

Connecting Recruiters & Top Talents in 30 Seconds

- [FETCH Jobs](#)
- [Post Profile](#)
- [Candidates](#)
- [Recruiter Registration](#)
- [Recruiter Login](#)

Follow us on:   

[View Profile](#)

**View Profile**

<b>Thanh Nguyen (US Citizen)</b> <span style="float: right;"><b>Posted by: Individual</b></span>		Tot Exp : 8 Yrs US Exp : 8 Yrs	<b>Preferred Employment</b>	<span style="color: red;">[Hot Resume]</span>
Sys Admin/Network; Keller, TX Relocation : <b>NO</b> Pref. State(s) : TX	NT Admin Ph(C) : Ph(H) : <a href="#">Email me job details</a> Ph(W) :	Salary : Market Rate : Market	Corp-Corp <span style="color: red;">✗</span> W2 Contract <span style="color: green;">✓</span> W2-Permanent <span style="color: green;">✓</span> 1099 Contract <span style="color: red;">✗</span> Need H1B <span style="color: red;">✗</span>	Available as of Mar-08-11 <a href="#">Email [Check Availability]</a> <a href="#">Forward Profile/Resume</a> <input type="checkbox"/> <a href="#">Save in Scratchpad</a> <input type="image"/> <a href="#">Download Resume</a> Only for Premium Access
ACTIVE DIRECT > 8 yrs    Windows 2003 > 6 yrs    Windows 2008 > 1 yrs    Windows XP > 7 yrs Network Admin > 8 yrs    FireWall > 6 yrs    WAN > 6 yrs    Cisco > 5 yrs		Cisco, Windows 2003, FireWall, VPN, WAN, ACTIVE DIRECTORY, Cisco Routers, IIS, Network Admin, TCP/IP, Citrix, DHCP, DNS, FTP, Operating System, Wireless, Network Security		
Preferred Time to Call : Corp-Corp Info : Notes :				
Domain Experience : <b>Government, HealthCare, Insurance, IT/Software, Manufacturing, Retail, Telecom</b>				

**Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)**

Thanh Duc Nguyen (Frank)  
 1501 SageBrush Trail  
 Keller, TX 76248  
 Home  
 Mobile  
 E-mail:

**Professional Summary:**

Network administrator with more than 8 year experience in planning, designing, and implementing of Microsoft Windows network technologies. Demonstrate records of success in troubleshooting computers, increasing efficiency, securing data and optimizing access and utilization of shared information using a variety of hardware and software. Possess outstanding customer service skills, resolving technical issues, and educating end-users. A team player, making significant contributions to team and individual success, looking to learn and apply new technologies and business methodologies.

**Professional Experience:**

March 2008 – October 2010: Network Administrator, Jefferson Parish Water Department, Harahan, LA

Administer Water Department's network.

- Provide technical assessments and make necessary IT change recommendations to upper level management.
- Provide tech support for the department's users.
- Provide formal and informal instructions and directions to users concerning new complex software or hardware use.
- Analyze data to identify issues, problems, and come up with a plan to correct the problem.
- Provide additional tech support for the entire parish's users by helping the MIS (Management Information System) department with troubles calls.
- Configure and administer Windows 2003 DNS, DHCP, FTP, Terminal Server, RAS, IIS, Exchange 2003 server, Blackberry server, Cisco routers, Cisco switches, Cisco ASA device, LAN/WAN, TCP/IP, VPN, IVR (Interactive Voice Recognition) VOIP system for customer service department, etc.
- Troubleshoot the networks, hardware and software problems.
- Utilize Active Directory to create and manage user account, password, email, group policy, network rights and access to the systems, etc.
- Provide supports for water treatment plants control LookOut program, PLC Ladder Logic programming and troubleshooting.

May 2007 – October 2007: Senior Network Engineer, Turn Key Solutions, L.L.C., New Orleans, LA

October 2007 – March 2008: Promoted to IT Manager for New Orleans office.

Administer Sullivan, Stoilier and Resor, APLC law firm's LAN/WAN Windows 2003 networks with more than 50 users at different sites (New Orleans, Lafayette, and a data center in Pennsylvania)

- Provide training, formal and informal instructions to users concerning new software or hardware use.
- Implement group policies and permissions using Microsoft GPMC to enforce the firm's business rules.
- Implement, configure and administer Windows 2003 DNS, DHCP, FTP, Terminal Server, RAS, IIS, Citrix Metaframe Presentation, Iomega NAS, Dell NAS, Cisco routers, Cisco switches, Cisco Pix firewall appliance, Cisco ASA device, LAN/WAN, TCP/IP, VLAN, site to site VPN tunneling connections.
- Implement, configure and administer Microsoft Exchange servers 2007
- Troubleshoot the networks, hardware and software problems.
- Utilize Active Directory to create and manage user account, password, email, group policy, network rights and access to the systems, etc.
- Keep the operating systems and software current with new service packs and security updates using GFI and Kaseya software.
- Maintain day to day system on site backup using Backup Exec, and off site backup using TKS proprietary software.
- Implement Double Take software which provides failover protection for Exchange servers located in New Orleans and Pennsylvania.

Provide primary tech support for Decatur hotels chain at 9 locations  
 Provide tech support for hotel specialized program such as Protobase, RealVu, and Visual One.  
 Provided technical help and informal training for the hotels' IT staffs in networking area such as: configured Citrix Web interface, Exchanger server, on site and off site backup, installed and configured Visual One, Protobase and RealVu software for network use, site to site VPN tunneling, etc  
 Implement Cisco wireless access points for guest rooms and ball rooms.  
 Provide end user support using remote virtual helpdesk software, VNC, RDP, Dameware, etc.  
 Provide primary tech support for Gulf State Health and Services at New Orleans corporate office and their branches throughout the Louisiana State.  
 Provide tech support for Gama Insurance in Kenner  
 Configure VPN tunnel from the office to the state DMV according to the state requirement.  
 Install and configure Attachmate software per state DMV specification.  
 Administer Windows 2003 network and Exchange 2003 server for Thermo Credit L.L.C.

Jun 2006 – April 2007: Network Administrator, Heritage Plastics, Picayune, MS.

Administered the company LAN/WAN Windows 2003 networks with more than 100 users.  
 Implemented group policies and permissions to enforce the company business rules.  
 Implemented and configured Cisco firewall appliance, Symantec anti spam appliance, and Trend Micro enterprise anti-virus program to protect the corporate network.  
 Implemented, configure and administered Windows 2003 DNS, DHCP, FTP, Terminal Server, RAS, IIS, Citrix Metaframe Presentation, NAT, Cisco routers, Cisco switches, Cisco Pix firewall appliance, LAN/WAN, TCP/IP and VPN connections.  
 Implemented, configured, and administered Microsoft Exchange servers 2000 & 2003, RPC/HTTP, Active Sync.  
 Provided troubleshooting the networks, hardware and software problems.  
 Utilized Active Directory to create and manage user account, password, email, group policy, network rights and access to the systems.  
 Kept the operating systems and software current with new service packs and security updates. Monitored software licenses to ensure compliance.  
 Utilized Backup Exec software to maintain day to day system backup.  
 Provided technical knowledge and served as main point of contact for network related issues  
 Administered Inter-Tel VOIP telephone system.

January 2000 – Jun 2006: Local Network Administrator and Mechanical Designer, M-K Engineering, Inc., Metairie, LA

Administered the company's Windows 2000 and NT 4.0 network. Kept the company's operating system up to date with service packs. Implemented wireless local area network.  
 Utilized firewall and anti-virus program to protect the network and provided troubleshooting in a timely manner.  
 Managed user account and password using Active Directory. Provided end user support.

Backed up data, designed and maintained effective system disaster recovery program.  
 Oversaw the company's software and hardware inventories.  
 Implemented an Access database to hold the company's project information.  
 Served as a mechanical designer. Independently designed HVAC and Plumbing systems. Conducted meeting with client, architects and engineers to discuss new and/or pending projects. Performed field survey and site inspection.

#### Education:

Bachelor of Science in Computer Information System and minor in Telecommunication, Tulane University College. Cum Laude graduate, GPA 3.6  
 Associate Degree in Industrial Technology - Drafting, Delgado Community College. Honor graduate, GPA 3.5

#### Certification:

MCSE Windows 2003  
 CCNA

#### Awards:

Tulane University Dean's list 2002-2005  
 The National Dean's list 2005  
 Member of Alpha Sigma Lambda Honor Society

#### Skills:

Sufficient in Microsoft applications (Word, Excel, Access, PowerPoint and Front Page) and other applications such as Photo Shop, FreeHand, Auto CAD, Oracle Application Development, PL/SQL, Microsoft SQL, Virtual PC, PC Anywhere, Visio, Anti-virus and firewall program.  
 Experienced in installing and configuring wireless networking.  
 Basic Windows Scripting  
 Experience in designing, implementing, configuring, and administering Windows Server 2000-2003, Microsoft Exchange Server 2000 – 2003 - 2007, Microsoft SQL, Cisco PIX, Cisco Router and switches, TCP/IP, Internet Information Server, ISA server.  
 Proficient in Backup Exec version 10 and 11, Trend Micro enterprise.

#### References:

Marwan Baayoun, Blue Cross and Blue Shield  
 Terry Williams, Turn Key Solutions  
 Bob Dale, Jefferson Parish

#### Jobs by Category:

Java J2EE Jobs  
 DBA's Jobs  
 SAP Jobs  
 Siebel Jobs

Mainframe Jobs  
 Oracle Apps Jobs  
 People Soft Jobs  
 QA / Testing Jobs

Database Developer Jobs  
 Embedded System Jobs  
 Business Analyst Jobs  
 Project Management Jobs

Dot NET, VB, ASP, C# Jobs  
 Data Warehousing / ETL Jobs  
 System Admin/Network Jobs  
 Unix, C, Shell Scripting Jobs

Web / Internet Jobs  
 C++, VC++ Jobs  
 Reporting Tools Jobs  
 EAI - MiddleWare Jobs