeFront for Exchange on all Exchange 2007 servers. Created detailed documentation for the project including Troubleshooting, Disaster Recovery, Operations Guide and Recipient Guide documentation. Mentor for the hospital's messaging team, providing Exchange 2007 expertise.

Sr. Microsoft Architect

Nu_Way Search, Inc.

Information Technology and Services industry
 March 2006 – August 2006 (6 months)

Provided subject matter expertise for consolidating a holding company's Microsoft Exchange 2000 infrastructure. In the process of the consolidation, created the design to upgrade to Microsoft Exchange 2003. The holding company included 5 companies; the business requirement was to create isolation and autonomy for each company to function without disruption caused by another company. In total, 1,200 users geographically dispersed throughout the world. Designed the software and hardware requirements to build out a Data Center using high availability best practices to provide superior uptime for their Exchange 2003 messaging infrastructure. Designed Microsoft Clustering for Exchange 2003 and Front-end Back-end topology for external and mobile access to Microsoft Exchange 2003. Evaluated and made recommendations for traditional SAN storage versus I-SCSI SAN storage, SMTP Gateway devices and monitoring Exchange 2003 and Active Directory with Microsoft Mom. Created detailed design and build documentation to cover Active Directory and Exchange 2003.

Sr. Consultant

Wrigley

Privately Held; Consumer Goods industry
 November 2005 – March 2006 (5 months)

Provided final review of Exchange 2003 design prior to production roll out. Provided subject matter expertise to the project team in the area of Microsoft Exchange 2003 and Microsoft ISA 2004. Assembled the Exchange 2003 infrastructure, including several 4-node Active/Passive backend Microsoft Clustered servers as well as front-end servers and ISA servers to support 12,000 mailboxes. Mentor for Operations team providing Active Directory and Exchange 2003 expertise.

Sr. Microsoft Architect

Acxiom

Public Company; ACXM; Information Technology and Services industry
 April 2004 – August 2005 (1 year 5 months)

Senior architect for a large Windows NT to Windows 2003 Active Directory and Exchange 2003 migration. The project included 5000 seats with over 100 servers distributed among 10 locations throughout the United States. Designed the Active Directory, including the DNS, WINS and DHCP services. Designed the Exchange 2003 environment including Active/Passive Microsoft Clustered servers to support the high availability email availability. Developed the migration methodology for migrating to Active Directory and Exchange 2003. Tested the migration software to determine the most proficient choice that would be used in the production migration.

Senior Systems Engineer

Seyfarth Shaw

Partnership; Law Practice industry
 May 2003 – December 2003 (8 months)

Provided Subject matter expertise as the senior Microsoft architect. Created the design for Windows 2003 Active Directory which included 1400 users and 22 Domain Controllers within 9 locations throughout the United States. Design included DNS, WINS, DHCP, OU's, server sizing, Security policies, replication design, and Group Policy. Created the Microsoft Exchange 2000 design that which included Microsoft Clustering for high availability. Participated in planning the migration from Novell and GroupWise to Active Directory and Microsoft Exchange 2000. Built over 60 servers and maintained over 200 servers including 6 Cluster Servers. Created server build documentation Performed interviews and reviews of my team members. Implemented and maintained Aelita Enterprise Directory Manager for management of Active Directory for all the administrators. Created training materials and trained administrators how to use the new Microsoft environment.

Technical Lead

Allstate

Public Company; 10,001+ employees; ALL; Insurance industry
 September 2002 – March 2003 (7 months)

Responsible for leading 10 concurrent migration projects, which required upgrading Windows NT application servers to Windows 2000 server. Approximately 200 servers involved throughout all the projects. Worked with the Application teams to initiate testing procedures and test plans. Provided test lab environments to complete the testing. Worked with the procurement team for acquiring hardware. Provided documentation for all milestone phases. Created and maintained project plans and agendas. Attended group meetings as a participant and leader.

Consultant

Avanade

Privately Held; 5001-10,000 employees; Information Technology and Services industry
 August 2000 – June 2002 (1 year 11 months)

Provided subject matter expertise to many clients for this world renowned consulting company. Participated as the technical lead in many migrations to Active Directory from Windows NT and non Microsoft platforms. Participated in migrations to Microsoft Exchange 2000 from Microsoft Exchange 5.5 and other non Microsoft email platforms. Responsibilities as the technical lead and architect included developing and testing the migration strategy to Windows 2000 with NetIQ's DMA migration tool, design of the Active Directory, DNS, WINS, DHCP, and TCP/IP configurations, Group Policy and

Windows 2000 Security and administration delegation. Additional responsibilities included managing the team of consultants to deploy all projects. Made recommendations and delivered processes for best practices in change management. Conducted performance reviews for consultants involved within the projects.

Senior Network Engineer

Microsoft

Public Company; 10,001+ employees; MSFT; Computer Software industry
August 1999 – August 2000 (1 year 1 month)










Provided final resolution support for all Microsoft operating systems, email and network connectivity. Developed operating system error resolutions. Researched and developed corrective action for configuration conflicts and hardware errors. Created and published content for internal and public knowledge base. Performed extensive research on new software and hardware, then communicated the information to the team to proactively prepare for possible resolutions to future incidents. Delivered call coaching, mentoring and consulting to Microsoft engineers and outsource partners. Excelled at Microsoft by breaking monthly records in case closures while keeping high customer satisfaction.

Robert S. Guadagnoli's Education

College of DuPage

Robert S. Guadagnoli's Additional Information

Groups and Associations:

-  MCITP: Enterprise Messaging Administrator
-  MCTS/MCITP
-  Messaging Experts
-  Microsoft - Current and Former Employees
-  Microsoft Exchange
-  Microsoft Exchange Tips and Tricks
-  Microsoft MCSE Club
-  The Engineers WANTED
-  Unified Communications

Robert S. Guadagnoli's Contact Settings

Interested In

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- new ventures
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- expertise requests
- business deals
- reference requests
- getting back in touch

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