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Roy D Henderson (US Citizen)		Posted by: Individual		Tot Exp : 16 Yrs	Preferred Employment	Available as of Feb-26-11
Sys Admin/Network; NT Admin				US Exp : 16 Yrs		
Riverside, CA	Ph(C) : +1-951-288-2907			Salary : Market	Corp-Corp	Email [Check Availability]
Relocation : NO	Ph(H) :			Rate : Market	W2 Contract	
Prof. State(s) : CA	Ph(W) : +1-951-955-9865				W2-Permanent	Forward Profile/Resume
Exchange Serv > 8 yrs	SAN > 5 yrs	Windows 2003 > 7 yrs	Windows XP > 7 yrs		1099 Contract	
ACTIVE DIRECT > 6 yrs	Apache > 6 yrs	C > 1 yrs	Desk Top > 10 yrs		Need H1B	<input type="checkbox"/> Save in Scratchpad
ACTIVE DIRECTORY, Apache, C, Desk Top, FIX, IIS, MS Office, Operating System, SAN, SeeBeyond, Windows 2003, Windows XP, ACCESS, Director, Documentum, Dreamweaver, Exchange Server, Fireworks, Flash, Frontpage						
Preferred Time to Call : Flexible - Any Time on Cell +1-951-288-2907						Download Resume Only for Premium Access
Corp-Corp Info :						
Notes : Working full-time for County of Riverside, Board of Supervisors.						
Domain Experience : Government, IT/Software						

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Roy Dushane Henderson Jr.
Riverside, Ca 92509 Phone E-Mail:

Objective
To obtain a challenging position where I can utilize my Network Management/System skills, while developing new skills and professional relationships.

Experience
Network Administrator III-C County of Riverside 2005 - Present
Manager of a high profile IT support team, that takes care of 75 employees spread across three departments and 13 sites. Responsible for IT budget and inventory, 150 personal computers and 35 servers, including 20 virtualized environments. Technologies in our environment include Windows 2003 and 2008 servers, Windows XP, Vista, Windows 7, Apple and various Linux operating systems. On site implementation and use of SQL, XAMPP, SPARK, IIS, Apache, and TNT log management systems. 3 web servers and 3 Microsoft Exchange servers managed in house. High-level network, desktop and troubleshooting techniques combined with unprecedented customer service skills.

High visibility board chambers management, including all aspects of meeting management. Control room operation, web-streaming setup, still and video edits. Custom video creation for various departments for special occasions and public service announcements.

High visibility projects: Pictron Streaming for AV county meetings, third party outreaching for various web streamed meetings, using Windows media and Flash encoders, PSA projects with Executive Office and Board of Supervisor offices for Fire, Sheriff, Governor visits, Department Head meetings, and various presentations to the Board of Supervisors. Current good standing relationship with county department heads. Entire network rebuild and migration from Novell to AD environment. Implementation of global and group policies. Maximized policies for maximum energy savings.

Network Technician SeeBeyond Technologies, Inc. 2002 - 2005
Last line of support for large research and development department and external support. Hardware and software maintenance, virus control, create/manage custom images for end user and server environments. Use of VNC and remote desktop tools for end user support. New hire and terminations for AD domain accounts. Install/configure/troubleshoot new hardware and software. Diagnose issues for new users of MS Office 2003 upgrades, company wide. Created and managed Help Desk application.-R&D environment. WinNT, Windows 2000, Windows XP and all versions of server. Beta-tested and imaged various Windows 2003 server war rooms. - Managed domain and email accounts using AD 2000/2003, with MS Exchange Server Integration. Documentum, Peoplesoft and Remedy accounts also part of user management. New hire and termination process.-Created custom images for various user groups throughout the company, improving "bug fix" turnaround time and uptime.-Worked unsupervised for 3-midnight shift, individually supporting up to 100 users per night.-AV team supporting marketing division. -Interview and shot video infomercials for high visibility companies such as Blue Cross, Argon, SeeBeyond, Washington Mutual. -Setup and supported AV needs for numerous tradeshows across US. Shot/edited video on-site and transferred to marketing for high profile sales shows.

Help Desk Technician E.S.R.I., Inc. 1998 - 2002
Internal phone support for 3900 employee software company. Use of remote control tools to diagnose/fix user issues. Manage Unix accounts and spam system. New hire process. Virus control team leader.-Administered and troubleshoot several MS Access database throughout the company environment.-Utilized Help Desk database to prioritize incoming calls and emails, and distribute workload for over 35 technicians.-Performed all maintenance and repairs for all Dell laptops for entire company. Screen replacements, motherboard replacements, etc.-Created images of multiple machines/operating systems-with many different configurations. Some machines were triple boot.-Reviewed and changed toner recycling program, saving company nearly 50k/year.-Liaison between Purchasing, Internal Systems, Marketing, and Tradeshow team, for hardware requisitions and requirements.

Education/Training

USMC Systems Technician Course 1994-1995

Gained small systems and software certification. Certified to work on military systems and networks.Windows 95 User and instructor courses at MCRD San Diego 1994-1995Dell Certification Training through Dell Computer Corp., Desktops, Laptops and Servers (certified for 7 years consecutively.)VideoMaker 2007, 2008Video skills training. Editor, director, videographer, scripting and timeline, Chico, CA.

University of Phoenix 1993-1995

San Diego campus. Took general classes while in the military.

Skills

Certified Ethical Hacker, certified since 2008. Wireshark, Snort and Solar Winds experience.Strong MS Windows and Windows server skills. 15 yearsMS Office Suite skills. 17 yearsHTML skills experience, Netfusion, Dreamweaver, PHP, Front PageVideo editing skills, Sony Vegas Video. 9 yearsPhoto editing skills, Adobe Fireworks and Photoshop. 7 yearsSetup maintain and manage Microsoft IIS and Apache web servers, hosting multiple sites. 10 yearsManage small consulting company in Riverside, Ca for almost last 10 years.Create small CCTV/DVR systems for small – medium businesses.Stay up to date on latest technologies, virus and malware outbreaks and remedies through research, peer group memberships and self help studies17 years hands on software/hardware and network experience. Top notch troubleshooting skills.

Volunteer Experience-Designed and maintained church website and newsletter.-Designed and rolled out over 20 non-profit sites for various customers.-Edited video for Riverside Tongan church, Charter Communications local broadcasting.-Coached PonyBaseball kids ages 3 yrs. old to 16 yrs. old –Past 13 years-Coached AYSO Soccer for kids ages 3 yrs. to 13 yrs. old –Past 13 yearsMilitary Service

United States Marine Corps1993-1998

Professional References

John TavaglioneRiverside County 2nd District Supervisor

Robin HastingsRiverside County 5th District Chief of Staff, Marion AshleyMoreno Valley CouncilwomanFabio DuarteSystem Administrator – CPresbyterian Medical

HospitalKecia Harper-IhemClerk of the Board, Riverside County

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