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Thomas J Goins (US Citizen) Posted by: Individual		Tot Exp : 13 Yrs US Exp : 13 Yrs	Preferred Employment	[Hot Resume]
Sys Admin/Network; NT Admin	Ph(C) : +1-925-586-1449 Ph(H) : Ph(W) : +1-925-609-4924	Salary : Market Rate : Market	Corp-Corp ✗ W2 Contract ✓ W2-Permanent ✓ 1099 Contract ✓ Need H1B ✗	Available as of Mar-06-11 Email [Check Availability] Forward Profile/Resume
Concord, CA Relocation : NO Pref. State(s) : CA	Security > 10 yrs Acronis > 6 yrs DNS > 10 yrs Apple Mac > 8 yrs ACCESS > 10 yrs Desk Top > 10 yrs	Deployment > 2 yrs MS Office > 10 yrs	Need H1B ✗	Save in Scratchpad Download Resume Only for Premium Access
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Preferred Time to Call : Flexible - AnyTime on Cell +1-925-586-1449 Corp-Corp Info : Notes :				
Domain Experience : Dot Com, IT/Software				

Enter notes about this profile to share with other recruiters of your company. (Auto Save : ON)

Thomas Goins
 Mobile Phone
 Secondary Phone
 E-mail:

Thomas J. Goins
 1455 Galindo Street, # 2222, Concord, CA 94520, United States
 Home, Mobile, Fax, <http://www.nodoubttech.com>,

Summary of Experience

I.T. systems and network administrator with over ten years of experience providing technical support to both savvy and non-savvy business professionals. Demonstrated ability to integrate computer skills, computer support experience, and related education to exceed technical, business, and customer requirements. Skilled at troubleshooting and emending problems while minimizing customer downtime as well as relieving stress levels. Professionally certified by CompTIA and Microsoft.

Education

Associate, Computer Sciences, Minor: N/A
 June 2002
 Diablo Valley College, Pleasant Hill, CA., GPA: 3.5, Major GPA: 3.7

Bachelor of Science, Computer Sciences/Computer Engineering, Minor: Education
 2010
 University of California, Berkeley, Berkeley, CA., GPA: 3.5, Major GPA: 3.6 - In regards to the gap of employment between certain time-frames, I've been attending school full-time. When the offer of employment does come, I will continue school part-time.

Work History

Programmer
August 2000 to March 2003

Diablo Valley College, Pleasant Hill, CA - Provided research reports and materials based on raw data from district and state-wide mainframe/MIS (Datatel) servers; generated queries collected from raw data and "made-sense" of all that data in customized departmental (Admission & Records, Assessment, Financial Aid, Student Services, etc) research reports; implemented a relational database system to maintain data-mining inventory records; maintained additional needed role as office DBA; performed needed server and PC hardware and software assemblies; performed daily monitoring, maintenance and backup of office Windows 2000 domain.

Computer Technician
February 2003 to June 2004

macVolks, Inc., Concord, CA - Provided customer support in relation to their troubleshooting needs for their Apple/Mac computer systems; full-service shop that included traveling to customer sites; provided client training to ensure positive initial experience.

Internet Services Technician
March 2005 to August 2005

AT&T Internet Services, San Ramon, CA - Provided continuous customer support for their troubleshooting needs for their DSL/Dial-up internet services; performed troubleshooting for customer software issues (OS, Network/Dialup Adapter(s), AT&T software) that are relevant to services; maneuvered different call-tracking, ticket and CRM systems needed to complete job.

Systems & Deployment Technician
September 2008 to May 2009

CompuCom & Chevron, Concord, CA - My role as a Systems & Deployment Technician was a vital point of contact for different workgroups for deployment readiness and communication. I worked with Regional Implementation Project Managers (RIPMs), Site Implementation Project Managers (SIPMs), Site Schedulers, Site Application Coordinator(s), and Red Team Leads to ensure a smooth and safe GIL3 deployment with minimum business disruptions. I've worked with business and technical-savvy individuals alike to prepare, plan, and deploy new GIL3 workstations to Chevron end-users. I've helped accommodate paramount technical training and support understanding, which required superior commonality skills. The GIL3 deployment project was both a software and hardware deployment, in which involved the replacement of older GIL2 workstations using Lenovo ThinkPads plus HP DC7900 desktop workstations. The GIL3 project utilizes a specific tiered Windows Vista Enterprise operating system including Microsoft Office 2007 Professional, in which includes such applications as Word, Excel, Outlook, PowerPoint, and Access. In describing the roles in which this position portrayed, I: -Helped evaluate application packaging requirements. -Coordinated quality assurance testing of all business-critical applications for the GIL3 workstation deployment. -Helped in defined and tested contingency plans to migrate applications that weren't yet available for GIL3, at that time. -Played an esteemed role in establishing a testing lab and/or leveraging other lab locations for smaller satellite sites. -Helped with monitoring and managing remediation for applications specific to the user's site.

Technical Expertise

Skill Set Summary - Windows Vista, Windows 7, Windows Server 2008, 2003, 2000, NT, Mac OS 9.8 through Mac OS X.4, Linux, Exchange 2000 and 2003, Veritas Netbackup Datacenter, Veritas Backup Exec, PC Anywhere, MS Office Pro 2003, 2007, 2010, Lotus Notes, Trend Micro AntiVirus, Zone Alarm Internet Security Suite, McAfee Security Suite, Norton 360, Norton Ghost, Acronis Backup and Recovery, SQL Server, Visual FoxPro, iLife, iWork

Desktop Publishing - Crystal Reports, Adobe Creative Suite CS3, CS4, CS5, Quark, Filemaker, Macromedia Development, Adobe Flash, Freehand and ColdFusion, Authorware

Programming - C+, Java, VMware, HTML, Perl, PHP, Python, Visual Basic, Ruby on Rails, Joomla!, MySQL, NoSQL, FreeBSD, Ubuntu

Network Services - TCP/IP, LAN, WAN, Active Directory, Group policy, DNS, WINS, DHCP, VPN, IAS, Terminal Services, Specified Routing, Remote Access, Patch-paneling, wire and cable configurations

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