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Willard Conrad (US Citizen) Posted by: Individual		Tot Exp : 8 Yrs	Preferred Employment	Available as of Feb-01-11
Sys Admin/Network;	NT Admin	US Exp : 8 Yrs		
Gainesville, FL	Ph(C) : +1-904-860-5465	Salary : 65K /Yr	Corp-Corp ✗	Email [Check Availability]
Relocation : YES	Ph(H) :	Rate : Market	W2 Contract ✓	
Prof. State(s) : FL	Ph(W) :		W2-Permanent ✓	Forward Profile/Resume
Exchange Serv > 4 yrs	IIS > 4 yrs	SharePoint Se > 1 yrs	1099 Contract ✗	
ACTIVE DIRECT > 8 yrs	MS Clustering > 4 yrs	Domain and Fo > 2 yrs	Need H1B ✗	<input type="checkbox"/> Save in Scratchpad
ACTIVE DIRECTORY, Migration, ACCESS, IIS, Security, ASP.NET, DBA, Deployment, MySQL, SQL, Symantec, VPN, Brainbench, Data Migration, Desk Top, Ethernet, Exchange Server, FireWall, ipsec, PHP				
Preferred Time to Call : Day Only: 8 AM - 6 PM on Cell +1-904-860-5465				
Corp-Corp Info :				
Notes :				
Domain Experience : Financial, IT/Software, Manufacturing, Pharmaceuticals				

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Willard H. Conrad Jr., mcse, mcsa, mcp, security+

Career Target: Systems Architect

Offering Advanced Skills and Record of Success in Systems/Network Administration, Systems Analysis and Problem Identification, and Strategic IT Solutions
Versatile Systems/Network specialist with 8+ years of experience and demonstrated strengths in ensuring network functionality, resolving critical problems, and integrating internal systems. Proven ability to create and deliver solutions that meet goals tied to business growth and organizational development. Excellent customer service skills.

LAN-WAN-MAN ADMINISTRATION ? WORKFLOW PLANNING & PRIORITIZATION ? BUSINESS CONTINUITY
TECHNICAL SUPPORT ? SYSTEMS INSTALLATION, CONFIGURATION, & UPGRADE ? NETWORK SECURITY
DATABASE ADMINISTRATION ? USER & GROUP POLICIES ? TROUBLESHOOTING
TECHNOLOGY SUMMARY

Software: Windows Server NT4.0 – 2008, Redhat EL 5, Fedora Core, VMWare ESX 3.5 ESXi 4.0, BMC (Remedy) ARS, Windows Deployments Services, Symantec Backup Exec, MS SQL, MySQL, Hyper-V, Virtual Server 2005, Virtual Center Server, Microsoft Live Communication Server
Networks: Ethernet – 802.3 10Base-T/100Base-TX/1000Base-T, 802.1x AVB/G/N, ADSL/SDSL, cable, T1, PPP, L2TP, IPSEC, PPTP
Hardware: x86/x64 Architecture, HP, Dell, Cisco, installation, maintenance, upgrade, troubleshoot

PROFESSIONAL EXPERIENCE

AllChem Industries – Gainesville, FL
IT Engineer (Jan 2010 – July 2010)

IT Engineer for Allchem Industries. I performed implementation, administration, and maintenance of all corporate IT systems, including Exchange 2003 to 2007 migration, On Call support, backup administration (Backup Exec 12.5, Backup Exec System Recovery), Active Directory administration, problem analysis and resolution.

Selected Accomplishments:

Exchange 2003 to 2007 migration
Saved the company \$8000 by developing and replacing internal document printing and routing software. Used a combination of bash scripting, opensource tools/utilities, and vbscript.

Taleo, Inc. / TSPI – Jacksonville, FL

Systems Engineer (Feb 2009 – Sept 2009)

Systems Engineer for Taleo Corporation. Implementation, administration, and maintenance of all corporate IT systems: Exchange 2003-2007, Barracuda anti-spam, Active Directory 2003-2008, NLB, server clusters, Vmware (Virtual Center, ESX 3.5, ESXi), Microsoft Live Communication Server (IM), Symantec Backup Exec

Selected Accomplishments:

Active Directory Domain Migration 2003 – 2008 inter-forest migration (800+ users-)
Exchange 2003 – 2007 inter-forest migration (800+ mailboxes)
Developed, tested, and documented processes for remote migrations (sales associates, remote offices, international offices)
Managed and maintained Exchange Server 2003 and Exchange Server 2007 multi-site environments
Managed and maintained AD 2003 and AD 2008 multi-site environments
Provided level 2 and 3 support for complex issues relating to active directory, mail routing, business systems servers
Participated in on-call rotation for support of all corporate systems and offices

City of Jacksonville / TSPI – Jacksonville, FL

IIS Administrator (Sept 2008 – Feb 2009)

Worked as an IIS administrator for the City of Jacksonville managing and maintaining Internet Information Services servers for load balanced and stand alone internal and external facing Web servers. Maintained availability and performed regular maintenance. Maintained development and staging environments and assisted with code promotions.

Selected Accomplishments:

Server migrations – NT4 to 2003, 2000 to 2003 (IIS 4 and IIS 5 to IIS 6)

Daily troubleshooting of server and application issues

Assist developers in problem diagnosis and resolution

CONTINENTAL AIRLINES / CORESTAFF – Houston, TX

Systems Administrator (Nov 2007 – July 2008)

Worked on a team of 3 system administrators managing 50+ servers consisting of load balanced web farms, MSSQL clusters, a file server cluster, and several other member servers running proprietary and third party services for end user/web application consumption. User base consisted of 1000 – 1500. Provided application support for over 50 proprietary web applications running on classic asp, asp.net 1.x, and asp.net 2.x. Provided change management and control for code promotion between development, staging, and production environments.

Selected Accomplishments:

File server migration

Design and configuration of Windows Server 2008 clustered DFS root

Daily troubleshooting of server and application issues

Robert Half Technologies / AllChem Industries – Gainesville, FL

Systems/Server Administrator/Technical Support/Database Support (Apr 2007 – Sept 2007)

Responsible for various improvements in network performance, monitoring, troubleshooting, task automation, minor database front-end development in MS Access.

Selected Accomplishments:

Improved network systems performance and response time through proper configuration and replication of core system services (DNS, DHCP, WINS), additionally created redundant services across domain controllers for insured uninterrupted operation

Improved VPN performance by 50% through troubleshooting and resolution of issues in VPN client configuration and Window's XP network configuration issues

Updated, consolidated, and organized network drive and printer mapping logon scripts. Consolidated 7 scripts to 2

Created VB script for aid in the process of image and information import into an Image Link document database

Server and application migrations – proprietary apps, WSUS services, Faxing services

Active Directory configuration and organization

Group Policy organization and tweaks for improving system performance and reliability

DFS roll-out (replication)

Backup monitoring and tape rotation

Designed and created database add-on components in MS ACCESS for tracking of state agriculture registrations per inventory label

Installation and configuration of system monitoring software (Event Sentry) to consolidate all server event logs into a single point of alert and review. Configured e-mail alerts and fine tuned filters to remove "noisy" alerts. Logged all alerts to an SQL database

TempForce Gainesville / Metamorphosis – Gainesville, FL

Network Administration / DBA (Oct 2006 – Jan 2007)

In charge of various activities as technology specialist for Alachua County's Metamorphosis Rehabilitation Clinic. Activities included implementation of backup system, implementation of active directory, implementation of group policies, implementation of remote access server, database development and design utilizing MySQL and PHP.

Selected Accomplishments:

Active directory roll-out for 7 user remote site including group policies (for simplification of administration)

Backup plan development and implementation – Nightly tape backups: 1 full backup per week, 6 incremental, tapes rotated on a weekly basis. 4 weeks of backed up data on hand at all times. 1 full weekly back-up stored off-site each week - tapes rotated weekly.

Secure remote access L2TP/IPSEC – Utilizing linux openSwan, proper configuration and installation of remote access services, including prerequisites.

DB software development HTML, DHTML, PHP, MYSQL, javascript, minor java related programming

sarcom, inc / eli lilly – Indianapolis, IN

Desktop Deployment / Database Administration Professional (Jan 2004 – Dec 2004)

In charge of various activities as technology specialist for Fortune 500 pharmaceutical company, including desktop and PDA deployment, data migration, database design and development, and level I/II technical support. Worked closely with team members to resolve issues and complete projects. Developed Inventory/Receiving database (back-end SQL, front-end ASP.NET and XML), introduced improvements on current systems/DBs, and suggested changes for long-standing processes.

Selected Accomplishments:

Teamed with 2 associates to drive turnaround for heavily-delayed, off-site deployment project, completing 150+ roll-outs within 30-day period. Earned Certificate of Excellence for efforts

Worked with 5 associates to patch and update 1,200+ highly sensitive/mandatory availability Laboratory Instrument Controllers

Recommended database-specific modifications to streamline warehouse inventory checkouts, inventory cycle counts, and report generation. Was awarded Employee of the Month for creating database mods to meet inventory process deadline

CBS PERSONNEL / HP – Indianapolis, IN

PC Hardware Technician (2003-2004)

Served as PC Assembly Line Technician for high-profile Fortune 50 company. Repaired newly-assembled business PCs which failed throughout pre-testing and run-in processes. Met and surpassed objectives.

a+ computer geek – Gainesville, FL

Systems Engineer / Technical Support Technician (2003)

Provided PC support for residential and commercial clients, responding to requests for both minor and significant PC-related problems. Installed, upgraded, and maintained business networks from installation of server racks to Internet connectivity acquisition. Oversaw VPNs, AD, group policies, and firewalls.

Selected Accomplishments:

Cleaned up severely infected business network (many servers contained 1,500+ viruses) through Symantec Antivirus solutions; completed recovery and database cleansing for Exchange 2000 due to corrupt/missing log files. Installed antivirus software on all servers/machines

Established connectivity through VPN for 3 remote offices and configured TCP/IP connectivity, firewall implementation/port filtering, sub-netting as appropriate, Active Directory, security, and group policies. Installed Ethernet cabling for newly-acquired offices. Referenced by company owner as "star employee" for overall performance

ADECCO STAFFING / MET LIFE – Tampa, FL
Technical Account Specialist (2002-2003)

Supplied minor technical support for NT Workstation and various proprietary applications for industry-leading financial services organization.

Selected Accomplishments:

Played instrumental role in migrating data to new accounting and database systems, ensuring proper data migration and placement.

Earned merit-based raise within 4 months of hire

MEGA MICRO SYSTEMS – Brandon, FL
Computer Technician (2002)

Performed PC and network installation, troubleshooting, and maintenance activities, as well as software and hardware repairs/upgrades (including x86 architecture, Windows 95 through XP, and Microsoft Office Suite). Addressed and resolved customer issues.

Selected Accomplishments:

Assisted in development of custom inventory management program to be used and interfaced with company's POS system
Engineered RIS services for customized OEM XP Installation

PROFESSIONAL DEVELOPMENT

Professional Training:

Technical Street Training - St. Petersburg, Florida, Aug 2000 – Aug 2001
Curriculum - Information Systems Engineering, Certificate of Completion

Certifications:

Microsoft Certified Professional ? Microsoft Certified Systems Administrator ??Microsoft Certified Systems Engineer ? CompTIA Security Plus ? Brainbench Certification of NT Administrative Abilities ? Brainbench Certification of Windows 98 Administrative abilities

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