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<b>William J Vorhoff Iv</b> (US Citizen) <span style="float: right;">Posted by: <b>Individual</b></span>		Tot Exp : <b>12 Yrs</b> US Exp : <b>12 Yrs</b>	<b>Preferred Employment</b> Corp-Corp <span style="color: green;">✓</span> W2 Contract <span style="color: green;">✓</span> W2-Permanent <span style="color: green;">✓</span> 1099 Contract <span style="color: red;">✗</span> Need H1B <span style="color: red;">✗</span>	Available as of Jan-11-11  <a href="#">Email [Check Availability]</a>  <a href="#">Forward Profile/Resume</a>  <input type="checkbox"/> <a href="#">Save in Scratchpad</a>   <a href="#">Download Resume</a> Only for Premium Access
<b>Sys Admin/Network;</b> <b>NT Admin</b>	Ph(C) : +1-810-434-9134 Ph(H) : +1-810-637-8416 Ph(W) :	Salary : Market Rate : Market		
Saint Clair, MI Relocation : <b>YES</b> Pref. State(s) : MI	Network Admin > <b>5 yrs</b> ACTIVE DIRECT > <b>2 yrs</b> Windows Vista > <b>2 yrs</b> Windows NT Ad > <b>10 yrs</b> Word > <b>10 yrs</b> ESX VMware > <b>2 yrs</b> McAfee > <b>7 yrs</b> Symantec > <b>2 yrs</b>			
Windows Deep Technical Support, 3rd level Systems Admin •Administering MS 2000, 2003,20 08 Server, ESX VMware also MS Vista, 7 XP and 2000, MS Office, Exchange, MS Clustering. Extensive experience with Networker, Backup exec, DRAC, RILO, ILO, Radia, Opware. Terminal services, Citrix, McAfee, Symantec, Service Desk, Remedy, TSM, OVO and OVPA				
Preferred Time to Call : Flexible - Any Time on Home +1-810-637-8416 Corp-Corp Info : Notes : • 10 + years experience in the IT field and 15 + years of management				
Domain Experience : <b>Manufacturing</b>				

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William Vorhoff IV  
 3rd St, St Clair, MI 48079 Email

**Summary of qualifications**  
 10 + years experience in the IT field and 15 + years of management and customer relations:  
 Large scale global network troubleshooting.  
 Skills in customer, vendor, technician, and employee relations.  
 Strong management, interpersonal skills (exceeding 35 people)

**Certifications and awards**  
 Print Production Management Certification  
 ITIL Foundations Certification  
 Salesman Of The Year Award (3 times)  
 Large Format Digital Printing Certification  
 Gerber Certification  
 Image RIP Certification  
 Western Digital System Integrators Certification

**Experience**

10/2009-Present: Seeking employment opportunities.

Hewlett-Packard 11/22/2004 – 10/23/2009  
 Windows Server Engineer  
 Windows Deep Technical Support, 3rd level Systems Admin and Global Security  
 Lead on General Motors account managing over 1200 Windows servers globally.  
 Process and procedure development and implementation.  
 Incident, Problem and Change management coordinator.  
 Global Radia server deployment of 186 Windows servers.  
 Walk in Take Over of Deawoo data center in South Korea  
 On-boarding coordinator.  
 Administering MS 2000, 2003,20 08 Server, ESX VMware also MS Vista, 7 XP and 2000, MS Office, Exchange, MS Clustering.  
 Extensive experience with Networker, Backup exec, DRAC, RILO, ILO, Radia, Opware. Terminal services, Citrix, McAfee, Symantec, Service Desk, Remedy, TSM, OVO and OVPA  
 Remote monitoring and trouble shooting on multilateral global server network.  
 Fault isolation root cause analysis through remote access and monitoring.  
 Interface with local/international carriers for fault reports/isolation/resolution.  
 Interface with customers/vendors for fault reports/isolation/resolution.  
 Detailed fault reporting for proactive resolutions.  
 Work with such tools as Service Desk, Remedy, INIT, Reflections, and Many others.  
 Network cabling, rack mounting and configuring network equipment  
 Server building, configuration and troubleshooting, also implementing, installing, and remote management of small and large corporate networks.

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William Vorhoff IV

Quantum Computer Consultants 10/24/1999 – 11/20/2002 Contracted to Hewlett-Packard  
 VIA Information Tools 11/24/2002 – 11/21/2004 Contracted to Hewlett-Packard  
 Network 1st level / Point of Contact / Wintel System Admin.  
 1st level network support for Hewlett Packard's Contract with Ford Motor Company  
 1st level WinTel System Admin for Hewlett Packard's Contract with Ford Motor Company and HP Trade customers  
 Process and procedure development and implementation.  
 Remote monitoring and trouble shooting on multilateral global network.  
 Fault isolation through remote access and monitoring.  
 Interface with local/international carriers for fault reports/isolation/resolution.  
 Interface with customers/vendors for fault reports/isolation/resolution.  
 Detailed fault reporting for proactive resolutions.  
 Work with such tools as Service Desk, Remedy, INIT, Reflections, and Many others.  
 Creative Graphic Enterprises, Inc. 10/1996 – 10/23/1999  
 Helped my father build this company from the ground up.  
 Regional sales representative to advertising agencies, printing houses and industrial accounts, totaling in excess of \$500,000 per year (3 years running).  
 Integral part of all day to day functions of running a small business that ran 5-7 days a week, 8 to 24hours a day.  
 Supported and maintained of the company's LAN and WAN with class a network (Daimler Chrysler) and other vendors.  
 Network administration.  
 Cabling and network equipment set up and configuration as well as configuring, IP routing, and network hub, router and switch set up.  
 Contacted outside vendors such as ATT and Ameritech to implement, monitor, and maintain the LAN and WAN network.  
 Acquired familiarity with Cisco Routers and basic Cisco configurations and commands.  
 Implemented workstation set up and configuration to gain network connectivity.  
 Trouble shooting of user accounts.  
 Developed/maintained Strong high-level skills administering with MS Windows NT, Windows 9X, DOS 5.X to current, and Novell Operating System's.  
 Designed, constructed, configured, built, upgrading and maintenance of internal systems.  
 Developed strong skills in attention to detail, order writing, job cost estimating and customer service.  
 Creative and technical art preparation with programs such as Illustrator, Photoshop, Corel, Gerber and Image RIP.

Morgan Artcraft Screenprint 6/1991 – 10/1996 Printing Industry  
 Senior Sales Representative  
 National sales representative.  
 Maintained exceptional level of customer service and satisfaction.  
 Demonstrated strong skills in order-writing and customer service.  
 Implemented workstation set up and configuration.  
 Assisted in the support and maintenance of the company's LAN.  
 Creative and technical art preparation advisor.

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William Vorhoff IV  
 Hexon Corporation. 9/1988 – 6/1991 Printing/Finishing Industry  
 Senior Estimator/Purchasing Agent/Print Production Manager  
 Performed job cost estimating in excess of \$5 Million a year.  
 Oversaw material purchasing in excess of \$1 Million a year.  
 Printing department production manager and consultant.  
 Customer service and relations  
 Demonstrated strong skills in order writing, job cost estimating and customer service.  
 Managed logistic for both customers and vendors.

Education

1998 A+ Certification Course  
 1999 Network + Course  
 2003 Interconnecting Cisco Devices (CCNA) Course  
 2003 Implementing and Administrating WIN2K Course  
 2004 Unix Introduction & Unix Advanced Course  
 2006 Radia essentials course  
 2006 Radia integration course

Other

President Michigan Screen Print Association 2 years.  
 Board Member Marine City Chamber 3 years.  
 Leader Boy Scouts of America 8 years.  
 Blue Water Habitat for Humanity construction volunteer.

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