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Confidential (US Citizen)		Posted by: Individual		Tot Exp : 18 Yrs	Preferred Employment	Available as of Feb-25-11
Sys Admin/Network;	NT Admin			US Exp : 18 Yrs		
Edison, NJ	Ph(C) :			Salary : Market	W2 Contract <input checked="" type="checkbox"/>	Forward Profile/Resume
Relocation : YES	Ph(H) : Email me job details			Rate : Market	W2-Permanent <input checked="" type="checkbox"/>	
Ph(H) : Email me job details	Ph(W) :				1099 Contract <input checked="" type="checkbox"/>	<input type="checkbox"/> Download Resume Only for Premium Access
Ph(W) :					Need H1B <input checked="" type="checkbox"/>	
Cisco Routers > 7 yrs	Exchange Serv > 6 yrs	TCP/IP > 6 yrs	Security > 10 yrs			
Citrix > 10 yrs	Tivoli > 5 yrs	unix > 6 yrs	ACTIVE DIRECT > 1 yrs			
ACTIVE DIRECTORY, SQL, Migration, TCP/IP, Security, Citrix, eCommerce, IIS, Lotus Notes, Mainframe, MVS, Recovery, Tivoli, unix, AS/400, Basic, Cisco Routers, DTS, Excel, Exchange Server						
Preferred Time to Call :						
Corp-Corp Info : Confidential						
Notes :						
Domain Experience : Dot Com, Financial, Government, HealthCare, Insurance, IT/Software, Manufacturing, Pharmaceuticals, Retail, Telecom						

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SAURIN SHAH

SUMMARY:

Specializing in network design, management, enterprise management, and diagnostic services. Able to envision solutions to technical dilemmas integrating latest resources and equipment. Expertise in the blending of new technologies and creating forward thrust in telecommunications. Work well alone with little or no supervision and as part of a team. Capable, dependable and willing to play many roles in the life cycle of a project.

EXPERIENCE:

The Bank of New York Mellon 02/03 - Present

Architect / Engineer (Consultant)

Responsible for installation, upgrade and daily administration of Windows 2003/2008 servers in highly demanding production environment consisting of 5000 servers running 24x7. Specific areas include various transaction processing applications for billing, inventory, reporting, general ledger, etc. The platform is web based, with fat clients and a SQL Server back end.

Responsible for server migration from physical environment to virtual environment using VMware ESX. Deploy Citrix, and configure and publish applications in a Citrix environment. Plan, design, architect and configure SAN solutions using EMC and NetApp.

Responsible for install upgrade and migrate exchange server for 30000 users.

Design, architect and deploy Active directory in multiple domain.

Work with the business units to design, plan and implement critical applications into a production environment. Work with vendors for customization of packaged software. Coordinate with vendors for monitoring and performance tuning of applications.

Integrate infrastructure, application and other critical resources with Mellon Bank after merger including building new Active Directory domains. Run Disaster recovery test for critical business application to maintain continuity of business. Define implement and monitor ITIL process to deploy, execute, and monitor various business process. Maintain life cycle of hardware, software and other resources with current level.

Pfizer Pharmaceutical 7/02 – 2/03

Project Lead (Consultant)

- Evaluated, redesigned and re-implemented the existing NetIQ infrastructure in an effort to enhance system reliability.
- Rollout of AppManager agent on W2K Server for 1000 users. Automate operation procedure to reduce operation intervention.
- Generate system hardware, software and uptime report.
- Integrate NetIQ console with SMS, WUG and CIM to centralize monitoring.
- Responsible for the monitoring of third party software.
- Troubleshoot communication and agent related problems with NetIQ.
- Lead the development of automated systems management tasks and documentation of the remediation actions for alerts generated via the tools.
- Develop, improve, support, implement, and document backup and recovery procedures on production Windows systems.
- Responsible for installation, upgrade and daily administration of SQL 7 and 2000 Server in active cluster environment.
- Implement data transfer methods including replication, log shipping, and DTS packaging in both inter and intra site environments
- Maintain DFS, NFS, DHCP, File and Print, and authentication services for staff and clients.
- Maintain extensive documentation for all projects, systems and develop all-encompassing internal documentation format using designated tools and work closely with technical writers.
- Develop and maintain internal and external processes and workflows for utilizing the services of the Windows systems.

- Monitor system performance on a continual basis, prepare periodic performance reports for management review, and make system tuning recommendations to enhance system performance as well as implementing these performance changes on the Windows systems.
- Act as main focal point of service delivery for all related issues and projects
- Hands on work experience with the design and implementation of system security templates
- Responsible for managing 200 NT/W2K/2003 servers
- Delivered 99.9999 % uptime for server and application.
- Design back up solution for SQL 2000 database.
- Wrote VBscript to create uptime report for NT server reboot report.
- Enhanced script to generate report for specific event id for DC controller.

Tiffany's 1/00 - 7/02

Project Leader/NT Administrator (Consultant)

- Responsible for the installation migration and upgrade of Window 2000/Web server SQL 2000 in Enterprise environment for eCommerce application. Design SQL 2000 in 2 node cluster environment and configured for failed over for eCommerce application.
- Maintain and upgrade the Windows system software on all Windows based systems to ensure operating system integrity and to meet defined system availability service levels. Perform periodic review of system software Patch releases and recommend installation of appropriate software fixes.
- Responsible for migrating NetIQ AppManager from 3.4 to 4.2 releases.
- Installed NetIQ AppManager Web trend client on 200 Window 2000 servers and automated monitoring of critical component of NT, SQL, CIM, SMS, ARC, IIS, Netbackup, Backupexec, and PeopleSoft.
- Responsible for monitoring Active Directory and setting up base line to monitor performance of AD.
- Customized NetIQ/VB scripts to monitor 200 servers and reduced false alert.
- Generated various reports from SMS for hardware and software inventory.
- Automated various procedures to reduce operator intervention and improve system availability.
- Provided the system performance and uptime report to troubleshoot CRM application.
- Created report to monitor user activity, critical security alert and intrusion detection.
- Installed What's Up gold to monitor 200 NT servers and applications in enterprise environment.
- Defined problems, design solutions, and test and implement software for the NetIQ infrastructure.
- Assisted in the acquisition, installation, implementation, and support of the Tivoli infrastructure.
- Monitored, troubleshot, and resolve system failures, as well as, review data such as volume, peak Load and circuit capacity.

Telcordia Technologies 1995 - 2000

Lead Network/NT System Administrator

- Installed the NetIQ AppManager on Window NT server to monitor critical component of NT Server
- Defined and established procedure to install NetIQ AppManager on Window NT Servers in enterprise environment with more than 2000 servers.
- Integrated NetIQ server for 500 users with Tivoli.
- Wrote VBscripts to monitor log alert and send a page to Administrator for critical alert.
- Responsible for installing and maintaining AD in W2K environment.
- Responsible for installation, administration of Sun, HP UNIX in TCP/IP environment.
- Setup a solution using NetIQ AppManager to proactively monitor the NT and Paging server application.
- Installed NT/2000, IIS 5.0, SQL, paging software, Compaq Inside Manager on Compaq Proliant Server and cluster with other Paging server for redundancy of Paging service and proactive monitoring and notification of critical alert.
- Responsible for Cisco Router, switch configuration upgrade and migration.
- Loaded IOS on 6500, 7500, 2600 series. Provided level 2 supports for TCP/IP environment. Troubleshot LAN/Wan area using fluke NAI sniffer. Created network diagram with VISIO 2000.
- Maintained database of network equipment with Excel. Reengineer enterprise paging system, migrate various paging client from OS/2 to Windows NT/2000, Integrate paging server with SAIC to serve as back up.
- Upgraded IOS on AS5300 to current level. Configured route for satellite office to make calls using VOIP.
- Enhanced REXX code to stop page & restart page from NetView. Responsible for administration & upgrade of TCIS. Provide shared queue environment to various users for faster message processing across MVS & UNIX system.
- Supported many Windows Socket applications and many protocols including IPX/SPX, TCP/IP, and PPP.
- Designed and implemented continuous enhancements to the system to ensure peak performance.
- Maintained and reengineered monthly capacity planning report for FEP usage, TCP/IP performance and paging usage report. Rewrote test code to test various new socket functions.
- Responsible for administration of Windows NT/2000 server. Received Recognition award from SMS800 and WFA group for providing excellent support.
- Served as first level support for 24 x 7 computer center with 6000 users; monitored the system activity utilizing Network Command Center software.
- Ensured all critical Network infrastructure components remain operational to agreed service levels.
- Implemented the Network changes through established change control procedures. Performed 1st, 2nd level LAN/WAN problem resolution.
- Ensured that Local/Domestic and Global Network availability meets established Service levels. Ensured all network issues and problems are logged and tracked until resolved.
- Managed the Global Network Services Hosts. Ensured proper domain name resolution at all global network sites.
- Maintained and established Network Operations Center documentation; site diagrams, naming conventions, equipment inventories.
- Retain the site Firewall security policies, developed by the Network Technical Support. Managed and maintained all network hardware in accordance to service levels.
- Produced management reports (network availability and utilization) on a weekly and monthly basis (ad hoc basis as required). Adhere to Corporate Policies and Procedures. Provided notifications of planned or unplanned outages. Escalate network problems to management when they cannot be resolved within a defined time period.
- Participated in global network vendor discussions on network operations issues. Performed network-testing activities as required. Answered user questions on the network. Troubleshot network usage (user or application) problems. Provide second level technical support to the helpdesk for network issues. Participated in the departmental budget planning and management.
- Installed Microsoft Window NT server/workstation for command center for 20 users.
- Planned and managed routine maintenance; test new hardware, operating system release and software application. Responsible for all phase of system operation and maintenance of NT/2000 Novell, Lotus Notes and UNIX server.
- Created and maintained database for operational procedure on Lotus Notes.

IBM Corporation 1991 - 1995

Operation Support

- Responsible for overall administration of ES9000 mainframe system with 3000 users; established production schedule and managed administrative activity in MVS and AS/400 environment.
- Installed, upgraded and maintained new operating system release and software application.
- Instrumental in the successful migration from mainframe environment to client services environment.
- Worked extensively with end users to identify problems and implement effective solutions. Interfaced with vendor to identify, diagnose and repair system failures.

EDUCATION:

Comp-u- Learn, Edison NJ Windows NT/UNIX administration, configuration and support.

Telcordia Learning Center, Piscataway Router configuration & administration

Telcordia Learning Center Mastering Visual Basic 6.0

University of Gujarat, Bachelor of Science in Mechanic

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