

Resume for Samuel J Elliott

***Tribune Company – Microsoft Principle Architect – February 2005 to Present***

**Duties & Responsibilities:**

- Working with Legal and C-Level personnel to develop and implement SOX, PCI, and legal retention of email, voicemail and Instant Messaging compliancy
- As a top member of the Innovations team, working on Self-Service portals and virtualization of desktops, applications, and servers
- Evaluate Hardware and Software and Cloud for future business expansions
- Work directly with business unit and corporate leadership to understand strategic and tactical goals and translate into effective IT support and infrastructure services and capabilities
- Coordinate service needs, implementations and costs enterprise wide with key IT development leaders for planned changes and projects
- Continuously manage and update IT infrastructure to match current business applications integration requirements
- Manage a group of support and implementation engineers that can be leveraged enterprise wide to deliver cost-effective IT initiatives
- Ensure highest 24 hour/7day a week IT critical system availability. Develop and oversee production change methodology
- In collaboration with purchasing and legal, negotiate vendor contracts for purchase of IT software, hardware and other IT services
- Develop and maintain IT capital requirements and outlook plans (3-year Road Map).
- Oversee multiple projects from individual client IT help desk issues to major enterprise wide implementations and changes. Am responsible for on-time and on-budget delivery of these services
- Work with Upper management and C-level groups to develop and implement cost saving shared services relating to infrastructure and services at Tribune Company
- Develop and manage virtual teams of up to 50 people nationwide across the Enterprise by showing strong leadership and attracting top talent
- Design, implementation, and migration to Exchange 2007 and Windows 2008 AD
- Designed and implemented process automation to reduce TCO of IT organization

**Examples:**

- Using business partners and vendors, brought full life-cycle Instant Messaging and Live Meeting enterprise wide to Tribune Company for \$40K and got \$2 million in Quest licensing for \$250K.
- Re-architected and engineered a new email platform for 20k mailboxes with high availability and disaster recovery for under \$900K.
- Consolidated datacenters from 26 nationwide to 2 saving the company millions in operating expenses utilizing a virtualization/consolidation methodology.
- Working with vendor connections, was able to migrate platforms from a Windows 2003 Forest with Exchange 2003 to Windows 2008 Forest with Exchange 2007 with the quest tools, for under \$1 million and centralized support.
- Designed and implemented self-service websites for password resets and unlocking accounts that reduced helpdesk calls by 10,000 a year.
- Delivered automated user and mailbox provisioning and de-provisioning using the Quest tools and PeopleSoft.

***Thomas Enterprise Consulting Incorporated – Partner/Director of IT  
Services – November 1997 – February 2005***

**Duties & Responsibilities:**

- Architected, Implemented, and supported AD and Exchange 2000 **Globally** for Kraft Foods
- Developed and maintained capital budgets
- Defined and wrote business process and development
- Negotiated contracts for the delivery of IT services
- Worked with C-level groups to develop and implement cost saving shared services relating to IT services with a focus on collaboration, messaging, and infrastructure
- Interviewed, hired, and placed engineers
- Negotiated corporate Health Care and payroll services
- Wrote employee handbook for engineers
- Ensured customer satisfaction of services
- Brought in new business for IT services

**Examples:**

- Out-performed other consulting agencies within Kraft Foods. As a result, was able to triple the business by placing more engineers.
- Performed upgrades of infrastructure and messaging at Nicor personally to save the client costs and make the company a profit.

**Community Leader**

- Member of the Microsoft Advisory Board
- Volunteer assistance in design, training and real world experience in deployment of Microsoft products
- Designed and deployed Exchange 2010, TMG, and BES for the Chicago Cubs. Trained staff in administration and support.
- Worked in retail, manufacturing, distribution, media, and public works

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## Technical Focus:

- Microsoft – Suite of solutions (Exchange, AD, SMS, SharePoint, OCS, Mobile, UM, System Center, Virtualization using Hyper-V, CRM, Certificate Services, Powershell)
- Cisco Hardware and Software (ATM, MPLS)
- Lotus Notes
- Blackberry
- Groupwise
- EMC/Hitachi Hardware and Software
- PeopleSoft
- Ironport/Postini
- Dell/HP/IBM/Fujitsu Hardware
- VMWare