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Ryan Hoch (US Citizen) Posted by: Individual		Tot Exp : 3 Yrs	Preferred Employment	Available as of Jan-24-11	
Sys Admin/Network;	NT Admin	US Exp : 3 Yrs			Corp-Corp ✗
Dallas, TX	Ph(C) :	Salary : Market	W2 Contract ✓	Email [Check Availability]	
Relocation : NO	Ph(H) : ✉ Email me job details	Rate : Market	W2-Permanent ✓		
Ph(W) :	ACTIVE DIRECT > 3 yrs	AS/400 > 1 yrs	System Admin > 3 yrs	LAN > 3 yrs	Forward Profile/Resume
Ph(W) :	TCP/IP > 3 yrs	WAN > 3 yrs	Windows NT > 3 yrs	C > 1 yrs	
1099 Contract ✗					
Need H1B ✗					
Windows, iphone, System Admin, ACTIVE DIRECTORY, AS/400, Desk Top, LAN, Mainframe, MS Office, Operating System, Remedy, Sharepoint, TCP/IP, VB, Vista, WAN					
Preferred Time to Call :					
Corp-Corp Info :					
Notes :					
Domain Experience : Financial, Insurance					

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Ryan Hoch
Dallas, Texas 75287
cell

Summary of Qualifications

Highly motivated, talented and an experienced technology professional with exceptional customer and PC skills seeking a position in a challenging, fast-paced work environment. Team building, effective and productive mentoring and creating working relations with staff and management levels that will make a significant impact to any organization.

Technical Skills

Networking Configuration: DSL/LAN/WAN, TCP/IP
 Desktop Applications: Microsoft Office, Active Directory, AVG, Norton, SharePoint
 Software Utilizations Remedy, Microsoft VB
 Database: IBM Personal Communications, Mainframe, AS 400

Operating Systems: Windows 95/98/2002/2007, XP, Vista
 Hardware Systems: Routers (Linksys, D-link) Modems, Printers
 Mobile: iPhone

Professional Experience

Lively and Associates Staffing, L.L.C.
 Southlake, TX
 System Administrator-Full Time 9/2010 - Present
 System Administrator-Contract 9/2008 – 9/2010

Responsible for resolving technical issue relating to network connectivity errors
 Provided technical support on site and remotely (24x7)
 Responsible for installing and troubleshooting printers
 Implemented software updates to all end users
 Provided mobile support for iPhone users
 Maintained ticket filing systems relating to end user conflict

TEK Systems Contractor
 Bank of America - Client
 Addison, TX 2/2009 - 8/2010
 Help Desk / PC Support
 IT – Production Support

Responsible for assisting in the interpretation, evaluation and resolution of issues pertaining to functional operations of Microsoft application hardware and software

products.

Responsible for resolving technical problems and inquiries as it relates to all aspects of the Mortgage and Insurance Business applications.

Determine effective resolution of user by troubleshooting and analyzing applications.

Duplicate problems and produce problem report for R&D resolution.

Troubleshoot and resolve network connectivity errors for on site and remote users

Create and respond to helpdesk tickets while maintaining proper SLA

Provide training and support for new analyst

Provide weekend and holiday support for Client users.

Lively and Associates, L.L.C. 2/2008 – 6/2008

Southlake, TX

Recruiter-Contract

Scheduled interviews of candidates and provided administrative support for Senior Recruiter

Qualified and pre-screened candidates for open positions for the Senior Recruiter

Posted all open requisitions on company website and different job boards as required.

Scheduled onsite interviews for Senior Recruiter and Client Hiring Managers as needed

Maintained manual filing systems and electronic candidate data base

Performed an average of 20 – 30 candidate cold calls per day for open positions

Maverick Residential Mortgage 11/2006 – 2/2008

Frisco, TX

Mortgage Loan Officer

Provided clients with a financial solution to help enable them in their mortgage funding and/or a refinancing of their current loans.

Responsible for processing of all loan procedures included but not limited to: applications, structure of loans, proposal of loans, ordering the appraisal of property, collecting all documents, forwarding to processing, transmitting to the underwriting department, scheduling the closing with the customers.

Remaining in constant connection with clients to keep them apprised of their loan process.

Met with local realtor and solicited builders for new home owners and buyers for future referrals.

Processed cold calls to potential customers with regards to new referrals. Expectations were to make at least 50 calls per day. Met and exceeded that goal.

Attended Chamber of Commerce meetings to introduce Maverick Residential Mortgage products.

Centex Home Equity 2/2005 – 11/2006

Lewisville, Texas

Mortgage Loan Officer

Originate purchase and refinance loans

Manage prospective leads daily by cold calling. Expectation to contact at least 50 potential customers per day.

Analyze customer's financial responsibilities and extend opportunities for low risk options to reduce foreclosure.

Responsible for all paperwork including applications, structure of loans, proposals, appraisals, transmitting to underwriting and scheduling the closing with the customers.

Remaining in constant connection with the customer throughout the loan process.

Household Automotive Finance 2/2003 – 2/2005

Lewisville, Texas

Deficiency Balance Collector

Directly contacted with dealers and customers regarding auto claims on high-balances

Reviewed credit reports to base decisions upon monthly payment

Analyze monthly transactions and projections

Assisted in training of new hires to be in accordance of all FDCCA policies and procedures

Education

Trinity High School Diploma

Jobs by Category:

Java J2EE Jobs

DBA's Jobs

SAP Jobs

Siebel Jobs

Mainframe Jobs

Oracle Apps Jobs

People Soft Jobs

QA / Testing Jobs

Database Developer Jobs

Embedded System Jobs

Business Analyst Jobs

Project Management Jobs

Dot NET, VB, ASP, C# Jobs

Data Warehousing / ETL Jobs

System Admin/Network Jobs

Unix, C, Shell Scripting Jobs

Web / Internet Jobs

C++, VC++ Jobs

Reporting Tools Jobs

EAI - MiddleWare Jobs