



Liberty Superior Design, Inc.

**Shane O.**

## **QUALIFICATIONS**

Expert in design, migration, and implementation of clustering, Virtual Machines, and optimization of Exchange and Active Directory environments for enhanced security, failover, and modularization. With 15 years experience implementing and administering wide range of servers, domains, disaster recovery plans, server and network hardening, and supporting variety of users and I.T. personnel.

Microsoft System Administrator: Server 2000 / 2008, Exchange 2003 / 2010, IPSec, clustering, VMWare, Active Directory, DHCP, Fault Tolerance, HyperV, ISA, Terminal Services

Linux Administrator, VMWare, BIND, DNS, NAGIOS, Oracle Database Setup & Administration, PERL, PRTG, variety of Open source software

## **RELATED SKILLS**

Exchange Server 2003 / 2010 Administration – Active Directory Administration 2003 / 2008 – VMWare - HyperV - DNS - clustering - Windows 7/2003/2008 – Group Policies – IIS – Netvault Backbone – ITIL – ISO 9001 Auditor

## **CERTIFICATIONS**

MCP, MCSA, MCITP, A+, ISO 9001 Auditor, ITIL Foundation, Netvault Backbone Expert

## **Recent Achievements**

- Implemented a High Availability Fault tolerance Windows Server 2008 Exchange 2010 environment with the use of VMWare VSphere, and HyperV for disaster recovery
- Implemented a policy of using VMWare and HyperV to replicate complete system environments to use for Fault Tolerance, failover, isolation of critical processes, and to allow developers to use a current image of production environments for development purposes
- Architecture and Migration of Active Directory 2003 to Active Directory 2008
- Planning and Migration of Linux based Lotus Notes Domino server to Microsoft Exchange 2003 Server providing IMAP, MAPI, POP3, and OWA access
- Migrated Linux based workgroups to a Windows 2003 Domain complete with group policies, login scripts, using Microsoft guidelines
- Created the primary documentation and ensured the Information Systems Department achieved ISO-9000 certification.



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## **PROFESSIONAL EXPERIENCE**

**Internal Control Coordinator** – New Haven, CT  
Coface North America 2005 – 2010

- Maintain Red Hat ES3, ES4, Windows 2000 / 2003, and Solaris servers with a 99.7% uptime
- Maintain all group policies, file security, group settings, security templates and all other primary administrative tasks on windows domains
- Led many of the systems migration, enhancements, and integration projects the Infrastructure department was assigned to
- Provided third tier technical support for all workstation, Networking, and user issues.
- Designed many of the processes the I.S. Department uses as the foundation for systems management and the internal Quality Management System and required by ISO 9001
- Support all systems used for monitoring systems and Help Desk service requests including Nagios, Numara Track-It, Ethereal, & PRTG.
- Assist with the maintenance and migration of several Oracle databases including Oracle Financials
- Responsible for maintaining and monitoring data backup systems
- Developed and maintain system monitoring and reporting tools for system uptimes, reliability, and performance

**Independent IT Consultant** – Olympia, WA / Southern CT  
2002 - 2011

- Worked with several IT consulting firms to provide a variety of services to businesses in the Seattle Area as well as greater Connecticut
- Assisted with the design and setup of several corporate networks
- Provided onsite setup, maintenance and repair services for MS Windows workstations and NT/2000 Servers
- Provided guidance with technological upgrades for several businesses
- Created several e-commerce web sites based on OSCommerce

**Advanced Product Specialist / Sr. Support Technician** – East Haven, CT  
MicroPatent, LLC. 1997 – 2002

- Provided on-site training to customers; individual and group presentations
- Performed technical demonstrations and acted as the main technical contact for the sales force
- Quality Assurance testing – tested all products before the release to customers
- Designed and setup custom interfaces to interact with Intellectual Property databases over the Internet; using Perl, Visual Basic, JavaScript, and HTML
- Provided level-2 support for in-house systems and workstation issues

Michael Rodgers

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